

DEEPAN PATEL

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Business Analyst

13 Plus Years of Experience in IT an IT enabled Services.

Experience Summary:

- Domain experience includes corporate securities and vendor management for a leading bank, CRMs, Process management and Document management for Banking and corporate security, Health Care, Real-estate companies, Health Care, Training and HR as well as customize client requirements.
- An IT professional with experience of Requirement Analysis (Pre and Post Project Acquisition), Project Design, Project Estimation (which includes Cost and Effort Estimation), Change Management & Impact Analysis and Project Testing (Black Box Testing) experience primarily with Web and Desktop Applications.
- Specialized in preparing Project Documents like BRD(Business Requirement Documents), SRS (Software Requirement Specification), Functional Document, Change Management Documents (Using Share Point, TFS – Team Foundation Server), Traceability Matrix.
- Knowledge of tools like MS Visio (For Creating DFD –Data Flow Diagram & Use Case Diagram) & Dream-viewer (For Preparing Help Documents).
- Knowledge and understanding of software development life cycle like Water Fall, Prototype, Agile (Scrum Methodology).
- Have experience interacting with international clients. Execute timed, strategy and performance based projects.

PROFESSIONAL EXPERIENCE

Aaneel Infotech – Ahmedabad

10, August 2017 – Till Date

Position: **Business Analyst (Health Care Domain)**

Hexaware Technologies – Chennai

16, March 2015 – 31, July 2017

Position: **Business Analyst (Banking Domain – Corporate securities and Vendor management)**

Project: This bank has more than 3500 properties across the world and a list of vendors who provide different services to the bank like security, Admiration etc. the bank has a lot of data and all this data is not stored at one location. So the target was to set up a data warehouse and centralize the data as well as normalizes the same. This will help in generating reports and will also be cost effective for the bank.

Role:

- Interact with the client and understand the data that is going to come into the warehouse.

- Interact with the bank to see the type of report that needs to be generated using this data.
- Check the impact on the existing data.
- Prepare specification document for the requirements.
- Get a signoff from the clients.
- Analyze the sample data sent in from the client.
- Design data quality checks for the incoming or outgoing data.
- Run through the data quality checks with the client if required arrange a call or video conference for the same. Also get a signoff for the Data quality checks.
- Coordinate with the cross functional teams to make them understand the requirements and Data quality checks to be performed.
- Do UAT once the development is done.
- Provide the UAT signoff.
- Demo to the client once the UAT signoff is done.
- Get client signoff.
- Co-ordinate for production release.
- Get Production signoff from the client.

Variance Infotech

24, July 2014 – 28, Feb 2015

Position: **Business Manager**

Project: This company is into customization of vTiger CRM for the customers.

Role:

- Working on site in Singapore office to get the client requirements and also managing projects in India offshore development center.
- Understand the functionality of the product / process / issues
- Identification and Analysis of Business Requirements
- Preparation of the BRD(Business Requirement Documents)
- Preparation of the Functional Document.
- Analyze and understand the impact of change in a particular module and its recurrent effects across other modules and overall application Determine the optimum business solution to defined problem statements
- Draft the Functional Design based on the Concept Papers / details provided, prepare functional specifications & use cases
- Functional Knowledge Transfer to Technical team on various areas of Applications.
- Test the functional efficiency, effectiveness and robustness of the application
- Develop manual/documentation for all problems faced, which can form a base to understand and solve the problems in a better and efficient way.
- Change management and Impact Analysis.
- Business Development by adding new clients to the company.

Asite

18, February 2013 – 11, July 2014

Position: **Sr. Business Analyst**

Project: This company is into product development. The product is mainly for the Real-estate company which use to provide process and document management services to its client.

Role: Analyzing the Business Requirements in the same lines.

Rays TechServ Pvt. Ltd.

16, July 2012 – 31, December 2012

Position: **Business Analyst**

Project: This company is into product development. The product was a document management system to get an approval from the top agencies to perform clinical trials of any new medicine.

Role: Analyzing the Business Requirements in the same lines.

SNL Financial (Ahmedabad)

1, October 10 – 13, July 2012

Position: **Project Manager**

Project: This company is into product development. At SNL I worked for CFE (Center for Excellence) falls under Learning & Development domain.

Role: Analyzing the Business Requirements in the same lines.

Paul Mason Consulting – PMC (Baroda)

31, May 10 – 17, September 10

Position: **Business Analyst**

Project: This company is into product development. The company developed a project management system where in you could enter and track the project. You can divide the projects into modules and modules to task and assign and track the task.

Role: Analyzing the Business Requirements in the same lines.

Viteb Technologies (Ahmedabad)

8, January 10 – 4, May 10

Position: **Business Analyst**

Silver Touch (Ahmedabad)

1, December 08 – 7, January 10.

Position: **Software Quality Assurance (Business Analysis)**

Cygnnet Infotech Pvt.Ltd (Ahmedabad)

12, June 07 – 30 November 08.

Position: **Project Analyst (Analysis)**

Etech, Inc. (Infocity Gandhinagar)

20, October 06 – 9, June 07.

Position: **Testing / Documentation (Operation Support Specialist)**

Etech, Inc. (Infocity Gandhinagar)

15, February 06 – 19, October 06.

Recruiting Specialist (Recruiting)

- Handling the whole recruiting process of the company
- Conducting first round second round and coordinating with the final rounds of interview for all the positions in the organization.
- Conducting seminars and job fairs for the organization.
- Keeping myself updated with the current requirements and the updated HR policy of the company.
- Coordinating with other department in regards to different requirement specification of the department.

Other Work Experience:

Having **1 year** and **7 months** of experience in the **Call Center** industry. Worked with prominent call centers like **Wipro BPO & Motif India.**

EDUCATION

Master of Computer Application

[Computer Engineering]

MISCELLANEOUS

- **Sports** : Cricket
- **Date of Birth** : 7th June 1980.
- **Languages** : English ,Hindi, Gujarati

References available on request.