



**Vivek Gupta**

E-Mail: [vivekgupta1588@gmail.com](mailto:vivekgupta1588@gmail.com)

Mobile : (+91)810-574- 5504

## Career Overview

- Around 8 years of relevant experience in **Salesforce.com CRM** as a Developer and Administrator having in depth knowledge in Salesforce Implementation, Administration and Integration.
- Holding Valid H1 B visa.
- Certified System and Application Architect.
- Certified **Scrum Master** having 4 years of experience in lightning.
- Good hands on experience salesforce Lightning Components, Community Builder, SLDS and have some exposure to Einstein.
- Experience in analyzing technical challenges with excellent teamwork and client facing skills.
- Well experienced in **apex language Web Services, Visual Force pages, Components, Custom Settings, Tabs, Custom Objects, Triggers, Workflow Rules, Reports, Dashboards** and other Sales force standard features.
- Expertise in **Salesforce Integration**. Vastly experienced in **Web Service Integration**.
- Well experience of creating **Managed packages, Beta packages** and deploying them in Salesforce instances. Familiar with the usage of **SVN** and deployment using **Change sets, ANT deployment tool**.
- Analyzed and resolved all issues related to **Checkmarx**.
- Expertise in working with **Force.com IDE** for development and deployment
- Experience of using **SOAP UI** tool for debugging Web services.
- Experience of working with SFDC sandbox and production environment. Responsible for Sandbox refresh and maintaining metadata in sync between various org.
- Excellent work ethics, **self-motivated, quick learner** and **team oriented**. Continuously provided value added services to the clients through thoughtful experience and excellent communication skills.
- Strong ability to work independently with minimal or no supervision as well as in a team, highly flexible, adaptive and very quick at learning.
- Translated business requirements into logical, component-based technical designs and developed Database model and front end prototypes.



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## Projects

**1. Project Name:** Osisoft CRM implementation  
**Client:** OSISoft  
**Role:** Team Lead  
**Team Size:** 8  
**Environment:** SLDS, Lightning Components, Salesforce CPQ, Lightning Pages  
**Role and Description:** Implemented steelbricks for a product catalogue of more than 800 products.

**2. Project Name:** People 360  
**Client:** App-exchange Product  
**Role:** Team Lead  
**Team Size:** 2  
**Environment:** SLDS, Lightning Components, Community Builder, Lightning Pages  
**Role and Description:** Requirement Gathering, Design, Build and deployment

**3. Project Name:** Omnisure Cloud Implementation  
**Client:** Omnisure  
**Role:** Team Lead  
**Team Size:** 25  
**Environment:** Force.Com, JQuery, SLDS, JavaScript, Mustache.js  
**Role and Description:** Design, Checkmarxs Fixes and lead a team of 12 members.

**4. Project Name:** Dr. Know  
**Client:** Kaiser Permanente  
**Role:** Team Lead  
**Team Size:** 6  
**Environment:** Force.Com, SFDC, SLDS, JavaScript, Lightning Components  
**Role and Description:** Design, Build and was of responsible for deliverables of 6 members

**5. Project Name:** Lennar CRM Implementation  
**Client:** Lennar  
**Role:** Senior Developer  
**Team Size:** 10  
**Environment:** Force.Com, SFDC, Lightning Connect  
**Role and Description:** Design, Build and Integration SME.

**6. Project Name:** Synapse  
**Client:** Times  
**Role:** Senior Developer  
**Team Size:** 6  
**Environment:** Force.Com, SFDC, TFS  
**Role and Description:** Implemented community with dynamic branding.



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**7. Project Name:** Procindex  
**Client:** Genpact  
**Role:** Salesforce Lead Developer  
**Team Size:** 6  
**Environment:** Force.Com, SFDC, Highcharts  
**Role and Description:** Build, Bug fixes, Deployment through Eclipse IDE, Unmanged Package

**8. Project Name:** Voice on Demand  
**Client:** Directv  
**Role:** Salesforce Lead Developer  
**Team Size:** 4  
**Environment:** Force.Com, SFDC, Tooling API  
**Role and Description:** Design, Build and lead a team of 3 members, Deployment through Ant, SVN

**9. Project Name:** Code Coverage Tool  
**Client:** Infosys Internal  
**Role:** Salesforce Lead Developer  
**Team Size:** 1  
**Environment:** Force.Com, SFDC, Tooling API  
**Role and Description:** Build

**10. Project Name:** Middleware Replacement  
**Client:** DirectTV  
**Role:** Salesforce Lead Developer  
**Team Size:** 3  
**Environment:** Force.Com, SFDC  
**Role and Description:** Lead a team of 2 members, Build, Deployment through Ant, SVN

**11. Project Name:** Commercial Enhancements  
**Client:** DirectTV  
**Role:** Salesforce Lead Developer  
**Team Size:** 4  
**Environment:** Force.Com, SFDC  
**Role and Description:** Lead a team of 3 members, Go to man for requirement gathering, clients QA calls.

**12. Project Name:** ECOF  
**Client:** DirectTV  
**Role:** Salesforce Developer  
**Team Size:** 12  
**Environment:** Force.Com, SFDC  
**Role and Description:** Build, Requirement Gathering, Deployment Activities



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## Employment History

- **PwC** in Bangalore (Nov 2015 - Current)
- **Genpact** in Noida (Nov 2014 – Oct 2015 )
- **Infosys** in Hyderabad (Aug 2011 – Sep 2014)

## Academic Profile

- Completed bachelor degree in **Computer Science** from Mediacaps Institute of Technology And Management, Indore, India.
- First Rank in my school in Class 10, 12 (M.P. Board) and was appreciated for the same

## Technical Skills

Salesforce Platform	Lightning, Steelbricks, Lightning Connect, Apex Language, Apex classes, Visualforce pages, components, Custom settings, Apex Triggers, SOQL, SOSL, Apex Web Services, Workflow & Approvals, Dashboards, Reports and other Salesforce standard features.
Web Languages	Java script, Ajax, HTML,XML, Basic JQuery, JSON
Tools	Eclipse, ANT deployment tool, Soap UI, Data Loader,
CRM	Salesforce CRM
Databases	Data.com
Operating Systems	Windows XP/Vista/Windows 7, UNIX
Technologies	Salesforce.com(SFDC) platform, Java

## Personal Details

**Father's Name** : Dr. Kamal Kishore Gupta  
**Mother's Name** : Dr. Geeta Gupta  
**Date of Birth** : 15th AUG 1988  
**Languages Known** : English & Hindi  
**Marital Status** : Married