



# Rakesh Ranjan Yadav

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## Profile

Well-accomplished and result-driven IT professional with 14 years of experience in coordinating various aspects of Projects, Release & Operation management roles into one integrated solution. Expertise in Release and Change Management, Risk and Control Measure Management, along with Process Improvement expertise to drive change and deliver quantifiable business results as per the customer's requirements.

Expertise in Project Management methodologies like PRINCE 2, SCRUM ,Agile, KANBAN, Service Now(Incident, Problem & Change), GitHub, SharePoint, Waterfall, JIRA, Confluence, Python 3.8, SQL, Microsoft Windows Desktop.



## Work experience

06/2013 – present  
Pune, India

### **Assistant VP - Release Manager - (Techno -Functional Role)** **Barclays**

- Real-time experience in managing production releases by scheduling required resources from all necessary IT departments, creating timelines, scheduling business testers, and creation of release notes
- Release analyst/manager aligns with program/project teams consisting of cross-functional, global, and virtual groups; directly supervises staff as needed; assigns responsibility to members; monitors progress
- Sound understanding of ServiceFirst/Service Now CMDB/CI/Discovery.
- Prepare and conduct daily huddle meetings with different service providers
- Led all Vulnerability remediation releases which makes sure risk mitigation completed by aligning functional teams.
- Release analyst/manager coaches, mentors, and supports less experienced team members as well as other project resources as needed.
- In partnership with multiple leaders, track and communicate to Stakeholders information such as release calendar, risks and risk mitigation strategies, impediments, and status.
- Monitor and control the work to ensure that the program release remains on track and in control. Communicate plans, milestones, checkpoint status calls, and escalate issues as required.
- A results-oriented person with a proven track record of on-time project/program delivery for large, cross-functional projects with global stakeholders.
- Lead cross-functional teams to support releases of varying size & complexity. Cross-functional teams encompass R&D Engineering, Quality Assurance, Product Management, Marketing, Documentation, Training, Operations, and Support & Service Delivery.
- 6+ years of technical program management experience.
- 7+ years of technical expertise in Windows OS environment
- Experience in developing dashboards reports on daily release status to the CIO/CISO/Directors/MD's, e.g. Interface and communicate with program/project teams, management, and stakeholders
- Program management experience on network service delivery including feasibility, survey, operations planning, Installation & commissioning.



## Work experience

- IT background with experience across the systems development life cycle with experience in all release/program/project phases – plan, initiate, elaborate, design, build, test, implement
- Knowledge and use of industry-standard release management methods, tools, and techniques.
- Strong team-working skills across matrixed client, supplier, and geographically dispersed virtual teams
- Strong communication and interpersonal skills (includes negotiation).
- Facilitate cross-organization coordination and collaboration to solve needs for complex testing, validation, and deployments;
- Actively collaborate with stakeholders and Engineering cross-functional teams to refine and improve the release process in a data-driven, solutions-oriented manner.
- Technical Expert in MS Windows OS /Applications troubleshooting.
- Be innovative and think out of the box.

09/2011 – 06/2013  
Pune, India

### **Associate Operations Manager Cognizant Technology Solutions**

- Follows through to ensure the delivery of changes/solutions/services that fulfill the Customer's needs.
- Comfortable with data analysis and detailed investigation; able to coordinate workload .
- Strong Analytical ability and problem solving skills
- Excellent English written and verbal communication skills Experience managing a project portfolio. Small/Medium Project management experience.
- Resolved escalations and propose efficient solutions for problems arose.
- Led and directed a team of 15 to deliver approx. 200 application packages across the global customer.

10/2009 – 09/2011  
Gurugram, India

### **Senior Systems Engineer Bank of America & Merrill Lynch**

- Worked as Senior Systems Engineer at Bank of America.
- Work involved application Packaging and deployment across estates
- Engage on LOB's (Line of Business) product requirement
- Migrate Application from window & to Win 10 environment

10/2007 – 10/2009  
Bangalore, India

### **Systems Engineer Hewlett Packard**

- Worked as a Systems Engineer.
- Expertise in Microsoft Window Installer Technology.
- Expertise in End User Computing
- Worked as Application Packagers

09/2006 – 08/2007  
Bangalore, India

### **Software Engineer Razorsight Software Pvt Ltd.**

Worked as Java Developers.



