**Daniel Van De Voorde**

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**PRODUCT OWNER / BUSINESS ANALYST**

As a Product Owner, I have worked on three projects through the complete software development life cycle. All my projects were worked on in an agile environment. The teams held regularly scheduled backlog grooming, sprint planning and sprint retrospect meetings. My projects have stretched many domains from Sales, Marketing, IT, Operations and Legal groups. Most applications were custom made solutions that integrated with OutSystems, SAP, and Salesforce.

**Summary of Qualifications**

**Computer Skills: Software:** Microsoft Office, Visual Studio, AWS Certified, SAP, Microsoft BI, Balsamiq, Wireframing, Rally, Tabular/OLAP Cubes

**Program Languages:** SQL, HTML5, CSS3, JavaScript, Python

**Other Skills: Job Related:** 7 Years of Agile, Scrum Master, Lead production releases, Created training material, UX

**Professional Experience**

**Darwill, Hillside, IL**

***Product Owner*** 03/20 – 03/20

* Lost job due to Covid.

**Intel Corporation, Santa Clara, CA**

***Solution Analyst/Product Owner*** 11/17 – 06/19

* Deal management Reporting Product Owner – Owner of Intel Deal Management reporting for over 200 users in different geographies. This consists of upgrades/releases, support, and weekly meeting with stakeholders.
* Delivered a new Deal Management Solution that would replace a legacy system that did not meet business standards for quality, performance, and usability. The improvement in workflow was 80% throughput time and brought stability from 10% to 95%. On this project my ownership was in security, reporting, notifications, data merge and program rebates. Traveled globally for user acceptance testing, demos and to train users on the application. (Department of Recognition Award).
* Working on establishing and aligning languages to manage Intel’s Revenue Processes from Business Unit Team to World Wide Revenue Team.

**Intel Corporation, Santa Clara, CA**

***Business Analyst/Product Owner***5/14 – 11/17

* Samples Reporting Product Owner – Initiated and led a merge of three reporting tools to a Tabular Cube reporting model that would allow users to go to one application to obtain any reports that were needed. By upgrading the server, cleaning up data and merging to one application, this increased reporting performance on average by 20% and was able to reduce support costs by 300k per year. (Received Department of Recognition Award).
* Drove release of new samples management system that would be replacing two legacy enterprise Sampling Demand tools which ship out 6.5 M samples a year and fails to meet the user’s expectations. Worked with super users, senior management, and third-party teams to plan, analyze, design, and implement the right solution. The new solution now has connections to SAP and Salesforce which allow users to view their Customer and Tracking data. The application is currently hosting ~3500 trained users and will grow to ~6000 by the end of 2018. (Received Department of Recognition Award).

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* Samples Mobile Tracking Owner – Owned sample mobile tracking application for iPhone and Android users that integrated data warehouse system with SAP delivery tracking system to give users the visibility of their samples from request to door delivery.

**Intel Corporation, Santa Clara, CA**

***System Analyst*** 1/13 – 5/14

* Served as Project Manager of project to create a responsive design using HTML5 framework that increases usability, cuts development time, while keeping low maintenance costs of applications being built.
* Designing, creating, and implementing samples tracking software that allows samples to be shipped to other companies at a click.
* Acted as Product Owner for reporting to ensure the data integrity and performance, so that stakeholders could create necessary reports to make educated decisions. This included gathering requirements, reporting issues, testing, and talking with users to make Business Intelligence a more user-friendly experience.

**Northern Illinois University, Dekalb, IL**

***Graduate Assistant (Quantitative Analysis)*** 08/11 – 12/12

* Taught students’ techniques to help become more effective in decision making.
* Maintained professional classroom atmosphere.

**Intel Corporation, Santa Clara, CA**

***System Analyst Intern***05/12 – 08/12

* Designed mobile application prototype that won best design and later turned into a priority project that tracked samples produced by Intel Corporation.
* Developed first native mobile application for department while working in an agile environment that is used on both iOS and Android.

**Illinois Department of Transportation, Ottawa, IL**

***Management Tech I***07/11 – 05/12

* Provided Desktop Support for District #2 Headquarters.
* Managed/Built Microsoft Access Databases.
* Set up rooms for presentations/training classes.

**Certifications**

* *AWS Solutions Architect Associate -Show the knowledge of experience designing available, cost-efficient, fault-tolerant, and scalable distributed systems on AWS.*
* *Service Management Certification* - A certification through IBM to make services more appealing to customers.
* *Reinvent IT* – Started non-funded group at Intel that focused on the analysis of reinventing the culture of IT and giving interns and new hires an enjoyable experience. This group grew to multiple Intel sites, reached over 100 members, and was used to benefit the organization's health. Ideas were later presented to CIO and VP on ways to ensure IT has an enjoyable culture. This encouraged a new way of IT recruiting and developing employees.

**Education**

**Master’s in information systems,** 2012

 Northern Illinois University, Dekalb, Illinois

**Bachelor of Science in Operations & Information Management**, 2011

Northern Illinois University, DeKalb, Illinois

**Degree in Associates of Arts,** 2009

 Elgin Community College, Elgin, Illinois