

# Abbas Hussain Syed

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## Summary

Experienced Business Consultant/Analyst with a demonstrated history of working in the information technology and services industry. Strong information technology professional with a Bachelors focused in Computer Science from Muffakhamjah College of Engineering & Technology.

## Academic Qualifications

**Muffakhamjah College of Engineering and Technology**

Bachelor of Engineering (Computer Science)

Graduated Sep 2016

## Current Employment

**Business Consultant | Celstra Wireless Mobility**

Aug 2019 – Present

**Implementation Consultant | Focus Softnet**

May 2017 – Aug 2019

## Work Experience:

- Worked on Projects with different business processes that include modules like SCM, Finance, Fixed Assets, Production, CRM, and HCM.
- Worked on Enterprise Mobility Apps for mobile that manages Van Sales Management, Distributor Management, Planning, Merchandizing, Order Management, Deliveries, Sales, MPOS, Activity Management, Geo tracking and Geo Locating of Users.
- Requirements Gathering with different stakeholders, Requirements Analysis, Gap Analysis and documenting the whole business workflow.
- Effectively Converting the Business Requirements into functional specifications.
- Module Presentation to Users and the Application Working Scenario.
- Conduct User Training Sessions and Support for Knowledge Transfer. Troubleshooting queries for smooth running of Business Application.
- Good Functional Knowledge of Business Application and the different workflows involved in a Business Process cycle.
- Develop best in class processes to support data and systems integrity. Six complete ERP, CRM end-to-end Implementations. Upgrade of Business solution to latest version.
- Hands-on experience of Microsoft SQL Server, POSTGRES SQL and Writing SQL Queries.

- Support to clients throughout all phases of the deployment of their solution concept, integration, configuration, customization and test.
- Experience building Dashboards and Visualizations in Tableau.
- Data blending, Scatter plots, Maps, Dashboard, Worksheets, Story Line, Data Interpretation, Joins, Filters in Tableau.

## **Technical Skills**

- ***Programming Languages:***
  - Java, C, Python, MS SQL, HTML, POSTGRES SQL
- ***Platform(OS):***
  - Windows, Linux, Android
- ***Software:***
  - Microsoft SQL Server(2008-2017), Google Collaboratory
  - Enterprise Resource Planning (ERP)
  - Customer Relationship Management (CRM)
  - Microsoft Excel, Microsoft Power BI, Microsoft Visio
  - Lucid Chart, POSTGRES, Tableau
- ***Documentation:***
  - Microsoft Word, Microsoft PPT, IBM Rational Rose
  - Software Requirements Specifications (SRS)
  - User Stories, Use Cases, Meeting Minutes, Change Requests, User Manuals

## **Accomplishments**

- SQL Complete Bootcamp(Udemy)
- Stored Procedures and functions(Udemy)
- Tableau 10 Hands on for Data Science(Udemy)

## **Hobbies and Interests**

- Reading books
- Gadgets and Computers
- Science and Technology
- latest technology trends