ANKITA AGARWAL

SALESFORCE DEVELOPER ⚲ DELHI, INDIA ☏ 9643314737

◦ DETAILS ◦

Delhi
India
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◦ PERSONALITY TRAITS ◦

Leadership

Adaptability

Communication

Effective Time Management

Highly responsible and reliable

👤 PROFILE

Working as Senior Salesforce Consultant with **8 Years of Experience**. Platform Developer 1 and Lightning App Builder Certified. Experience combines Salesforce development, Salesforce Administration and Modules Conga Composer, Conga CLM, Conga Orchestrate and Conga Sign.

💼 EMPLOYMENT HISTORY

Senior Salesforce Consultant at Appluent Business Solutions, Gurgaon
December 2018 — January 2023

- Worked on various Lightning Aura Components
- Extensively worked on variety of apex classes and triggers
- Customized Batch Classes
- Designed, implemented Complex flows
- Expertise in complex Data manipulation activities using data loader.
- Integration using Rest API.
- Worked on Conga Composer, Conga CLM, Conga Orchestrate and Conga Sign.

Senior Executive at Safexpress, Delhi
June 2018 — December 2018

- Salesforce Development tasks which included lighting aura components, apex classes, Rest API.
- Customizing and Configuration of Safexpress Salesforce CRM according to the business needs.

Salesforce Associate at Nagarro, Gurgaon
January 2015 — May 2016

- Worked on Salesforce workflows, process builders
- Hands on with Apex classes, batch classes.
- Configured complex formula fields
- Extensive work on data migration activities using data loader.
- Stated configuration in Lightning platform and transition from classic.
- Performed multiple Salesforce administrative and configuration tasks.

Associate Software Consultant at Birlasoft, Noida
October 2012 — October 2014

- Worked on Siebel CRM
- Experience on UNIX
- Started working on Salesforce admin and apex development.

🎓 EDUCATION

B.Tech, College Of Engineering, Roorkee
September 2007 — July 2011

★ PROJECTS

Sales Cloud

- Lead Round Robin
- Aura Component for displaying opportunities and related invoicing
- Converting Quote Request to Projects, accounts and contacts

- Automation to create a process for Sales Team to develop SOWs using complex screen flows, aura components and apex classes.
- High Velocity Sales and Sales Cadence implementation

Service Cloud

- Email to Case: Mapping Emails to Existing Cases, converting information from emails to object records, converting attachments of emails to content version documents
- Aura component to store Education qualification, Equivalencies and launched it through Case.
- Credential Forms Aura component to store information about institutes attended and uploading excel sheet and converting rows to records.
- NGO based client, customization and configuration for the org.

Others Projects

- Aura component for project related to school admission
- Rest API, used Post, Get, Delete methods etc.
- Complex SOQLs to study salesforce metadata for merging profiles and remove unwanted profiles.
- Tools used are VS Code, Data Loader, WorkBench, Developer Console.
- Worked as an Individual contributor as well as module lead and guided 1-2 junior developers on the project.