

NAME: Ashish Yadav

CONTACT

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EXPERIENCE DETAILS

Organization: - Mahindra Comviva.

Customer: - Airtel (PAN India)

Product: - Telecom

Designation: - Engineer

Organization: - Mahindra Comviva.

Customer: - Etisalat UAE(Dubai)

Product: - Telecom

Designation: - Engineer

Organization: - Mahindra Comviva.

Customer: - Airtel Africa

Product: - Telecom

Designation: - Engineer

Other Customers:

MTN Africa

MTN Iran

Idea-India

Volvo Cars

Tata Sky IN

Role: - Product Support Engineer (L1)

- Handling and response to the emails, such as providing information to users.
- File Systems and Process management.
- The configuration of the Master server, Slave server & integrating.
- Managing User and Group Administration.
- Installing and Upgrade the Linux using kick-start method.
- Processes administration and Management like monitoring, start/stop/kill various process
- Working with open source packages like Open SSH and providing troubleshooting.
- The configuration of remote access utilities, providing user access control on services like Telnet, FTP and SSH.
- Monitoring system resources, logs, disk usage, scheduling and monitoring backups
- Setting up cron jobs for the user to deploy scripts on production servers
- Installation, configuration and maintenance (VAS aggregation).
- Setup Quotas for the user accounts & limiting the disk space usage
- Performed check out for the sanity of the file systems and volume groups
- Responsible for Telnet server, FTP servers, DNS and Apache Configuration.
- Have a Sound Knowledge of Various Customer Management Agreements Like SLA etc
- Creating Reports of Daily activities and Presenting Them to Client On Daily Basis.

EDUCATION AND QUALIFICATION.

	Duration	CGPA
1. 10 th from CBSE Board	2012-2013	10
2. 12 th Science from CBSE Board	2014-2015	8.4
3. B.Tech (Computer Science Engineering)	2015-2019	7.99

TECHNICAL SKILLS

- C, HTML, CSS
- C++
- Java
- Python
- Jenkins
- Dockers
- Linux
- SQL(mySql and Oracle)
- Networking Concepts and Protocols
- Shell Scripting
- Redis DB
- Root case analysis
- Oracle
- Troubleshooting and Wireshark
- Good at performing activities within the MW
- SaaS
- ITIL
- Ticketing Tools

PROJECT

1. Sentimental analysis of twitter data
 - It is a software application.
 - The main aim of the project is to evaluate the sentiment or the nature of the tweet which helps to reduce the toxicity in the twitter posts.
 - Paper got selected for International Journal of Scientific Research (E-ISSN: 2347-2693)
 - Paper selected for publication under UGC ISO:7021-2008 Certified Journal, Volume 07, Issued on 14th May,2019
2. Face identification using java - (6th sem)
 - It is an application.
 - The main aim of this project is to get reminder from the application for the user to perform their task as per there requirement.

CERTIFICATION

- Certified in “Amazon Web Service Certified 2018” from UDEMY
- Certified in “Deep Learning Artificial Neural Network” UDEMY
- Certified in “C & C++ “.
- Certified in INTRODUCTION TO SAP from SAP.

WORKSHOP

- Attended the workshop of ASUS-republic of gamers campus connect.
- Attended the workshop of super achievers summit 2017.
- Attended the workshop of Ethical Hacking organized by Reva University.

ARCHIVEMENTS/ACTIVITY

- Organized Team Engagement Activity.
- Finished Project before Deadlines and as per the expectations.
- Handled 8 to 9 consent gateway single handed.
- Appreciated by crucial clients and customers for providing quick resolution.
- Organized a training on a product to newbies.
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PERSONAL SKILLS

- Good Time management skills
- Disciplined
- Self-motivated
- Hard and smart working
- Team Worker
- Practical, Mythological and accurate
- Quick Learner

LANGUAG

- English
- Hindi

PERSONAL INFORMATION

- Father’s name: Rohtash Singh Yadav
- Mother’s name: Sarita Yadav
- DOB: 01/03/1998
- Nationality: INDIAN.
- Marital status: Single.

