Name - Asakti Dhir

Email - asaktidhir@gmail.com

Phone - 7978482837

Linkedin - https://www.linkedin.com/in/asakti-dhir-8289b81a2/

Trailblazer - https://trailblazer.me/id/adhir121

Professional Summary :

- Good Exposure in Marketing, Sales and Service cloud implementations.
- Experience building Visual Force Pages, Visual Force Custom Controllers/ Components, Custom Objects, Reports, Dashboards, Tabs, Tags and Components.
- Identify relationships and converting to sales force custom objects, lookup relationships, junction objects, master-detail relationships.
- Expertise in Force.com technology stack: APEX, Visual Force, SOQL, SOSL.
- Extensive experience of using declarative features like validation rules, workflows, approval processes, sharing rules automation for satisfying complex business process automations.
- Created page layouts, search layouts to organize fields, custom links, related lists and other components on a record detail and edit pages.
- Worked extensively on various salesforce.com standard objects like Accounts, Contacts, Opportunities, Products, Cases, Leads, Campaigns, Reports and Dashboards
- Hand on experience with Apex Language, Apex Trigger, Apex Class, Asynchronous Apex and Visual Force (Page, Component & Controllers)

Project details:

Name : BookYourShow - Ticket Booking App

Description : This is a ticket booking application for various concerts held at various venues. When an individual books a ticket he need to pay the price according to the availability, like if the availability is less than 10% of total tickets price rise by 10% for premier concerts. Each individual can see all his part and future tickets and past tickets and can also provide feedbacks about past concerts.

Team size : 5

Roles and Responsibility :
1. Design and development of Schema
2. Creating data model objects and field
3. Developing Visualforce pages and controllers
4. Data Migration using Data Loader

Name : Residential society Management application

Description : This is a residential society management application. Using this application the society management staff can create new Members and track their Maintenance records. The maintenance object keeps a track of the members who have paid the maintenance amount and which members have their maintenance amount due. Staff can also send mail to the Members reminding them to pay the society maintenance fee. On receiving the amount an acknowledgement message is sent to the members. Security guards can use visitor object to enter data of all the visitors that pay a visit to the members of the society in a day and maintain all the details such as relationship with the member, contact details, and reasons for the visit.

Team size : 5

Role : Salesforce Developer

Responsibility :
- Design and development of Schema
- Creating data model objects and field
- Creating Business Process Automation
- Developing Visualforce pages, Apex Controller and Apex Trigger

Name : Project Management Application

Description : Using this application a company can manage the lifecycle of their projects, they can create client and project records and maintain the relationship between them. The project manager has the authority to create new requirement and assign tasks to the employee. Project manager can track the progress of the project and the tasks allocated to the employee the release object can be used to send a mail to the manager and the client to inform them about the release of the new feature or project.

Team size : 5

Role : Salesforce Developer

Responsibility :
1. Design and development of Schema
2. Creating data model objects and field
3. Creating Business Process Automation
4. Developing Visualforce pages, Apex Controller , Asynchronous Apex and Apex Trigger

Name : Aviva Finance

Description : Data Management of financial section according to GDPR regulation.

Role : Siebel Developer

Responsibility:
1. Worked on Siebel EIM module.
2. Created custom Business Services and Data Maps.

Name : Ooredoo Telecom

Description : CRM application used by call center agents for regular customer interaction.

Role : Siebel Developer

Responsibility :
1. Managed the contract and queue with all tickets end to end working closely with Support Team as Shift Lead.
2. Provided initial response, operational assistance, and development of data issue workarounds and resolutions
3. Worked on Order Management and ensured proper OLA maintenance.

Award & recognition:
- Won winner circle for both AVIVA & OOREDOO projects.
- Salesforce blogger
- Ranger in Trailhead

Academic credentials:

- B.Tech (Electronics and telecommunication) from C.V.RAMAN College of Engineering, Bhubaneswar, Odisha. 2012-2016

Personal Information:

- Organized and participated in Odisha's largest short film festival.
- Secured 2nd rank in Dramatics event organized in IIT Bhubaneswar.
- I am an East zone and National level gold medalist in Kick Boxing.
- During COVID I have started a campaign to support daily wagers and raised around 30,000 INR till date and has been working as an active volunteer for database management team with an organization named 'Bhumi' to provided support to migrant workers for which has been awarded as the best volunteer.