

Siddharth Khosla

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Summary

Highly motivated graduate student with a 3+ years of experience in product management with proven success record of delivering quality customer focused solutions in a fast-paced environment. Experienced in leading and motivating cross-functional, multicultural global scrum teams through the entire product lifecycle using Agile/Scrum development methodologies. Adept at building product roadmaps. Dynamic communicator, expert in building trust and solid relationships with customers, vendors, management, and stakeholders.

Education

- **University of Illinois at Chicago**

Master of Science in Management Information Systems;

Graduating: 12/2020

Relevant coursework: Statistics for management, Business database technology, Information Systems Strategy and Policy, Applied Consulting, Supply chain management

- **VIT University, Vellore**

Bachelor of Technology in Electronics & Communication Engineering

2011-2015

Skills

- **Application Servers:** TOMCAT, WAS, IBM Web Sphere 5.0/6.0/7.0, Weblogic 9x,11g,12c.
- **Project Management:** Agile, Scrum, JIRA, Stakeholder Management, Requirement Analysis
- **Build tools:** ANT, MAVEN, TIBCO/Admin, Tibco HAWK, Tibco iProcess, TIBCO/Business Works, TIB/Designer, TIB/EMS and UNIX
- **Databases:** Oracle, SQL Server, TABLEAU, Sybase.
- **Programming Languages:** C, C++, R, Java, SQL
- **Machine learning:** Decision Trees, Random Forests, Linear Regression, Logistic Regression, SVM, K-Nearest Neighbors, Ensemble methods.

Professional Experience

Ismile Technologies (Chicago, IL)

June 2020 – August 2020

Product Manager Intern

- Took ownership of the following products : Inventory Management (GCP), HCLS Analytics (Azure), Ecommerce Bots (AWS), Neuro Marketing (GCP), Robotic Vision (Azure), User Engagement (GCP), Demand Forecast (GCP), Marketing and Predictive Analytics (GCP), Oncology Cancer Detection (Azure) and managed cross functional teams for the same to create and deliver high performing products.
- Implemented Agile techniques and led sprint planning and daily standup sessions for a global team of 20+ members including development teams and business stakeholders to develop a product roadmap and translated requirements into user stories, features and epics enabling development of new product features.
- Owned product backlog and user story grooming, prioritized user stories, created acceptance criteria, managed testing and delivery, leveraged JIRA and delivered sprint demos to key stakeholders thus increasing team's velocity by 50% by removing blockers to ensure release cycle is on track.

NTT Data Services (Dell Services)

March 2016 - May 2019

Software Development Analyst

- Over 3+ years of extensive experience in the middleware administration using BEA Web Logic and Web Sphere Application Server leading Production support, Deployment and testing.
- Led Mexico and LATAM teams to provide 24*7 support and managing 800+ physical servers in deploying, troubleshooting and monitoring.

Work Projects

Web Platform L2 and L3 Support

Jan 2017 - May 2019

- Led production support teams responsible for maintenance of 100+ web and .net application hosted on 1000+ servers, Deploying EJBs, J2EE Applications (EAR, WAR, RAR) in clustered environment, and monitoring Application servers and Webserver configurations.
- Worked with Development and Testing teams to create new application hosting environment in Development and Production environment.

Tibco L2 and L3 support

March 2016 - Jan 2017

- Worked as DevOps engineer/Build & Release engineer for release automation to achieve Continuous Integration and Continuous Delivery (CI and CD) across various regions.
- Supporting Middleware Applications for SawGrass, ICC Shared Services, RUSA, REL and Fusion. Applications were used for integrating Front-end and back-end system through client stakeholders.

Academic Project

Nova Driving School Chicago – Restructuring business model with redesigned growth strategy

Lead a team of 3 students to conduct competitive analysis using field visits and extensive market research. Implemented data driven model to help Nova driving school restructure its business model; The new business model resulted into immediate operational efficiencies including cost reduction and roadmap to increased yearly revenue.

Certifications

- Certified Scrum Product Owner (CSPO)
- NTT DATA certifications in Unix, WebSphere Administration, SQL, Core Java

Recognitions

Awarded with "Spot Award" for successful completion of Production major release