

Bikash Acharya

Salesforce QA Engineer

Having 3+ years of strong experience as Software Development Engineer in Test and Salesforce QA Engineer on various technologies and tools with deep knowledge of Software Testing, Development and Defect life cycles by using Traditional models, and Agile Scrum frameworks, with highly skilled in Defect Management, Requirements Analysis, and Problem-solving skills.

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WORK EXPERIENCE

Salesforce QA Engineer (Test Engineer) Infosys Limited

03/2021 - Present Hyderabad,India
Allocated to the Telstra (One of the largest telecom service provider in Australia) client where I am working as Senior QA Integration Engineer Specialist.

Roles/Responsibilities

- Extensive experienced in handling projects in the areas of Functional, System Integration, Regression and Acceptance Testing in Agile by using different Salesforce organizations and user profiles
- Understanding the business functionality of the system through design calls and by user stories and Participating in the daily Scrum, RCA, and feature team meetings to discuss about the completed and pending assignments and also to inform about showstoppers if any.
- Tracking and updating test cases and raised defects in Jira, Confluence page and Executing progression and regression testcases by using Salesforce CPQ and Sales Cloud platforms mainly with Standard Objects like Account, Opportunity, Order, Quote, Case, Contact etc and Custom Objects like Product Basket, Frame Agreement, Partner of Records, Sites, Subscriptions etc.
- Experience in SOQL (Salesforce Object Query Language) to query Salesforce data using Developer console and Workbench and in validating logs and notifications using custom application loggers.
- Good knowledge in Data Loader to insert, update, and bulk import or export of data from Salesforce.com Objects. Used it to read, extract, and load data from comma separated values (CSV) files.
- Completed 4 Internal Skill tags such SDET, Salesforce Professional, Digital Assurance and DevOps Professional with so many other certificates and courses along with the project work.

EDUCATION

B.Tech in Computer Science

College of Engineering and Technology,
Bhubaneswar

06/2014 - 08/2017

7.2 CGPA

Diploma In Information Technology

Bhubanananda Odisha School of Engineering,
Cuttack

07/2011 - 05/2014

74%

Secondary School Certificate

Sri Aurobindo Institute of Higher Studies and
Research, Odisha

06/2010 - 06/2011

79%

SKILLS

Salesforce Testing Salesforce Lightning and Classic
Functional Testing Regression Testing Jira
Salesforce CPQ Automation Testing Defect Management
System Testing Test Management SDLC STLC
End to End Testing Non Functional Testing
DevOps CI/CD Pipeline Jenkins Mobile Testing
HP ALM Grafana SwaggerUI Redmine

ACCOLADES

Received numerous times client appreciation for excellent analytical skills and Multiple solutions provided to the Onsite team (04/2018 - 11/2019)

Was promoted Twice in Pervacio for the excellent performance (04/2018 - 11/2019)

Completed my technical education from top state Government colleges. (06/2011 - 08/2017)

CERTIFICATES

Tricentis TOSCA Certified Automation Specialist Level 1
(05/2020 - Present)

Tricentis TOSCA Certified Automation Specialist Level 2
(05/2020 - Present)

ORGANIZATIONS

Infosys Limited (03/2021 - Present)
Test Engineer

Xento Systems (04/2020 - 02/2021)
Associate QA Engineer

ValueLabs LLP (11/2019 - 03/2020)
Software Engineer

Pervacio Inc (03/2018 - 11/2019)
QA Engineer

LANGUAGES

English
Full Professional Proficiency

Odia
Native or Bilingual Proficiency

Hindi
Native or Bilingual Proficiency

Telugu
Elementary Proficiency