

# MAYANK JAGGI

SALESFORCE DEVELOPER | SOFTWARE ENGINEER

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## Experience Summary

Deloitte USI  
Analyst  
Aug 2018 – Present

Deloitte USI  
BTA Intern  
Jan 2018 – Aug 2018

NIIT Technologies  
Software Engineering Intern  
Dec 2016 – Jan 2017

## Technical Skills

Salesforce Apex



Salesforce Integration



Salesforce Lightning



DevOps (GitHub & Jenkins)



## Certifications

- Salesforce Platform Developer I
- Salesforce Administrator

## Honours and Awards

Spot Award Feb '19  
- For being the backbone of the integration team.

## Academic Projects

- Healthcare monitoring system.
- Smart shopping cart.
- Application recommender system.

## PROFESSIONAL SUMMARY

A certified salesforce developer with 3 years of client service experience. Have worked with Salesforce Classic and Lightning along with Salesforce integrations and Lightning component development mostly in Television, Media and Telecommunication industry.

## WORK EXPERIENCE

### DELOITTE USI

Bengaluru, India

#### Project 1: American Entertainment Conglomerate

Jan '20 - Present

Business wanting to leverage Salesforce as a platform to manage promotions and allocate budget, as well as localize the assets for its abroad releases.

Role: Business analyst and Salesforce developer.

- Acted as the primary point-of-contact for two of the client's applications.
- Handled complete agile flow for all new requirements.
- Enhanced existing functionalities to suit the new firm post the company's merger.

#### Project 2: American Mass Media Company

June '18 - Jan '20

Business wanted to build a platform to manage its marketing campaigns and activities for its upcoming films and television shows. Salesforce was also being used to plan and manage their budgets for the same.

Role: Salesforce Apex and Lightning developer.

- Developed Lightning Components to enable the client to move its budget management from Excel to Salesforce.
- Integrated 8 legacy systems with Salesforce to enable client to see data flowing from different systems in one Salesforce application.
- Implemented complex logics in Apex to achieve key business functionalities.

#### Project 3: American Film Studio

Mar '18 - June '18

Film studio wanting to leverage Salesforce as a platform to market and allocate budget for its upcoming movies, shows and other products.

Role: Apex developer.

- Integrated different systems with Salesforce to enable data flow and consistency among all systems.
- Implemented complex logics in Apex to achieve key business functionalities.

### NIIT TECHNOLOGIES LTD.

Gurugram, India

#### Internship

Developed a server utilisation tool to enable the server administrator to monitor the hard disk space and CPU usage of the server and alert him if any of them go above the set critical usage point using .NET

## EDUCATION

Vellore Institute of Technology

Vellore, India

Bachelor of Technology - Computer Science and Engineering  
CGPA: 8.41

July '14 - Apr '18

## EXTRACURRICULAR

### C&M Impressions

Organized and managed various cultural, sports and floor events in the office.