MAYUR PATIL

Salesforce Administrator with **3.6 years of experience.** Seeking a position to utilize my skills and abilities in the IT industries that offers professional growth while being resourceful, innovative. Willing to work as a key player in challenging and creative environment.

CONTACT

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+91-9730323720
+91-9579689244

EMAIL:
mayur.pat29@gmail.com

LINKEDIN:
linkedin.com/in/mayur-patil-240b9812a

SKILLED IN

Production Technical Support, SFDC
Leadership & Team Handling,
Installations and Configuration
Root Cause Analysis
Conducting Defect meetings
Effective & Timely communication
Cloud Computing

CERTIFICATIONS

Certified Salesforce Administrator (ADM 201)
Certified Salesforce Administrator (ADM 211)
Certified Salesforce Platform App Builder
Salesforce Trailhead Ranger
Diploma in Software Testing (Profound)

HOBBIES

Football, Listening Music, Trekking

LANGUAGES

English, Hindi, Marathi

EDUCATION

INDIRA INSTITUTE OF MANAGEMENT, PUNE
MCA - 2017

DR. D.Y. PATIL ACS COLLEGE, PIMPRI
BCS - 2013

MODERN COLLEGE OF ACS, SHIVAJINAGAR, PUNE
HSC – 2010

DR. D.Y. PATIL PUBLIC SCHOOL, PIMPRI
SSC – 2008

WORK EXPERIENCE

Cognizant Technology Solutions, India
Project: Salesforce
Role: Process Specialist (SME/Trainer)
Duration: Dec 2017 – Present.

RESPONSIBILITIES

- Train new employees. Evaluate organizational needs and recommending suitable technical solutions.
- Managed Salesforce application user profiles, roles, permissions, generating security tokens, Validation rules.
- Created profiles and implemented object level, field-level and record-level security and managed roles, visibility settings.
- Developed Process builder and Workflow rules and defined related tasks, time triggered tasks, email alerts, field updates to implement business logic.
- Sharing rules and record level permissions to provideshared access among different users.
- Created various reports dashboards as per the requirement of the user and business need Report Folders to assist managers to better utilize Salesforce.
- Managing Einstein Analytics.
- Designed, developed, deployed page layouts, components, custom objects, custom tabs, visual force pages to reach the needs of organization.
- Implemented Pick lists, Dependent Pick list, Lookup, Junction Objects, Master detail Relationships and Formula Fields to the Custom Objects.
- Used chain sets to send customizations from one salesforce organization to another.
- Created email templates in HTML

ACHIEVEMENTS

Appreciation & Recognition Awards received for valuable contribution towards projects.

EXTRA-CURRICULAR ACTIVITIES

Played and represented Football at State and National level.