ABHISEK
CHAURASIYA

507 A Block, Sterling Skyline, Indore 🏠
+91-9818695926 📞
abhi.chaurasiya@gmail.com ✉
Abhisek_Chaurasiya 🅂

Knowledgeable Implementation Manager with more than 9 years of experience driving critical Project planning and deployment of application. Comprehensive resource for managing implementations throughout lifecycle. Extensive oversight for documentation to streamline setup and preservation processes and Tech-savvy Implementation Project Manager with years of hands-on experience gathering requirements and verifying software deployments within schedule. Forward-thinking professional recognized for meeting project deliverables by merging customer and user needs with business requirements.

I could make systems more efficient, and my quick-thinking and can-do approach to problem-solving is a great asset I work well with others but am able to take on autonomous roles in projects and maintain accountability for my results and productivity.

SKILLS

- Project Management
- ERP Implementation
- Client Handling
- User's Training online and onsite on product
- Leadership
- Excellent work Ethic
- Basic SQL query knowledge
- Manual Testing
- Customer Service Expert
- Application / Product Support
- Time Management
- Teamwork
- Requirement Gathering
- Planning and Coordination
- MS-Excel
- Scrum Process

WORK HSTORY

Implementation Manager | Serosoft Solution Pvt. Ltd.
SEP 2017 – CURRENT

- Oversaw implementation lifecycle processes based on organizational needs, regulatory requirements, and customer demand.

- Researched and resolved barriers to successful system functionality, improving support and issue resolution.

- Outlined work plans, determined resources, wrote timelines, and generated initial budgets as part of project scope determination.

- Gathering the requirement from client and analysing the requirements and directly inform to our development team.

- Oversaw large portfolio of projects to support teams, report progress and influence positive outcomes for key stakeholders.

- Actively participated in technical discussions with the team.

- Implement the project from online through Team Viewer but it is conditional if product is Online web Application than we are implement from online but some time we are implement the project at client site, but our process is same for both take the time for training session and deliver on the same time shown all functionality and take requirement if any required from client.

- Actively took part in a discussion with the developers through teleconference/email for any technical queries/suggestions related to the project.

- Implementing the Project at client Side at that time given the training to the client on each module and giving the support to the client.

- Manage team and Involving in to Scrum process to deliver the product road map points.

- Documented processes to streamline setup, customization, and maintenance.

- Created implementation methodologies to control project costs and meet deadlines.

- Developed project plans identifying key issues, approaches, and performance metrics.

- Resolved implementation and operation issues with product manufacturers.

- Managed project teams, realizing success through application of SDLC methodologies and exceptional leadership skills.

Manager CEG | Next Education India Pvt. Ltd.
AUG 2014 – SEP 2017

- Involved in going through System Requirement specification and inform to our development team.
- Gathering the requirement from client and analysing the requirements at client Site.
- Actively participated in technical discussions with the team.
- Actively took part in a discussion with the developers through teleconference/email for any technical queries/suggestions related to the project.
- Implementing the Project at client Side at that time given the training to the client on each module and giving the support to the client.
- After Client-side work given the support and training as online through Team Viewer and if required so conducted the session on client side.
- In above-mentioned client name, some project is online, and some are offline it depends on the client request, so our working of implementation and support are accordingly.
- Handling Team to implement the projects.
- Taking care Pre-sales functional part along with core sales team.
- Conducting training session for Digital classes as well.
- Prepared detailed reports on updates to project specifications, progress, identified conflicts and team activities.
- Discussed project progress with customers, collected feedback on different stages and directly addressed concerns.

Sr. Software Engineer | Educare India online
FEB 2013 – AUG 2014

- Actively participated in technical discussions with the team.
- Here completely involve to each part of SDLC from First Part of that client interaction, discussion with client related to their product giving the demonstration as online and take their requirement.
- Gathered and defined customer requirements to develop clear specifications for project plans.
- Collaborated with cross-functional development team members to analyse potential system solutions based on evolving client requirements.
- Taking care Pre – Sales activity and help to core sales team to finalize the deal.
- Part of QA team to do the Manual testing and meet the client expectation.
- Implement the project from online through Team Viewer but it is conditional if product is Online web Application than we are implement from online but some time we are implement the project at client site but our process is same for both take the time for training session and deliver on the same time shown all functionality and take requirement if any required from client.
- Suggested improvements to team and project workflow.

Software Engineer | Entab Infotech Pvt. Ltd.
JUL 2011 – JAN 2013

- Involved in going through System Requirement specification and inform to our development team.
- Gathering the requirement from client and analysing the requirements at client Site
- Actively participated in technical discussions with the team.
- Actively took part in discussion with the developers through teleconference/email for any technical queries/suggestions related to project.
- Implementing the Project at client Side on that time given the training to the client on each module and giving the support to client.
- Project were online and some are offline it is dependent on the client request, so our working of implementation and support are accordingly.
- Implemented new software applications and operating system rollouts across business enterprise.
- Prepared detailed reports on updates to project specifications, progress, identified conflicts and team activities.
- Discussed project progress with customers, collected feedback on different stages and directly addressed concerns.
- Conducted regression testing, analysed results, and submitted observations to development team.

EDUCATION

MBA: Master's in project management | Skkim Manipal University
JAN 2013 – AUG 2015
MBA in Project Management with A grade

MCA: Master's in computer application | R.K.D.F Institute of Science and Technology
SEP 2008 – JUN 2011
MCA from RGPV Bhopal with 77%.

Bsc (C.S): Bachelor's in Computer Science | Bundelkhand University
SEP 2008 – JUN 2011
MCA from RGPV Bhopal with 73.23%.

Grade 12: Intermediate | Bipin Behari Inter College
JUL 2003 – JUN 2005
Grade 12 from UP Board with 57.23%

Grade 10: High School | Bipin Behari Inter College
JUL 2002 – JUN 2003
Grade 10 from UP Board with 52%

CERTIFICATE

- Scrum Master

ACHIEVEMENT

- Received Governor Award in Scout & Guide from Indian Government
- Received President Award in Scout & Guide from Indian Government
- Received 'C' Certificate in NCC from Bundelkhand University.
- Received Team Rocker Award (Bike) 2019 from Serosoft Solution Pvt Ltd for extraordinary Performance.
- Received Man of the Match award in SPL 2019 internal Cricket Tournament from Serosoft Solution Pvt Ltd
- Nominated three time for Star performer In Next Education India
- Got Two times Star performer awards with cash price.
- Delivered all change request on given timeline.

⋯ LANGUAGE

- Hindi
- English

⋯ INTEREST

- Playing Cricket
- Travelling
- Tracking

I hereby declare that the information given above is true to best of my knowledge & belief.

(Abhisek Chaurasiya)