

# KULVEER SINGH

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## PROFILE

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Organized and dedicated professional and wants to work in a dynamic environment of my interest field, so as to learn and grow as a professional personal with remarkable skill sets in my expertise sector.

## EXPERIENCE

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| July 2019-<br>Present       | <p>Software Developer (Oracle Netsuite), Chetu Inc.</p> <p>Migrating the data from other systems into Netsuite.</p> <p>Daily Interaction with customer and deliver the solution, Interact with Project Manager and other technical members. Provide the UAT release in production based on the business requirement and Create the functional/ Technical document and user document.</p>   |
| December 2018-<br>June 2019 | <p>Senior Software Developer (Oracle Netsuite), Webbee e-solution PVT LTD.</p> <p>Actively participating in the NetSuite customization, scripting implementation, requirements analysis, system design and configuration.</p> <p>Developing the custom code to add/ enhance the Netsuite functionality as per the client requirement. Building and maintain of the Netsuite reports and workflows. Working with 3<sup>rd</sup> party application developers for the integration module and creating Suiteapps.</p> <p>Manage and train the junior developers on the Netsuite functional and technical development.</p> |
| July 2017-<br>November 2018 | <p>Software Developer (Oracle Netsuite), Webbee e-solution PVT LTD.</p> <p>Creating custom fields, records, forms in Netsuite. writing Suitescripts and creating the Workflows.</p> <p>Understanding and evaluating the customer requirement to set-up and configuring the Netsuite. Work with technical teams to design and test automations and integrations.</p>  |
| December 2016-<br>Jun 2017  | <p>Associate Software Developer (Oracle Netsuite), Webbee e-solution PVT LTD.</p> <p>Administrating the day-to-day functions of Netsuite, provide the end-user support, add the additional add-on in the Netsuite functionality.</p> <p>Test and Manage implemented Netsuite functionality. Troubleshoot the system integrations to and from NetSuite.</p>   |

## PROJECTS

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**Customer Service Portal** Skill Used: SSP (front end), SS(backend), Custom Records, Suite script (User event script)

It is web based project/ dashboard used by customer Service representative to assist their customers in existing orders, "Customer Service representative" first logging into system using dashboard to update the customer details.

User/ customer can change its payment method, update its billing/ shipping address and phone number by asking to authorized customer Service representative to change it.

**Ship rush courier Service** Skill Used: Saved Search, Suite script (User event, Restlets)

Ship rush is shipping solution provider, it ships the courier from company warehouse to customer door step.

User create the sales order in Netsuite and fulfill it, the order information will go on ship rush in the pack status of the order fulfillment.

The ship rush sends back the response with the tracking number of each package send through the Netsuite. The package and its tracking number information will save on the fulfillment of the order.

**Jet Marketplace** Skill Used: Custom records, Suite script (User event, client event)

Jet is an online marketplace where user can sell any product, it's just like Amazon where user get tracking number on placing every order on their marketplace.

User get the button each item to list the item on Jet marketplace, user list the item with its quantity and listing price on JET marketplace.

The listed item on JET get order and gets created in Netsuite to further process the order. User pack the items to ship order to user doorstep.

**Apruvd - Payment Assurance** Skill Used: Suite Script (User event)

Apruvd is a fraud analysis system to analyze the order and customer payment details before capture its payment for order.it approve/ reject order as per its analysis, to reduces the labor time and effort in packaging the shipment and providing the cashback for the fraud orders.

On enter the sales order with the payment details its information goes to the "Apruvd Fraud analysis" system, to screening the order. The "Apruvd" check all the order and payment information to give the Fraud status as "Approve/ Reject". The analysis of Apruvd as "Approve/ Reject" get save on order in Netsuite to process the order.

**Store Locator** Skill Used: Suite script (Restlet), Custom fields

Store locator is map with franchise location pointer, it shows the customers that has the client's Brand franchise.

It is a dynamic store locator which is directly manage by the user from the Nestuite. It show the client' customer (has franchise) location on the store locator embed on the client website.

**Loyalty Point Management**

Skill Used: Suite script (user event, Restlet, Suitelet)

Loyalty points plays very important role to frequently engage customer with the brand. The effective Loyalty point management is that the more loyal customers are, the more rewards they will get.

Loyalty points are provided for each customer's activity. Example: - on placing the order, referring the new customer, reach weekly sales limit etc.

Customer can exchange its earned points into gift cards, coupon codes.

Customer can view the earned and used reward points on the website customer's dashboard.

**Quosal - Proposal**

Skill Used: PDF templates, Freemarker, Suitescript (User event, Client script, Suitelet)

Quosal is online system that allow the "sales rep" to generate the Quote and proposals with the items and its price stored on their system, the item and its price needs to be updates very frequently to correct (not obsolete/ inactive) item and its price.

The Quosal replica is created in netsuite to generate the Quote and proposal (Using PDF templates) directly from Netsuite. It gives the ability to user to generate the quotes and proposal with updated and correct item and its price. It also reduces the user expenses spend on the 3<sup>rd</sup> party system to generate their Quotes.

**Migration of data from QuickBooks to Netsuite.**

Skill Used: CSV import, Excel, Quickbooks accounting

QuickBooks is accounting software used to maintain the customers, vendors, finance accounts, reporting, orders and payments.

Client was migrating from QuickBooks to Netsuite as his business grow he wants that all his existing QuickBooks data must be migrate from Quickbooks to Netsuite. So, the data don't be get lost on migrating from one system to other.

The client purchases the new Netsuite accounts and its account, subsidiary, location etc. get set up to migrate its QuickBooks data.

CSV import was run to import all its customers, vendors, purchase orders, sales orders, expenses, checked and managed its GL accounts.

**uAttend Time tracking system**

Skill Used: Suite script (Map/ Reduce, Custom record)

uAttend is workforce time and attendance management system, it provides the Bio metric/ Touchable device to punch Employee IN/ OUT times, the Employee can punch with finger scanner, RFID Card or PIN into the system. The punches time send to the cloud software.

The user upload the system generated time tracking file into Netsuite. The uploaded file gets scan to record the Employee's Time tracking information into Netsuite with the payroll type defined for each employee in Netsuite.

The Success and Failure log of processed uploaded file get save on the custom record to further check/ correct the information.

Other completed projects - **Integration with 3pl central, Integration with Shipstation, customization as per requirement, dashboards, Saved Searches, ... etc.**

## EDUCATION

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2014: B.Tech, *from Guru Gobind Singh Indraprastha University*

2010: 12<sup>th</sup>, *from CBSE Board*

2008: 10<sup>th</sup>, *from CBSE Board*

## TECHNICAL SKILLS

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- Netsuite
- Suite Script 1.0
- Suite Script 2.0
- SuiteFlow
- Suitebundle
- Eclipse IDE
- Order to cash
- Procure to Pay
- Inventory management
- SuiteScript Api
- FreeMarker
- SavedSearch

## PERSONAL DETAILS

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**Father's Name** S. Tarlochan Singh  
**Date of Birth** 07.02.1992  
**Marital status** Single  
**Nationality** Indian  
**Languages Known** Hindi, English and Punjabi

## DECLARATION

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I hereby declare that the above mention information is true to the best of my knowledge

**Date:**

**Place: Delhi**

**(Kulveer Singh)**