Technical Professional/SD WAN Configuration Engineer/Network Engineer CCNA||CCNP||CCIE

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Summary: -

3.6+ Years of Network Engineer/Technical professional and Cisco SD Wan Meraki/Velo Cloud/Viptela/SDA Fabric **CCNA 200-301 Certified Routing and Switching** adept to resolve complex issues.
Good Knowledge of SDWAN Technologies Cloud, DNS, DHCP, TCP/IP, UDP, Ethernet Frame.
Routing protocols: - Static, Dynamic, Default Routing, RIP, OSPF, EIGRP, Switching and forwarding.

Work Experience

Wipro - British Telecomm (BT Group)   **August 2022 - Present**

Role: Sr Process Lead
Technical Role and Responsibilities:

- 4+ Years of experience in networking security installing configuring and maintaining network devices.
- I have thorough knowledge of Cisco Meraki and pretty much knowledge of cisco ISE.
- Hands-on experience in configuring Meraki devices and creating device and feature templates required for SD-WAN implementation.
- Mature background in network design, installation configuration maintenance support and monitoring of all aspects of IT service and networks with emphasis on cisco and Meraki SD WAN. Continuous professional development in technical knowledge management technologies and customer satisfaction skills.
- Experience with Cisco Meraki wireless managed networking infrastructure.
- Expertise in configuring of VLANS using cisco multilayer switches and supporting STP,RSTP, PVST and RPVST along with troubleshooting of inter-Vlan routing and VLAN Trunking using 802.1Q.
- Worked on the SD WAN Implementation confidential all greenfield and Brownfield medical facilities hospitals by deploying Meraki Hardware.
- Articulating the benefits of Cisco SD-WAN to clients.
- Installation of new sites for customers all over the globe.
- Acting as technical lead in cooperation with presales and project management teams.
- Taking escalations from Associates and Assurance Team about relevant network WAN/LAN issues
- Implementing and troubleshooting MPLS services for the new customers
- Migrations from dedicated internet solution to SD-WAN technology.
- Basic knowledge of SDWAN (Silver Peak)
- Support the implementation of LAN and WAN technology for Global customers.

- L3 Routing Protocols, Layer 2 Protocols, First Hop Redundancy Protocols.
- Implementing and Integrating customer LAN and WAN, Customer relationship building, excellent problem solving, analytical and logical thinking skills

IDEAS **Ideas - A SAS company**   **Feb 2020 - August 2022**

Role: Technical Support Engineer
Technical Role and Responsibilities:

- Troubleshooting the issues related to installations & configurations as per requirement.
- Router configuration, a configuration of wired and wireless links – physical and logical interfaces.
- Configuring LAN network: Static and DHCP LAN.
- Network monitoring, end to end troubleshooting of downlink, and restoration.
- Hands on practice of configuring IP Allocation and sub netting for all applications and other needs using FLSM, VLSM addressing.
- Troubleshot problems on a day-to-day basis and documented every issue to share it with design teams.
- Perform basic to intermediate network and application troubleshooting procedures for clients and accurately follow complex escalation procedures to ensure prompt resolutions for all incoming requests.
- Used Network Monitoring tool to manage, monitor and troubleshoot the network.
- Working with wireless technologies and troubleshooting.

Skills

- **LAN Technologies:** Ethernet, Fast Ethernet, Gigabit Ethernet, IEEE 802.11, Workgroup, Domain, HSRP, DNS, Static, VLAN, STP, VTP, Ether Channel, Trunks.
- **WAN Technologies:** HDLC, PPP, Leased Line, good understanding knowledge of VPN.
- **Routing Protocols:** OSPF, EIGRP, RIP, Static route.
- **Switching Technologies:** VLANs, Inter VLAN routing and Port Channels, VTP.
- **Communication Protocols: -**TCP/IP, UDP, DHCP, DNS, ICMP, SNMP, ARP, RARP, PPP, PPP, HDLC and ISDN.

Education: -

Bachelor of Engineering in Computer science from Indira College of Engineering and Management Pune.

B.E (81.61%) **[C.G.P.A- 7.91 Ptr]**

Higher secondary certificate (2013)   **Secondary School Certificate (2011)**
 S.S.V.M - Maharashtra state board   B.V.P.E.M.S - CBSE Board

I do hereby confirm that the information mentioned above is true to the best of my knowledge and belief.