

A J Alfa

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EXPERIENCE SUMMARY

- 3.5+ years on Salesforce CRM, software development, application programming, testing and maintenance using Salesforce, Technology.
- Good working experience on Configuration and Customization of Salesforce.com.
- Good understanding of salesforce.com platform and extensive prior development and implementation experience in force.com platform (Apex, lightning, Visual force, data loaders, workbench).
- Hands-on experience in using Apex classes and triggers, Visualforce, Apex Batches, Apex Data Loader, Workflow, Process Builder and Configuration Changes.
- Practicing agile methodologies for project development.
- Capability to meet strict deadlines and demonstrated a very high order of quality in work output.
- Successful in meeting technical challenges and finding solutions that meet the customer requirements.
- Well versed with activities like requirement understanding, planning, coding as well as defect fixing.
- An effective communicator with excellent relationship building & interpersonal skills.
- Thorough knowledge of Salesforce Administration, data management, SOQL and Agile technologies, design principles, integrated development environments.
- Strong Communication skill and quick learner.

PROFESSIONAL EXPERIENCE

- Working as a Software Engineer in **Openstack Apps Pvt. Ltd.** from July 2019 to till date.

TECHNICAL SKILLS

- SFDC- CRM Administration and Configuration,
- SFDC Development – Apex, Visualforce, AURA Bundle Component, Lightning Web Components
- Apex Trigger and Batch Classes
- VS Code

CERTIFICATION

- Salesforce Certified Platform Developer I
- Salesforce Certified Administrator
- Salesforce Platform App Builder

PROJECTS

Project 1

Name: PepsiCo

Role: Software Engineer

Team Size: 08 Developers

Project Description:

PepsiCo wants to make its resources available to customers for delivery, orders, and merchandise. To make available their resources and plan daily visits to customers, call routines, track orders, and many more operations, the required application is created and maintained by one of our team.

Responsibilities:

- Working as a senior developer.
- Enhancement's development according to Business requirements.
- Working in an agile environment.
- Working on service domain project.
- Regular communication and coordination with clients.
- Write Apex classes & create lightning components as per Business requirements.
- Preparation of Understanding documents, Estimation sheet, and impact analysis documents.
- Received multiple-time client Appreciations for code quality and zero bug deliveries.

Project 2

Name: Bajaj FinServ

Role: Junior Software Engineer

Team Size: 10 Developers

Project Description:

This product is to deliver a CRM solution through Salesforce to meet the evolving needs of customers, enriching their experience and strengthening their connectivity with tale-callers and credit officers. This product is designed in classic edition by using various VF pages and Apex Classes. This product also includes Site pages for the direct interaction with customer.

Responsibilities:

- Enhancements development according to Business requirements.
- Working in Agile environment.
- Working on finance domain project.
- Regular communication and coordination with client.
- Write Apex classes and visual force pages & create lightning component as per Business requirements.
- Timely response on tickets raised by clients regarding Production issues, CRs and Ad-hocs.
- Preparation of Understanding documents, Estimations sheet and impact analysis documents.
- Write test classes and run them all before deployment. Created Custom objects, formula fields and design validation rules page layouts, workflow rules.
- Won best debut award at project level and also received client Appreciation.

Educational Qualifications:

- B. Tech from Sri Venkateshwara College of Engineering & Technology under JNTUA ,Andhra Pradesh, in 2016 with honours.

Personal Details:

Father's Name : Late A C Joseph
Date of Birth : 31th Jul. 1993
Gender : Male
Language known : English, Hindi
Marital status : Unmarried
Nationality : Indian

Declaration:

I hereby declare that all the information mentioned above is true to the best of my knowledge.

Place :Bangalore

(A J Alfa)

Date :