Shikha VERMA

Senior Salesforce Developer | 3X Salesforce Certified

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📍 Pune, Maharashtra

Certified Salesforce Sales Cloud Consultant and Developer with 4+ years of experience. Skilled in development, coding with strong working knowledge of Sales Cloud and Force.com Platform. Works well under pressure and consistently meets deadlines and targets while delivering high-quality work.

☰ SKILLS

Certifications	Salesforce Sales Cloud Consultant, Salesforce Platform Developer 1, Salesforce Administrator, AWS Developer Associate, Oracle Java
Salesforce	Salesforce Platform, Apex language, Lightning components and controllers, SOQL, Workflows, Process Builder, Approval Process, Validation Rules, Reports, Dashboard and Custom Objects.
Designing	Salesforce Lightning Design System (SLDS)
Integration	ANT Migration Tool
Cloud Computing	AWS
Version Control	Git

💼 PROFESSIONAL EXPERIENCE

Present
Aug 2019

Senior Salesforce Developer, INFOSYS, Pune
> Participated in all phases of system development life cycle, from requirements analysis through system implementation.
> Define scope of development effort to deliver required solution.
> Work collaboratively across teams and independently to design and build solutions on the Salesforce platform including Apex and Salesforce Lightning.
> Developed Lightning Components, JS Controllers, Apex Classes, Apex Triggers and Custom Controllers.
> Created, Validated and customized Workflows, Validation Rules, field updates and email alerts wherever needed.
> Added Process Builder and Approval Processes to the existing functionality.
> Wrote test classes which achieved at least 85
> Maintained and Managed Visibility and created Profiles with Field Level Security wherever necessary in various sandbox instances.

July 2019
Sept 2018

Senior Salesforce Developer, METACUBE, Jaipur
> Worked on widely used Salesforce Lightning and its Design System.
> Used the Force.com plugin for Eclipse IDE to develop, enhance, test, and deploy applications on the Salesforce Platform.
> Developed Lightning Components, JS Controllers, Apex Classes and Custom Controllers.
> Deployed changes from sandbox to production environment using Change Sets.
> Built and deployed scalable, highly available and modular software products.

May 2018
Dec 2015

Salesforce Developer, ATOS, Pune
> Worked on widely used Salesforce Lightning and its Design System.
> Developed Lightning Components, JS Controllers, Apex Classes and Custom Controllers.
> Experience in migrating client applications and infrastructure using different PaaS platform tools ex-PlateSpin Migrate,
> Learned and applied concepts of AWS.

🖥 PROJECTS

Capital Blue Cross

2019 - Present

🔗 https://www.capbluecross.com/

CBC is a health Insurance Company focused to acquire customers through direct sales by implementing Sales Cloud and developing custom CPQ, to ensure the products and services reach to targeted customers . They had to implement Sales and Service Cloud's Case Management, manage Case escalations to send email to respective Account managers and sales team to seamlessly connect with consumers.

> Project stack consist of Salesforce Lightning, Salesforce Lightning Design System (SLDS), Salesforce Apex, Javascript, CSS, JIRA , Gitlab, ANT.
> Customizing, Developing and Supporting Solutions on Force.com platform.
> Analysis and validation of the existing business processes and workflows.
> Developing on the SFDC platform. Writing APEX triggers and Classes, developing lightning components and their Controller.
> Increases the code coverage atleast by 85 percent by writing test classes.
> Creation of Workflow, Approval process and validation rules according to requirements.
> Establishment and Documenting Salesforce development best practices and standards.
> Work with the business to understand any enhancements or new requests in the system.

ringDNA

2017 - 2019

🔗 https://www.ringdna.com

Requirement was to built a product for an in-House Sales operations by automating certain business processes, enhancing existing processes and building new processes which can faster the whole sales and communication process enabling sales team to keep track of their customers by integrating ringDNA Intelligent dialer app for call, message and email. It implemented the Salesforce.com CRM application for Sales Management and Customer Relationship Management for maintaining their contact information, their leads and opportunities in pipeline.

> Project stack consist of Salesforce Lightning, Salesforce Lightning Design System (SLDS), Javascript, CSS, JIRA , Gitlab, ANT.
> Actively involved in enhancement of business modules using standard and custom objects, Lightning Components, APEX classes, Triggers, Test methods and writing SOQL queries.
> Design and develop various custom Lightning Components as User Interface on Standard and custom controllers using SLDS.
> Integrated ringDNA Intelligent dialer app APIs for tracking the customers.
> Worked with Data import, export using APEX Data Loader to test the bulk data in our product.
> Created unmanaged package at the end of sprint to deliver the development done.

Accounting Catalyst

2016 - 2017

Accounting Catalyst is an accounting software developed by Worldline. It is geared mainly towards small and medium-sized businesses and offer Salesforce Lightning accounting application that accept business payments, manage and pay bills.

> Project stack consist of Salesforce Lightning, Salesforce Lightning Design System (SLDS), Javascript, CSS, JIRA , Gitlab.
> Design and develop various custom Lightning Components, APEX classes and JavaScript controllers.
> Worked with standard Salesforce objects like Accounts, Contacts,Leads and created various custom and junction objects to establish connectivity among objects as per the requirement.
> Increases the code coverage atleast by 85 percent by writing test classes.

Philips Client Migration

2015 - 2016

Transforming and migrating existing web application and infrastructure to cloud using various PaaS tools. Modernizing existing application and making them cloud ready.

> Leading members of the team and assist them with guidance during migration.
> Requirement gathering from Business Analyst.
> Fixing defects with minimum fix failure.
> Technology Used : Core JAVA, JSP, Spring MVC, MySQL Tools Used : PlateSpin Migrate, Apprenda, Eclipse IDE Target Cloud : AWS, Atos Private Cloud .

🎓 Education

2015	PG-DAC | Diploma in Advanced Computing | Centre for Development of Advanced Computing(CDAC) | Pune
2009 - 2013	B. Tech.| Electronics Communication | Uttar Pradesh Technical Universty