# Mohit Jain

## APPLICATION ENGINEER 2, CITRIX R&D

## CONTACT

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## EDUCATION
### BACHELOR OF TECHNOLOGY
Electronics and Communication
Sir Padampat Singhania University
(7.5/10),
Udaipur

## SKILLS
- Apex & Lightning
- CPQ- Sales Cloud
- Service Cloud
- Security Model
- Tooling API
- Rest Resources
- JavaScript
- Metadata API
- Requirement gathering and analysis
- Unit/Manual Testing
- POC & documentation
- Deployment through version control

## TOOLS & TECHNOLOGIES
- SFDX
- Version control
- Flosum
- JIRA
- Azure CI/CD
- Java and oracle SQL 10g

## CERTIFICATIONS
- Salesforce Administrator
- Salesforce Platform Developer I
- Salesforce Platform Developer II
- Oracle certified Java AssociateSE-8
- Safe Agile Practitioner

## AWARDS & RECOGNITION
- IBM: Put the client First (3x)
- IBM: Share the Expertise
- Appirio: Inspiring Performance

## PROFILE
OCJA and Salesforce Certified Developer and Administrator with overall 7 years of experience in development, integration, coding, and working in multicultural environments.
I aspire to evolve as an active and diligent part of organization's growth by exponential degree of improvement and betterment. Looking forward to work on new assignment which requires technical expertise, innovation, creativity to add values to the assignment

## PROFESSIONAL EXPERIENCE

### Citrix R&D │ BANGALORE │ May 2020 TO PRESENT
#### Application Engineer 2
- **Quoting and Automation**
  - System to create and configure Quotes for sales Rep. It uses Conga CPQ managed package and calls their several API's to calculate pricing for the products. System plays a crucial role in meeting the needs of sales motion, channels and other dependent verticals.
  - Analyzed, designed, and developed several features for Quoting. Some of them are Quote Transaction via CPQ, Autorenewals, adding new features to citrix subscription business model, upgrade/Downgrade of assets, implement new discount functionality.
- **DOTI**
  - System specifically designed for distributor / partners to create, configure and transact quote for the end customers. This system is based on web and integrated with SFDC using Real time integration.
  - Led application development and launched auto renewals functionality, custom validations, product structure using REST APIs .It has also involved discussions with integration team ,web team to come up with a optimum design and solution.
  - Also worked on an initiative where I have optimized the salesforce Rest API which was lacking in performance when web was making a callout to sfdc.

### APPIRIO (A Wipro company) │ JAIPUR │ JAN 2019 TO May 2020
#### SALESFORCE CONSULTANT
- **Citrix**
  - Worked as a developer to support citrix development team in implementing enhancements and to enhance their quoting system. Along with that worked as a Devops using azure CI/CD, Flosum tools.
- **Microfocus**
  - Worked on a flex credit project from scratch using lightning aura component. This project aims to provide credit loyalty points feature to its end users upon any purchase of a product.
  - This project was based on service cloud using cases , contracts and entitlements.

### IBM India Pvt Limited │ Gurugram │ June 2015 TO DEC 2018
#### System Engineer
- **National Grid**
  - Translating client requirements to develop and design various components of the Demand Side Management (DSM) application using Java and Spring MVC framework.
  - Primary technical contact from offshore for client for the root cause analysis of critical issues and troubleshoot defects in the DSM application (Gas module).
  - Develop DML scripts to close change request raised by client as part of application support activity.