



RAJAT TRIVEDI

2x Salesforce Certified Developer



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PROFESSIONAL SUMMARY

I'm having **2.5+ years of experience** in Salesforce Lightning Platform Development as an Administrator/Developer. Proficient in performing under a demanding and diverse professional environment and looking forward to a challenging position/assignment in a growth-oriented organization.

WORK EXPERIENCE

Company: - Adaptabiz Technology Pvt.Ltd.
Designation: - Software Engineer (July 2019 – August 2020)

Responsibilities:

- Worked on Classic and new Lightning Experience.
- Visualforce, Apex, Workflow, and many standard and custom features.
- Data import, export, Data Loader, mail-chimp integration.
- Deployment with the change-set.

Company: - Chetu India Pvt.Ltd.
Designation: - Software Engineer (**Salesforce**) (November 2020 – June 2022)

Responsibilities:

- Requirement Gathering from the client, prepare solution design, Implementation, Deployment.
- Apex, Triggers, Async Apex, Test Classes, Validation rules, Data import, export.
- API/Server-API, Integrations, CI/CD, Copado.
- Many complex integrations with different service providers.
- Work experience on several projects, developing lightning components, Bulkify Apex.
- Integrations, Workflow rules, Process Builder, Flows, User profile setup, and Validation rules.

PROFILE HIGHLIGHTS

- Experience in Aura Components & LWC.
- Proficiency in SFDC Administrative tasks like creating profiles, roles, users, email services, tasks, and actions.
- Extensive experience in creating workflows, Process Builder, Flows, approval processes, validation rules.
- Designing and implementing sales, service, and community cloud solutions for small to large-scale projects.
- Configuration and customization.
- Hands-on experience in following best practices and SFDC related technologies such as bulky apex, trigger, apex controller, async job, batch, queueable, future method.
- 40+ trailhead badges.

PROJECTS

❖ **Salesforce Service and Sales cloud Implementation**

The project required implementing Sales Cloud from the scratch and enabling the lead, opportunity and campaign management processes.

The project required implementing Service Cloud from the scratch and enabling the cases, web chat and Email to Case management processes.

❖ **Salesforce CPQ Project**

CPQ is an application that fits between the ERP and CRM systems – increasingly as a native component of the CRM.

❖ **Einstein Chat Bots**

Einstein bot emphasis on assisting people and answering the same straightforward questions over and over again, leaving customer service reps more time to help customers with more complex questions or problems. It is designed to discover insights, predicts outcomes, recommends actions and automates tasks.

Omnichannel is a multichannel approach to sales that seeks to provide customers with a seamless shopping experience, whether they're shopping online from a desktop or mobile device, by telephone.

❖ **Community Cloud and Health Cloud Project**

This project using salesforce lightning and make public URL based Health website.

❖ **Live server API based Project**

This project using salesforce lightning and create connection between third party app and concurrent way data transfer org to third party app using Live Server API.

TECHNICAL SKILLS

- Salesforce Development
- Salesforce CPQ
- Einstein BOT
- Salesforce Admin
- Lightning Component Framework (Aura)
- LWC
- Process Builder, Workflow, Flow
- Apex Trigger, Test class, Future annotation
- Custom class and Objects, Batch Class
- Dashboard, Roles, Profiles
- JavaScript, HTML, XML, CSS etc.
- API REST/SOAP/LIVE-SERVER API

QUALIFICATIONS

- (MCA - NIET College 2017)
- (BCA - VIT-K College 2014)
- (Intermediate - V.V.S Inter-college, UP Board 2011)
- (High School - V.V.M Inter-college, UP Board 2009).

STRENGTH

- Self-motivated, hardworking and goal-oriented.
- Result oriented individual and a quick learner with high levels of adaptability

DECLARATION

I hereby declare that all the details mentioned above are in accordance with the truth and fact as per my knowledge and I hold the responsibility for the correctness of the above-mentioned particulars.

DATE