## Education

07/2003 – 08/2005  
Ranchi, India

### **M.Sc Information Science | Masters Birla Institute of Technology CGPA 79% under (scale of 100)**



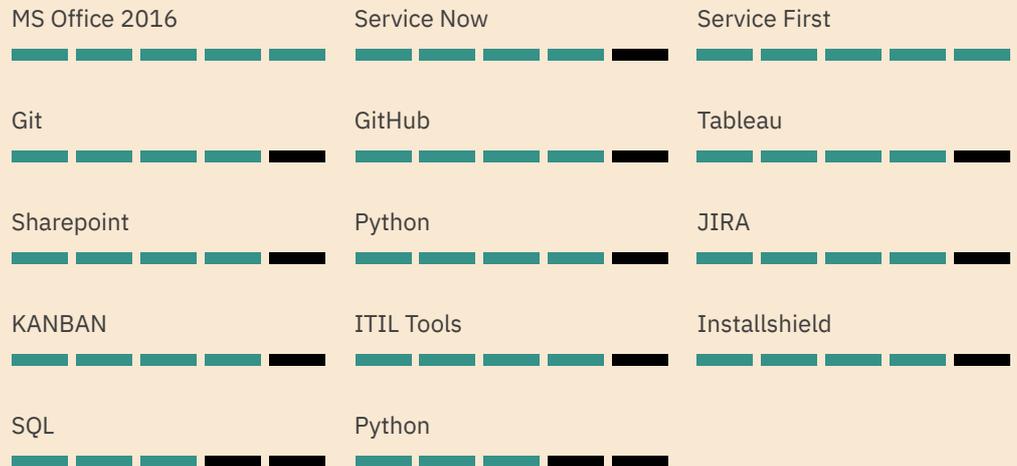
## Certificates

- 02/2020 ● **Certified SCRUM MASTER Scrum Alliance**  
Scrum Alliance  
Certificant ID:001047670
- 03/2020 ● **Certified SCRUM Product Owner Scrum Alliance**  
Scrum Alliance  
Certificant ID: 001047670
- 01/2019 ● **PRINCE2 Agile® Foundation Certificate PeopleCert & AXELOS**  
PeopleCert & AXELOS  
GR659002258RY
- 01/2019 ● **PRINCE2 Agile® Practitioner Certificate PeopleCert & AXELOS**  
PeopleCert & AXELOS  
GR649005060RY
- 12/2015 ● **ITIL® Foundation Certificate in IT Service Management PeopleCert & AXELOS**  
PeopleCert & AXELOS  
GR750214596RY
- 07/2006 ● **Java/J2EE Certification**  
NIIT  
Completed JAVA/J2EE certification from NIIT Training Institute with 71.10 CGPA (scale of 100) in the year 2006.



## Technology Skills

### IT SKILLS



## Social Media



rakesh-ranjan-yadav



rakesh.bit



## Achievements

- Awarded as **Star of the quarter for Oct-Dec 2017**
- Nominated for **GTIS (Barclays ) level for successfully completion of BICEP Project Program.**
- Awarded by **Hewlett Packard Best Team for Windows 7 Migration Projects in the year 2008.**



## Strengths

Designing innovative products Detail oriented Analytical Good judgment

Product knowledge Focused Effectively managing multiple projects

Stakeholder Management Decision making Manage project communications Responsible

Presentation Skills Project Scheduling Business Development Problem solving

Critical thinking Time management Risk & Control Analysis Coaching Teamwork

Mentorship



## Hobbies



Exploring distant lands



Getting lost in a good book



Capturing moments



Feeling the music



Every kind of sport



Wildlife



Cartographing



Cooking