Joseph Pallichan

Azure AD Consultant.

Dedicated IT professional able to respond to a wide range of challenges with a focused and creative approach. Highly effective at problem solving and decision making. Five plus years of progressive IT experience.

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WORK EXPERIENCE

Lead Consultant(Azure AD/Identity Management)
ITC Infotech

10/2020 - Present   *Bengaluru,India*

Working as an Azure AD consultant for a world largest brewery client, wherein my day to day task and responsibility is to fix authentication and sync issues, integration and management of applications based on their authentication protocols(SAML,OPENID,WSFED) this process is done through change management system. Also managing MFA, User provisioning and group licensing.

Sr. System Engineer
Cybage Software Pvt Ltd.

04/2019 - 10/2020   *Pune,India*

I started working for this organization as a consultant and migration manager for a hospitality management client, where my primary job is to ensure flawless functionality of Office 365, Azure, SharePoint, Skype, Active Directory, VMs, Mailflow filtering products in pre and post-migration period. Security and compliance were also part of my day to day work here, Also, I followed change management policies before implementing any changes in the production environment which included technical solution design as well.

Microsoft Office 365 Escalation Engineer.
Convergys / Concentrix India.

12/2016 - 04/2019   *Pune,India*

I worked in this company as a Microsoft Office 365 Support Engineer, where I acquired the skills to exchange online components and got the opportunity to work with global administrator of Office 365, my day to day task is to work on exchange online and on-premises servers, active directory, azure ad connect, azure components, security and compliance, Power Shell, Mailflow rules, Exchange online protection, synchronization tools, user account and attributes management, licensing and all the components of Office 365.

Jr. System and Network administrator
Rigel Networks Pvt Ltd.

05/2016 - 12/2016   *Vadodara,india*

I worked in this organization for 8 months as a Jr. Systems and Networks administrator, I was part of a small team which managed around 200 systems including 20 servers (Windows, Exchange, Linux, SQL, .net). I accomplished desktop level to network admin level tasks in this organization. I got several opportunities to do research and development on various technologies while working here. I also gave remote support to one of our client which included user management, OS deployment(WDS), VOIP account creation and Exchange admin support.

Jr. System Administrator
Pipal Design & Web Solutions.

04/2015 - 05/2016   *Pune,India*

I worked in this organization for 13 Months as Jr. System Administrator. My primary task was to troubleshoot issues related hardware and software, monitor system activity, report malicious or suspicious activity on systems, Backup and restoration, maintain user access administration, Configuration and troubleshooting of network issues. Installed different Windows OS in client system as per requirements. I also helped in Inventory Management and blacklist monitoring

News Data Analyst(Data Entry)
Tam Media Research Pvt Ltd.

08/2011 - 03/2015   *Vadodara,India*

Content analysis and content writing experience in TV/Media sector. news content analysis and story board creation. Experience at writing articles which summarize the TV content analyzed. Worked on pilot project of hourly news alerts.

SKILLS

Systems and Network Administration. Experience in Windows server 2008, 2008 R2, 2012, 2012 R2, exchange server 2007,2010,2012,2016, Office 365, Azure AD, Azure AD connect, ADFS, MDM, DNS, DHCP, SMTP Relay, SharePoint, PowerShell Scripting, IIS, Anti-Virus software,Skype and Firewall. Extensive background in computers and networking systems, with abilities in building new systems, finding problems and fixing any issues.Technical Infrastructure (LAN/WAN/VPN/NOC)

EDUCATION

Software Engineering
NIIT

2012

Bachelor of Commerce
Maharaja Sayajirao University of Baroda

2013

Microsoft certification: MCSA-(70-346) Managing Office 365 Identities and Requirements, (70-347) Enabling Office 365 Services.
Pearsonview

2018

INTERESTS

Videos Games, Motorcycle Rides, Exploring new places, Movies, Gadgets.