



## Pavan Manchikanti

VLOCITY/SALESFORCE DEVELOPER

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### Objective:

I seek challenging career in the field of application development and produce innovative yet practical solutions to challenging problems, where my expertise will be put to use and will add continuous value to my career in multiple dimensions.

### Professional Summary:

- Total 3+ years of experience in the IT industry specifically on vlocity Development.
- I Started My Professional Career as a fresher in Capgemini trained in Customer Relation Management (CRM) Salesforce.com domain.
- Experience in Vlocity Product configuration.
- Experience in building Vlocity Advance and context rules.
- Experience in Cards, Data Raptors, VIP, Omni scripts
- Experience in Contract life cycle Management
- Experience on orchestration Plan and orchestration Items
- Experience in Salesforce CRM as Developer/Admin.
- Experience in Administration, Configuration of Salesforce CRM.
- Experience in using POSTMAN.
- Deployment experience using Change Sets.

### Awards and Recognitions:

- Appreciation from Client

### Academics:

- B.Tech in Mechanical Engineering from K L University, Guntur, India-2017.

### Certification:

- Salesforce Certified OmniStudio Developer
- Salesforce Certified Industries CPQ Developer
- Certified Vlocity Order Management
- Certified Salesforce Administrator
- Certified Salesforce Platform Developer I
- Certified Copado Fundamentals I
- Certified Copado Fundamentals II

### Employment History:

- Working at Infosys, Hyderabad from July 2021 to till date
- Worked at Cap Gemini, Chennai from April 2019 to June 2021.

## Technical Skills:

<b>CRM</b>	Salesforce CRM
<b>Languages</b>	Visual Force, JavaScript, Html, CSS, Triggers
<b>Tools</b>	Workbench, POSTMAN, VS Code, Data Loader Io
<b>Databases</b>	SOQL, SOSL, MS SQL

## Professional Experience Details:

### Project #1

Globe Vlocity Support LeadsB2B

Sep 2019 to June 2021

**Client** : Globe, Philippines

**Role** : Vlocity Developer

### Description:

Globe Telecom provide cellular, broadband and mobile data services. Globe Telecom Inc. for Digital Transformation to Lead-to-Cash business process. Transformation business will enable Globe to achieve digital transformation to unleash new business benefits and realize superior competitive advantage in the Philippines Telecommunications market. The Lead to Cash journey involves Product Modelling, CPQ functionality, Contract Life Cycle Management and Order Management.

### Roles & Responsibilities:

- Worked on Vlocity product configurations.
- Worked on Configuration of advance and context rules
- Worked on CLM Templates.
- Worked on Vlocity Cards, Data raptors, Omni Scripts, VIP's
- Worked on Visual Force page.

### Project #2

BT SME

July 2021 to Till Date

**Client** : BT, UK

**Role** : Vlocity Developer

### Description:

British Telecom provide cellular, broadband and mobile data services. British multinational telecommunications transformation business will enable small and medium sales business to achieve digital transformation to unleash new business benefits. This journey involves Product Modelling, CPQ functionality and Order Management.

### Roles & Responsibilities:

- Worked on Vlocity Cards, Data raptors, Omni Scripts, VIP's
- Working on orchestration Plan and orchestration Items