

GS

Gagan Singh

Professional Summary

Highly talented professional with effective multi-tasking aptitude and ability to work independently interested in the position of QA stream offering sound knowledge of 11 years of quality assurance background.

Work History

Wells Fargo India - System QA Associate

Bangalore, Karnataka

11/2017 - Current

- Lead & Involved in finalizing the test scenarios and right candidate for integration validations.
- Involved in designing tests for business use cases for UAT that covers mandatory checks like Rates processing based on program chosen by customer or rates validation involved for given flow.
- Share the biweekly report with program manager on Automation and business case scenarios covered.
- Frequent connect with team members for analyzing the data available for the given scenarios and also customize the data to validate the negative scenarios.
- Also involves in brain storming discussion with PO and provide suggestions to update some scenarios/ACs.
- Driving QA team to design and development In-Sprint test automation scripts to cover all regression and End-to-End scenarios.
- Also get involves in Test estimation and Test planning ceremonies to point the backlogs and to shortlist backlog for the coming sprint.
- Estimating & reviewing the test scripts designed by QA Team in JIRA.
- Responsible for Test Automation Execution in higher environments like UAT.
- Followed quality standards and procedures to minimize errors and maximize business satisfaction.
- Mentored and encouraged employees to strive for excellence while fostering professional growth.
- Designed and developed the **Automation** Test Scripts using Selenium WebDriver using Java.
- Writing simple to complex **SQL** queries for testing purpose.
- Performed back end testing on **Data Studio** by writing SQL queries.
- Developed SQL queries and Joins for **validating data** in Data Base and

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📍 Bangalore, Karnataka 560102

Summary

- 11+ Years of industry experience as a **QA Tester** in the area of Software Testing (Manual and Automation) with a solid understanding of Test Planning, Test Design, Test Execution and Defect Reporting & Tracking using **JIRA**.
- Expertise in Understanding and Analyzing Test Requirements, Tracking changes and maintenance of Test Requirements.
- Experience in Data driven Testing, Cross browser testing and Parallel Test execution using **Selenium WebDriver, TestNG, Maven**.
- Well acquainted with all phases of SDLC and STLC.
- Tested web applications in Waterfall and Agile development processes.
- Work in the Agile development environment with frequently changing requirements and features set
- Expertise in implementation of Automation script using **Selenium WebDriver** and **JAVA**.
- Ability to work in a team environment or independently across technical and functional teams effectively.
- Good at multi-tasking and working well under tight deadlines with high efficiency.
- Self-motivated with strong verbal and written communication skills.

used Excel files for Data Driven Automation testing.

- Defect Tracking and Reporting, logged defects using JIRA tool and reported it to the developer.
- Maintaining and updating the project repositories regularly using **GitHub**.
- Execute and maintain Jenkins jobs regularly.
- Identifying end to end scenarios and code modularity.

Wells Fargo India - QA Specialist

Bangalore, Karnataka

02/2015 - 10/2018

- Analyzed and performed validations against special scenarios like masked data in the application and Also involved in the discussion over partial masking and complete masking of personal information of the customer.
- Actively participated in Reviewing Business Requirement Design and Acceptance criteria definition against BRs.
- Take ownership to support Performance test team and setup application as per their requirement to access required privileges.
- Provided support to DAST team and setup QA profiles and environment for their test scenarios Follow the coding standards and ensure unit/integration testing is done within the sprint.
- Perform regular code reviews of peer team members to ensure code quality and best practice adoptions Actively participate in scrum/status calls and call out any risk/dependencies in advance Provide necessary support to prod support team in automation of smoke suites.
- Work with stakeholders to ensure the functional coverage as per the business flow has validate all the scenarios.
- Also involved in the ETL flow validation and OBIEE reports validations using SQLs.
- Utilize JIRA effectively for agile process and status/effort/comments are updated timely including estimation of sprint planning and daily burn down.
- Participate actively in story planning, grooming sessions to understand application flow and requirements.
- Designing and reviewing Automation and Manual test scenario and cases.

Cognizant - ETL Test Analyst

Pune, Maharashtra

11/2012 - 01/2015

- Selecting or identifying areas/test cases for Automation.
- Designing & Implementing Test Automation Strategy.
- Creating Automation Test Plan and getting approvals.
- Choose selenium tools and Configuring Selenium Test Environment (Ex: Eclipse IDE, Java, Selenium WebDriver and TestNG etc...).
- Creating, Organizing, and managing Test Automation Resources.
- Creating, Enhancing, debugging and Running Test Cases.
- Organizing, monitoring defect management process.

- Excellent troubleshooting and problem solving skills.
- Experience in developing and implementing BDD automation using BDD automation tools like **Cucumber**.
- Experience in continuous integration tool - **Jenkins**.
- **Testing Tools/Testing Framework** – Eclipse, Hands on Selenium Web Driver Java with Data Driven, TestNG + Maven +POM Frameworks.

Education

03/2008

Acharya Institute Of Technology

Bangalore

Master of Science: Computer Science And

03/2005

Delhi University

Delhi

Master of Science: Physics Honors

- Handling changes and conducting Regression Testing.
- Finding solutions for Object Identification issues and error handling issues.
- Co-coordinating Test team members and Development team in order to resolve the issues.
- Interacting with client side people to solve issues and update status.

Satyam - Mahindra, QA Analyst

Hyderabad, Andhra Pradesh

03/2010 - 10/2012

- Anticipate problems and proactively make plans to address those. Resolved all issues efficiently and built excellent client rapport, which led to enhanced customer satisfaction ratings.
- Developed monthly, end-of-quarter and other statistical reports, including analysis for leadership team and for quality improvement program outcomes studies.
- Educated employees on specific QA standards and confirmed maintenance of standards.
- Actively participated in Reviewing Test Case Communication with Development team. Involved in functional study of the application Identified Regression candidates for Automation Preparing Master Plan for the releases Preparing Test Closure Report Defect Analyzing and Reporting in QC Actively participated in Reviewing Test Case Responsible for Estimate preparation Communication with client & giving project understanding to Dev team.
- Involved in functional study of the application Preparing IA for the new CRs. Identified Test cases for Regression testing Defect Analyzing and Reporting in QC Preparing Test Closure Report Giving project KT to new team members on project functionality. Prepared test data for functional & Integration testing Reporting daily testing status. Designed, Reviewed & Executed Test cases. Identified Test cases for Regression testing Defect Analyzing and Reporting in QC Actively participated in Reviewing Test Case Responsible for Test Case Execution Communication with client & giving project understanding to Dev team.
- Preparing Suggestion Documents to improve the quality of the application Involved in functional study of the application Running the jobs/Workflows for ETL process ISTQB - International Software Testing Qualifications Board Prepared and ran sql queries to verify Dimensional and Fact tables. Verifying the data in target database by ETL process Verified column mapping between source and target Prepared test data for functional & Integration testing Preparing Lesson Learnt documents from the previous project testing experience Designed, Reviewed & Executed Test cases. Identified Test cases for Regression testing Defect Analyzing and Reporting in QC Preparing Test Closure Report Assist the test leader with his/her duties.