Amandeep Singh

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PROFESSIONAL SUMMARY

- 6 years of industry experience in the area of Salesforce (Classic ,Lightning and Einstein analytics)
- Extensive experience in Apex classes, Apex trigger, Batch Classes,Visualforce pages and lightning
- Experience in Integration with different language (like java, .net etc.).
- Eliminating Cast Iron as middle-ware.
- Implemented SPI in the org.
- Implemented GDPR for the organization.
- Done POC for different Projects.
- Migrated Org from Classic to Lightning.
- Migrating traditional Reporting to Einstein Analytics.
- Experience in building multi-currency and multi-language dashboard.
- Implemented chat bot for Org.

EDUCATION

- Bachelor's Degree in Computer Science from GGSIPU, New Delhi

WORK EXPERIENCE

- G4S It services ,since July 2017 to present
- Primologic Systems Pvt Ltd , since Aug 2014 to June 2017

TECHNICAL EXPERTISE

CRM/Platforms   :   Salesforce.com and Force.com, Einstein
Languages/GUI Technologies :   Apex, Apex Trigger, Visual force, JavaScript,
                                             SAQL, SOQL, JSON
Other Tools & Utilities   :   Force.com IDE – Eclipse, Dataset Utilities, Soap UI, Cast
Iron Operating systems   :   Windows

G4S (July17 – Present)

G4S is a UK based company, whose business is to provide various services. Sales process is being managed in SFDC, which is also integrated with ERP. Earlier the data was analyzed with different report, dashboard and large number of excel sheets. Einstein Analytics helped to analyze the data in single view.

Environment:

Platform	Force.com, Salesforce.com
Language	Apex, Trigger, Html, JSON, JS
User Interface:	Visual force page, lightning component
IDE & Tools:	Eclipse, Data Loader, Workbench, SOAP UI ,Dataset Utils
Team size:	9

Role and Responsibilities:

- Design SPI models for the Org with various custom functionalities.

- Elimination of Cast Iron and integration with various backhand databases.

- Migrated the Org from Classic to Lightning.

- Implementation of LDS, client side-server side architecture, converting VF to components.
- Integrated with various regions for updating the various Object in sfdc.
- Design Batch classes for regular update of data.
- Design, develop & code Einstein analytics, including dataset, lens, dataflow, recipe, JSON, SAQL etc.

- Moved the tradition/standard reports & dashboards to be presented in Einstein including color coding, graphs and other pictorial representation.
- Built many Einstein dashboards to depict sales process such as a stage name, opportunity health, type etc.
- Worked closely with Technical architect and CXO of a company to build the Dataset, lenses and dashboards.
- Customization of JSON was done to attain various out of the box functionality.
- Build Dashboard like Sales Performance Index, Sales Pipeline, whitespace, Multi-Currency, Month on month, year on year growth in Einstein analytics
- Build several components to display data using lightning data table.
- Managing the data consistency between Salesforce classic Vs. Einstein, and in case of discrepancy, validating data set & data flow.
- Building several components to display data using lightning data table
- Implemented dashboard on lightning components to make user analyze the sales faster.

- Maintaining security of data according to user access.

Vani Holidays (May16-June17)

The client is an Indian- based travelling consulting company provides various travelling assistance and package. The front end is on php which is integrated with the sfdc. Vani Holidays is management program which a to keep record of Hotels , Guide Package, Lead , clients their payment plans , their delivery plans . Marketing plans has various modules like SMS ,calling, email, photo uploading, client satisfaction report . Invoice are generated for each installment and reminder given to client for next due date.

Environment:

Platform	Force.com, Salesforce.com
Language	Apex, Trigger, Html
User Interface:	Visual force page.
IDE & Tools:	Eclipse, Data Loader, Workbench, SOAP UI
Team size:	3

Role and Responsibilities:

- Designed, developed and customized custom objects, entity-relationship data model using Lookup, Master-Detail and Junction Object.
- Implementation Custom objects, Triggers, workflows, approvals, Visual Force Pages, and Apex classes.
- Deployed Salesforce components across Sandbox and Production instances using Force.com Change Sets and Workbench.
- Configured and Record Types, Custom Tabs, Validation rules, Sales Process, Process Builders, Workflows and Approvals.
- Used batch classes, Workbench to update the data periodically.
- Integrated SFDC with the Webpage which was running on PHP.
- Design various Process Builder and workflow.
- Maintaining Overall Code Coverage of the organization

Real State Group   (Dec14- Apr16)

The client is a Real-estate consulting company. The solution designed on the Salesforce.com platform. The management program which a to keep record of number of sites , engineers , marketing plans, campaign , clients (buyers of flats) their payment plans , their delivery plans .Marketing plans has various module like SMS ,calling, email, photo uploading, client satisfaction report .Invoice are generate for each installment and reminder giving to client for next due date.

Environment:

Platform	Force.com, Salesforce.com
Language	Apex, Trigger, Html
User Interface:	Visualforce page.
Team size:	5
IDE & Tools:	Eclipse, Data Loader, Workbench.

Role and Responsibilities:

- Developed Apex Classes, Custom, Extension Controller Classes and Apex Triggers in the application for different functional requirements. Analysis, designing , coding and deployment
- Develop complex Apex classes and Controller to attain the functionality.
- Worked on Case Management and configured Email-to-Case, Assignment rules.
- Performed detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of Salesforce.com (SFDC).
- Maintaining Overall Code Coverage of the organization
- Deployed Salesforce components across Sandbox and Production instances using Force.com ChangeSets and Workbench

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PERSONAL DETAIL

Father's Name	:	Mr. Gurmeet Singh
Mother's Name	:	Mrs. Amrit Kaur
Languages Known	:	English, Hindi, and Punjabi
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