

# SHUBHOJEET DEBNATH

## Senior Software Engineer

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## OVERVIEW

- Technically sound professional with more than 2 years of experience as a software developer in the domain of Salesforce.
- Proficient in designing custom solutions and troubleshooting for complex application problems.
- Seeking a full time career opportunity in a collaborative and balanced work environment to fully utilize my skills while making a significant contribution to the growth of the company.

## EXPERIENCE

### Salesforce Developer

#### Persistent Systems Limited

July 2018 - Present

Hyderabad, Telangana

- Joined as a fresher and have ever since, worked on several projects, delivering solutions using Salesforce as a platform.
- Worked extensively on Triggers, Rest API Integrations, Aura Components, Service Cloud features.

## PROJECTS

### RBL Bank Credit Card Management

July 2020 - Present

- Working primarily on REST and SOAP API Integrations as part of card application journey using a custom framework.
- Handled exposing of Salesforce to external systems using Web Service classes.
- Executed asynchronous chaining of API Callouts using Future methods and Queueable classes.
- Working on Lightning Web Components briefly to provide change requests and enhancements for rendering applications.

### L&T Financial Services - Service Cloud Migration

August 2019 - July 2020

- Worked on Lightning components to provide detailed customer search across 20+ input parameters and communicate using Events.
- Worked on a custom mechanism to incorporate dual dependency of picklists by leveraging Custom Metadata for Case creation.
- Configured Entitlements and Milestones to handle multiple escalations on Case violations.
- Worked on setting up of Case Assignment Rules and use of color coding to handle List Views.
- Worked on Data Migration of Files from Sales to Service org using Connected App feature with custom API integration and Batch Apex.

### Verifone Home - Sales Portal

October 2018 - June 2019

- Worked on Visualforce and Apex as per customer enhancements.
- Handling changes with Profiles, Permission Sets, Validation Rules, Record Types.

## SKILLS

Apex

SOQL

Lightning Component Framework

Service Cloud Implementation

Java Script

Basic HTML + CSS

Rest + SOAP API Integration

Sharing & Security

ANT Migration Tool

## CERTIFICATIONS

### Salesforce Certified Service Cloud Consultant

Issued July 2020

### Salesforce Certified Administrator

Issued June 2020

### Salesforce Certified Platform Developer I

Issued August 2019

## EDUCATION

### B.Tech in Computer Science

KMIT, Hyderabad

2014 - 2018

Aggregate : 75%

### XII Board

Board of Secondary Education

2012 - 2014

Aggregate : 97%

## LANGUAGES

English

Bengali

Hindi

Telugu