

LOGESH PERIYANNAN

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Summary

- **7.5 years of overall IT experience with 5 years of working experience in analysis, development, and deployment of Salesforce applications.**
- Performed deployment activities through Copado, Metazoa, and Flosium tool.
- Implemented solutions in Salesforce Lightning framework and Apex.
- Implemented app based solutions using sales cloud functionality.
- Extensive knowledge on SOQL queries.
- Worked in all phases of Software Development Life Cycle involving requirement gathering, requirement analysis, design, documentation, development, implementation & enhancement of projects.
- Worked with Metadata API and Source API package developments.
- Setup the Single sign on & Multi factor Authentication.
- Sandbox refresh activities by considering the Salesforce release dates and preview and non-preview modes.
- Used Data loader to load the records on to the force.com platform and Good at Data Migration.
- Worked extensively on various salesforce.com standard objects like Accounts, Contacts, and opportunities, Quotes, Products, Cases, Leads, Campaigns, Reports and Dashboards.
- Anchored proof of concept development to validate proposed solution and reduce technical risk.
- Developed triggers to automate the various processes in deployments.
- Prior to experience on salesforce, 2+ years of experience in analysis, design, development of various J2EE applications.
- Experience on Java frameworks like Struts2 & Hibernate, UI frameworks such as HTML & JQuery.
- Worked on projects in waterfall and agile methodologies.
- Created web services for consumption by external clients.
- Experience in working with multiple vendors and geographically distributed teams.
- Implemented batch jobs to automate the data load activities.

SCHOLASTIC & ACCREDITATION

- **Bachelor of Engineering** in Electronics & Communications | Adithya Institute of Technology, India (2013)

TECHNICAL FORTE

Skill Set	Salesforce, Apex, Lightning Web components, Sales Cloud, Service Cloud, JavaScript, HTML, SOQL, Java, SQL
Certifications	Salesforce Platform Developer I Copado fundamentals I
Tools	Copado, Metazoa, Flosium, Data loader, Workbench, GIT, Jira.

CAREER CONTOUR

Organization	Designation	Duration
Infosys Ltd	Senior Associate Consultant	May 2018 – July 2023
Peninlog Technologies	Java Developer	Feb 2016 – Apr 2018

Experience

Company Name: Infosys Limited

Client: Pernod Ricard

Duration: From August 2021 to July 2023

Description: This project is a Salesforce implementation project involving requirements, elaboration, architecture and design, build, testing and go-live activities. This project involves creating a Customer Service Transformation journey to implement a single innovative platform on Salesforce to provide enhanced multi-channel self-service capability for customers and Pernod Ricard is a global leader in wines and spirits, with a diverse portfolio of over 240 premium brands available in more than 160 countries.

Key Responsibilities:

- Performing the deployment activities through Copado and Metazoa tool.
- Sandbox clone/refresh and executing the post refresh configuration activities.
- Defining the path setup for every release.
- Recalling the user stories.
- Granting user access upon the requirement in various salesforce orgs.
- Verifying the snapshot differences after deployment.
- Validating the test class code coverage for every deployment.
- Working with project team and contribute towards Technical Architecture.
- Defining solutions using Dependency Injection and virtual methods to achieve loose coupling
- Requirement Analysis and user story breakdown.
- Functional testing in SIT.
- Configuring the business solutions using flows & platform events.
- Worked on LWC to customize the views.
- Implemented Screen flows to achieve low code/no code.
- Created triggers & batches using Apex to automate various processes in deployments.
- Documentation of release user stories and components.
- Participating in business and system requirements sessions.
- Defining the pre/post deployment steps related to user stories.

Company Name: Infosys Limited

Client: Capital Blue Cross

Duration: From June 2020 to July 2021

Description: This project deal with implementation, enhancement and health care experience of Capital Blue Cross by implementing Salesforce Health Cloud, a platform that enables health care providers, payers, and patients to collaborate and communicate across the entire care journey.

Key Responsibilities:

- Performing the deployment activities through Flosum.
- Developed triggers & batches using Apex to automate various processes in deployments.
- Worked on LWC components for customizing the Board ticket view & actions.
- Sandbox clone/refresh and executing the post refresh configuration activities.
- Email to case and Email to Lead setup
- Defining the path setup for every release.
- Granting user access upon the requirement in various salesforce orgs.
- Branch sync up and org sync up after every release.
- Validating the test class code coverage's for every deployment.
- Data masking & migration from PROD to test sandboxes using Data loader/Workbench.
- Documentation of release user stories.
- Participating in business and system requirements sessions.
- Performing the pre/post deployment steps defined in the user stories.

Company Name: Infosys Limited

Client: Toyota Financial Services

Duration: From June 2018 to May 2020

Description: This project provides implementation, enhancement and support for Toyota Financial Services Salesforce.com application & related integrations with other applications, and supports 4000 end-users who use the platform to serve clients. It includes various applications such as Customer Relationship Management, Sales Relationship Management, Human Resource and Insurance.

Key Responsibilities:

- Performing the deployment activities through Copado tool.
- Implemented Triggers to automate the user story status.
- Running the Ant scripts to perform data load operations.
- Sandbox clone/refresh and executing the post refresh configuration activities.
- Defining the path setup for every release.
- Recalling the user stories.
- Granting user access upon the requirement in various salesforce orgs.
- Verifying the snapshot differences after deployment.
- Validating the test class code coverage for every deployment.
- Data masking & migration from PROD to test sandboxes using Data loader/Workbench.
- Documentation of release user stories.
- Participating in business and system requirements sessions.
- Deploying the components through Change sets in exceptional cases.
- Performing the pre/post deployment steps defined in the user stories.

Company Name: Peninlog Technologies

Client: Daimler (Bharat Benz)

Duration: Feb 2016-Apr 2018

Description: The calibration software that helps you manages a complete history of your measurement devices, instruments, and gages. It generates calibration schedules and alerts you to failed and past due calibrations. It tracks location and status, maintains repair records, and provides an audit trail for traceability. To help you identify sources of measurement variation, That Calibration Software provides complete statistical and graphical analysis of your measurement system.

Key Responsibilities:

- Worked as a Developer in this project.
- Developed Web application using Struts2, Hibernate, Java, Jsp, Servlet, My-SQL.
- Actively participated in all the requirement gathering discussions and worked on the Impact Analysis of various requirements.
- Making changes to code base for new enhancements being added.
- Writing code for pdf generator from html template.
- Actively participated in Installer releases.