RESUME

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Professional Objective

Looking for a responsible and challenging position in an innovative development environment, where I can use my expertise for the potential growth of the organization with opportunities to enrich my knowledge, experience and skills while contributing my best.

Experience Summary

3.0 years of experience in Salesforce CRM that includes Administration and Development.

Technical Summary

- Good working experience in **Developing Lightning Components**.

- Having working experience on sales and service cloud.

- Good working experience in Visual Force pages, Apex Programming and Triggers, SOQL Queries.

- Having experience on Batch Apex, Schedule apex, Custom Settings

- Good working experience in Configuration like validation rules, Workflow Rules, Process Builders, Approval process.

- Proficient with UI Technologies HTML, JavaScript, CSS.

- Having Good working experience on configuring Roles, Profiles, Sharing settings, OWD, Permission sets as per user requirements.

- Having Working experience on Customizing salesforce UI in Salesforce one Mobile App.

- Good Knowledge on TEST CLASSES.

- Performance Improvement involves not to hit Governor limits, View State, Heap size limit.

- Working Experience on Apex Data Loader.

- Good experience in case management, Email to case, Web to case, Omni channel configuration.

- Working Experience on deployment using changeset.

- Having Good Knowledge on Salesforce integration (Rest API).

Personal Strengths

- A strong technical background and capable of queuing research on applications.
- Quick Learner having ability to meet sharp deadlines and work under pressure.
- Excellent inter personnel skills, committed, result oriented hard working with a quest and zeal to learn new technologies.

Academic Qualifications

- B.E.ECE from Sri Sairam College of Engineering, Bangalore.
- Pre-University Course from St. Francis Composite PU College, Koramangala, Bangalore.
- St. Mary's English High school, Bommanahalli, Bangalore .

Professional and Projects Summary

- **Wipro Limited**
- Senior Associate, Bangalore, India.

Project Details: -
- Name: SFDC(IN)
- Client: Pearson
- Team size: 4
- Duration: 3.2 Year
- Environment: Apex, Visual force pages, Batch class, Test class, HTML, CSS, Java script, lightning component, salesforce integration (REST API), jQuery, lightning web components

Responsibilities:

- Involved in analysis, design, and development of the CRM applications.
- Having experience on implementation of Sales and Service cloud.
- Implemented case management automation to track and solve the customer issues.
- Implemented web to case and Email to case for capturing the cases related to products for the customers.
- Implemented omni channel in service cloud for automatically pushes work to your users in real time.
- Implemented Automation process like Workflows, Process Builder, Approval Process to Implement Business Logics.
- Implemented validation rules to restrict the field access for the users.

- Worked on Optimization of validation rules, Workflow rules for better performance of the salesforce system.
- Developing code as per the requirements.
- Having experience in data migration from one instance to salesforce instance.
- Integrated salesforce with external application.
- Focus on code reusability, Trigger Framework.
- Customizing lighting component, lightning web components as per business requirements and Customizing User interface for Salesforce One Mobile App.

- **LetsGettin Pvt Ltd**
- Software Developer-II, Bangalore, India.

Project Details: -
- Name: Perfect Health Doc.
- Client: Qbarter IT Consulting Pvt LTD
- Team size: 8
- Duration: 1.2 Year
- Environment: HTML, CSS, Java script, MySQL, Angular.

Responsibilities:

- Involved in analysis, design, and development of the Web Pages.
- Creation of Frontend Web application as per the design Comps and Architecture.
- Developed DAOs for Business Layers.
- Ensured design consistency with client's development standards and guidelines.
- Performed client-Side validation using Type Script.
- Developed Web pages that was compactable to various browsers.

Place: Bangalore   **Anju Kumar Sampath**
Date: