Ashish Kumar Garg

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Team-driven Scrum Master with experience at driving the adoption of agile values, principles and practices. Demonstrated passion for coaching scrum teams and a proven track record of delivering high-quality software in a timely and cost-effective fashion. Knowledgeable in task prioritization and risk management. Collaborative individual with ability to remain poised in all types of situations.

Experience

06/2013 to Current

Scrum Master
SAP LABS INDIA PVT LIMITED, Bengaluru

- Facilitate Daily Scrum, Sprint Planning, Sprint Demo and Sprint retro meetings.
- Coaching the team on Agile Principles and processes. Track and remove internal and external impediments for the scrum team.
- Facilitate the Grooming sessions with product owner to build product backlog.
- Facilitate and plan for Go-live activities.
- Track and report Scrum team velocity.
- Handling Escalations and drive to get resolutions.
- Coordinating and work with multiple teams and business stockholders for project planning and execution.
- Enforced alignment of project strategy with business objectives and made modifications to promote efficient project completion.
- Managed and motivated project teams to promote collaboration and keep members on-task and productive.
- Gathered requirements, defined scopes, allocated resources and established schedules meeting or exceeding project demands.
- Built and utilized reporting systems to keep customers and management in loop with latest information.
- Closely collaborated with project members to identify and quickly address problems.
- Identified innovative and automated approaches to routine tasks, making suggestions that were widely received.
- Investigated and corrected or escalated project problems.
- Resolved conflicts and negotiated mutually beneficial agreements between parties.

12/2011 to 07/2013

Java Developer
SAP LABS INDIA PVT LIMITED, Bengaluru

- Answered customer questions and resolved service issues in a timely manner.
- Diagnosed customer issues by asking probing questions and write up repair orders.
- Ordered supplies and kept inventory at optimal levels.
- Coordinated equipment repairs and maintenance.
- Designed, developed and implemented cloud-based software applications.
- Reviewed code and debugged errors to improve performance.
- Developed robust Java code for cloud applications.
- Worked with quality assurance team to set up scripts, test case and automation protocols.
- Troubleshot various software issues by using debugging processes and coding techniques.

Highlights

- Effective Customer communication
- Backlog management.
- Scrum Process.
- Agile best practices.
- Risk analysis.
- Software process management Resource Planning
- Jira expertise.
- Team Building
- Relationship development.
- Team management.
- Good knowledge in micro service architecture for cloud development.
- Good Knowledge in Jenkins automation.
- Good Knowledge in Core Java, Spring, Spring boot, multi-tenancy

Education

Bachelor of Engineering
Computer Science - 2011
Annamalai University, Tamil Nadu

Certification

- Foundations of Project Management @Google
- Project Management foundations: Risk.
- Agile Software Development.