**TED QARRI**

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**CPIM, Supply Chain, Product Development & Logistics Leader**

Detail-oriented and analytical professional with seven years of experience coordinating, leading, and streamlining inventory control operations, product lifecycles, and shipping/importing services. A proven track record of implementing changes that result in increased inventory accuracy, quality assurance, productivity, and customer satisfaction. Effective communicator who collaborates with third parties and cross-functional departments, ensuring fulfillment milestones are met throughout the supply chain. Committed to promoting a culture of customer service and operational excellence.

**CORE COMPETENCIES**

**Operations Management:** Product Lifecycle & Logistics Management, Supplier Relations, Customer Service Excellence, Inventory Control/Adjustments, Database & SOP development, Warehouse Slotting Optimization, Process Improvement, Team Leadership & Training, Discrepancy Investigations

**Analytical Skills:** Problem Solving, Critical Thinking, Data Analysis & Interpretation, Forecasting (linear and seasonal), Financial Analysis, Cost-saving Strategies, Financial Planning, Budgeting

**Compliance & Risk Management:** Proficient in importing rules and regulations of the Food, Drug and Cosmetics Act and recent Food Safety Modernization Act; Capable of reviewing food, drug, cosmetic and medical device labels; International standards and U.S law and regulations research; Knowledge of international standards such as ISO 13845:2016, ISO 22000, current Good Manufacturing Practices, ASTM standards for protective barriers and FCC rules for consumer products

**Technology:** SAP, MS Suite, MS Access 2016, IBM AS400, IBM Lotus, and Zethcon Synapse, UL Wercsmart

**PROFESSIONAL EXPERIENCE**

**Assistant Product Manager, Fourstar Group USA, Milford, MA 01/2020 – Present**

*Fourstar Group is a privately held, globally integrated product development, sourcing, and import/export services firm specializing in value and private label consumer goods; with offices around the globe.*

* Responsible for managing relationships with over 70 suppliers and overseeing the end to end product lifecycle of a variety of goods and merchandise, specializing in FDA regulated categories such as food, over the counter drugs, medical devices and cosmetics.
* Actively involved in managing and growing Fourstar’s relationship with Amazon as a vendor and supplier.
* Manage inventory and purchasing of select nonprescription diagnostic devices for U.S warehouse.
* Prepared and submitted government bids for sourcing personal protective equipment (awaiting approval).

***Key Accomplishments***

* Updated regulatory data for 70+ foreign factories and verifying compliance through the FDA’s Foreign Supplier Verification Program, bringing 30+ foreign food factories to good standings.
* Removed discontinued products and factories from database saving nearly 30K per year in professional monitoring costs.
* Drafted Standard Operating Procedures to streamline the evaluation and approval process for prospective FDA regulated suppliers.
* Created and maintain two new comprehensive databases; Database one which houses all suppliers’ information and sourced products; Database two which displays all products’ safety compliance data such as hazardous materials, sustainability attributes and safety data sheets.
* Created a report to track price indices of plastics, oil, metals, as well as manufacturing wage trends.

**Inventory Control Coordinator, Barrett Distribution Centers Inc., Franklin, MA 01/2018 –11/ 2019**

*Barrett provides customized third-party logistics, omni-channel distribution, and direct-to-consumer fulfillment services for multi-industry clients.*

* Responsible for directly supervising three Inventory Control Associates, warehouse space optimization, inventory cycle counts, reconciliation, establishing root cause, and error reporting.
* Led team in developing and implementing inventory control solutions for clients.
* Managed third-party logistics and client relationships.
* Analyzed and forecasted customer sales patterns and seasonality.

Improved communications on inventory accuracy policies and information regarding sales, trends, and new product setup to clients such as BMW, NoBull Project, and J.Barbour.

Optimized warehouse slotting by utilizing sales reports and building aggregated forecasts resulting in maximized use of space and increased picking productivity.

* Continuously promoted operational excellence through regular discrepancy investigations, rigorous cycle counting, error tracking for each employee, and facilitated training sessions for all employees to alleviate errors.

***Key Accomplishments***

* *Increased inventory accuracy by 15% through identification of key areas of discrepancy.*
* *Increased customer satisfaction by four points (according to company survey) by communicating inventory activities and changes more transparently.*
* *Directly involved in improving productivity through an increase of labor to handling by 45%.*

**Inventory Control Coordinator, Fresenius Medical Care, Marlborough, MA 07/2015 – 12/2017**

*Fresenius Medical Care provides kidney dialysis services through a network of 3,900 outpatient dialysis centers, serving 336,000 patients. It also operates 42 production sites throughout the globe.*

* Managed and monitored inventory by analyzing cycle count data, auditing for compliance and order quality, investigating product discrepancies, and optimizing space.
* Consistently provided high quality customer service by assessing incoming orders, contacting patients directly with inquiries, and communicated with clinics to resolve inventory and quality discrepancies.
* Proactively verified that necessary materials were in stock and worked with material planners to ensure a patient’s life was never put at risk.

***Key Accomplishments***

* Increased space optimization by 24% through volume analysis against peak inventory levels.
* Increased net inventory accuracy from 89.7% to 99.97% by highlighting key operational errors.
* Contributed to a successful ISO 13485-2016 quality audit by closing complaint investigations and controlling documents.
* Developed and implemented financially compliant standard operating procedures for physical inventory.

**Inventory Control Lead, Imperial Distributors Inc., Auburn, MA 06/2013 – 07/2015**

*Imperial is recognized throughout the Northeast, South Atlantic and Midwest states as a leader in both distribution and merchandising of supermarket non-foods.*

* Led and developed a cohesive team of three Inventory Control Associates to achieve successful and accurate inventory oversight.
* Supervised team in performing inventory counts and adjustments, conducting error research, and reviewing variance reports.

***Key Accomplishments***

* Increased the inventory accuracy rate by 8.9% by reconciling $83,000 in lost inventory.
* Earned Employee of the Month and Rising Star awards due to outstanding leadership and performance.

**EDUCATION & CERTIFICATIONS**

**Pursuing Master of Business Administration, University of Massachusetts Amherst, May 2022 (expected)**

* Relevant Coursework: Human Resources Management, Executive Marketing, Business Economics, and Strategic Leadership
* Completed two semesters, maintaining a GPA of 3.93

**Bachelor of Science, Worcester State University, 2014**

Certified in Production and Inventory Management (CPIM), APICS, November 2019

Analyzing and Visualizing Data with Microsoft Excel, Microsoft Corp., May 2019