

**SALESFORCE  
CERTIFIED**

Platform Developer I

## **SHAIK. IRFAN**

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### **Career Summary**

- Having 3 years of experience which includes experience as Certified Salesforce Developer. My background includes participating in the full range of project Development, Implementation, Configuration, and Administration.

### **Professional Summary**

- Experience of working with multi-cultural teams.
- Extensive experience with designing, developing and implementing of applications in Salesforce.
- Experience in Apex Asynchronous operations for various functional needs in the application.
- Implemented security and sharing rules at object, field, and record level for different users at different levels of organization. Also created various profiles and configured the permissions based on the organizational hierarchy.
- Involved in Testing and Test Coverage for triggers and debugging Apex Classes.
- Good Experience with Data Loader, Import Wizard and salesforce.com Sandbox environments.
- Extensive experience with public groups, validation rules, custom label, formula fields and Salesforce chatter groups.
- Worked on the designing of custom objects, custom fields, role-based page layouts, custom Tabs, custom reports, report folders, report extractions to various formats, design of Visual Force Pages, Dashboards and various other components as per the client and application requirements.
- Worked on Service cloud Like Case management related customization and Assignment rules and SOQL with consideration to Governor Limits for data manipulation needs of the application
- Designed and developed the Messaging.InboundEmailHandler interface. Excellent team player, self-motivated, quick learner with good communication skills and trouble-shooting capabilities.
- Sound of knowledge in Salesforce communities and Service channels like Omni channel and macros.
- Ability to communicate effectively, willing to accept responsibility, Good analytical and logical skills.

## Professional Qualifications

- POST GRADUATE from JNTUK University with Aggregation of 7.75% (2016-18).

## Professional Experience

- ♦ Working as a **Salesforce Developer** for the period of June 2018 to till date in **Nivis info Pvt Ltd** in Hyderabad.

### Project # 1

Title : **Vendor Management**

Client : Galaxy Surfactants

Role : Developer & Admin

#### **Description:**

Galaxy Surfactants Ltd. is a global leader supplying wide range of innovative products to over 1000 customers in 103 Countries. They have a wide range of specialty chemicals. Galaxy is a certified preferred supplier to Colgate, Star status supplier for Unilever, Strategic Mind Partners with Henkel, Green channel Holder of Reckitt Benckiser.

The solution will provide an end-to-end customer view and will be able to realize a 360° view of their customers and enhance the over-all experience for customer interactions. The solution will encompass Sales module, case module and Campaign. The CRM solution will integrate with SAP ERP for Galaxy India and Navision ERP for Galaxy Egypt.

#### **Roles and Responsibilities:**

- Worked as enhancement team member and performed the roles of Salesforce.com Analyst / Developer and Administrator in the organization.
- Designed and developed Apex Classes, Controller Classes, extensions and Apex Triggers for various functional needs in the application.
- Designed and developed Lightning components and lightning applications.
- Designed, and deployed the Custom objects, Custom tabs, Entity-Relationship data model, validation rules, Workflow Rules, Page layouts, Components, Visual Force Pages to suit to the needs of the application.
- Used SOQL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.

- Involved in data mapping and migration of data from legacy systems to Salesforce.com Objects and fields.
- Defined lookup and master-detail relationships on the objects and created junction object to establish connectivity among objects.
- Involved in Integrating Salesforce with **ERP System's** using REST and SOAP API Call Outs.
- Developed and configured various Reports and Report Folders for different user profiles based on the need in the organization.

**Environment: Salesforce.com platform, Apex Language, Lightning Components, Lightning app builder, Lightning applications, Visual Force , Data Loader, Workflow, Reports, Custom Objects, Custom Tabs.**

## **Project # 2**

Title : **CORA Close Controller**  
 Client : Sysco  
 Role : Developer

### **Description:**

The Month End Close process, which includes BPC Reporting and Post-Close Activities, uses Cora's Close Controller Module to track close process activities in real time, define activity details, and offers alerts and escalations. The module also includes audit trails for each closing task as well as reporting and analysis tools to optimize financial close cycle times.

Provide visibility into the status of close process activities in real time through a unified and automated platform for monthly, quarterly, semi-annually, and yearly tasks. Reduce manual Intensive and transactional activities, freeing up time to focus on core analysis and interpretation. Allow for real time tracking with enhanced productivity through proactive alerts and escalations for assigned tasks. Gain deeper insights into dependencies that drive a successful close process, enabling the ability to identify possible process enhancements to optimize financial close cycle times, over time.

### **Roles and Responsibilities:**

- Designed, developed and deployed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
- Created page layouts, search layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages.
- Created workflow rules and email alerts, filed updates to implement business logic.
- Created various Custom Reports for standard objects as well as custom objects to give complete detail overview of Customer Orders.

- Created profiles and implemented Object level, field-level and record-level security.
- Provided support ongoing salesforce.com maintenance and administration services including periodic data cleansing, custom objects, workflow, campaign management. triggers

**Environment: Salesforce.com platform, Apex Language, Visual Force, Data Loader,HTML, Java Script, Workflow, Reports, Custom Objects, Custom Tabs, Sandbox data loading, Eclipse IDE.**

### **Personal Details**

**Date of Birth:** 02/07/1995

**Gender:** Male

**Languages Known:** Telugu, Hindi, English

**Location:**

**Signature;(SHAIK IRFAN)**