Shantanu Kumar

Salesforce Developer

👤 Profile

- A passionate Salesforce enthusiast.
- Expert in gathering, analysing, and defining business and functional requirements.
- Development of applications and designing/re-engineering processes, workflows, and technology solutions in the project.
- Proven ability to implement and deliver technical solutions.

💼 Employment History

Success Analyst at Salesforce , Hyderabad

July 2019 — Present

- Currently working with customers for enhancing the product hosted on Salesforce.
- Experience in SFDC Development - implementing the APEX Classes, APEX Triggers, Lightning Components, and Visual Force Pages,
- Involved in Requirement gathering, technical spec preparation, design documents, and deployment planning.
- Meeting with stakeholders directly to plan and design operational activities.
- Experience in working with Staffing and Healthcare industries.

Application Development Analyst at Accenture, Pune

March 2017 — June 2019

- Developing feedback forum for end-user in Salesforce CRM for Pharma companies.
- Data prioritization and purification in Veeva systems with SQL frameworks.
- Providing remote assistance and support for customers in troubleshooting and enhancement of several applications.
- Creating front-end applications in service cloud for Pharma and staffing domain companies in both Classic and Lightning Salesforce.
- Hands on experience in writing queries using SOQL
- Excellent and effective interpersonal and communication skills and the ability to interact professionally with a diverse group of clients and staff
- Experience in Agile Methodology

Education

B.tech, Maharaja Surajmal Institute of Technology, New Delhi

July 2012 – June 2016

Details

8860569722
shantanuk94@gmail.com

Links

LinkedIn

Skills

Salesforce CRM

Apex Programming

HTML/CSS/JavaScript

REST API Integration

Lightning

SOQL

Workbench

ANT Migration Tool

POSTMAN

VSCode

Certifications

SALESFORCE CERTIFIED
Application Architect

SALESFORCE CERTIFIED
Platform Developer II

SALESFORCE CERTIFIED
Administrator