Palak Dagdi

+ 91 – 7264043769 | palakdagdi@gmail.com

Career Objective:

To be with an esteemed organization where I can leverage my skills at most and constantlydeliver better results which can drive the company to reach speculated targets. Seeking a challenging position in a competitive and growth-oriented environment where my skills andknowledge along with my enthusiasm can be utilized.

Career Summary:

- Having around 6 years 5 months of experience in Salesforce development, which includes 3 years of experience at **Accenture** and 1year 10 months of experience at **IBM** & 1.5 years in **Globant**.

- Having software development experience in Salesforce Configuration andCustomization.

- Designed, setup and maintained Salesforce standard objects, custom objects, while also structuring user roles, security profiles and workflow rules Approval Processes, ProcessBuilder, roles, profiles, Permission sets, groups, Standard objects, Record types, Formulafields, Validation Rules, sharing rules, custom objects, pick lists and page layout customization to support vital business functions.

- Worked on LWC(Lightning Web components).

- Having experience in Apex classes, Apex Triggers, SOQL queries, custom objectdesign & management, and the creation of Visual Force Pages.

- Involved in solving the defects that arise due to User Acceptance testing.

- Salesforce Certified ADM 201, Salesforce Certified Platform Developer I, Salesforce Certified Platform App Builder, Salesforce Certified Einstein analytics and discovery consultant, Copado Certified Administrator, Salesforce JavaScript developer 1.

- Attended Infosys Mysore Training and completed full training with certification.

- Having Experience in Process builder and workflow.

- Having experience on Workbench and data loader.

- Created training materials based on business requirements.

- Successfully participated in group projects.

Personality Traits and Interests:

- Keen to Support the team to resolve issues.
- Eager to learn to new technologies in salesforce.
- Fast learner and self-motivated.
- Keen to learn new tools and technologies.
- Experience in Software Development Planning and Implementation.
- Share Knowledge and Learn
- Passionate about Salesforce development.

Technical Profile:

CRM	Salesforce.com
Programming Languages	Apex, LWC
Databases	SOQL
IDE's / Tools	Data loader, Workbench

Responsibilities:

- Supporting the team till the issue gets fixed.
- Interaction with the client.
- As a Team Member helped other associates to understand the project goal, requirements and issue fixing, guided them on implementing standard codes andbest practice

Certification:
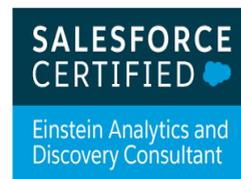
Professional Experience:

Project	Walmart
Position	Salesforce Developer

Walmart is an American multinational retail corporation involved in chain of hypermarkets, discount department stores, and grocery stores.

Project: #1: Walmart

- Worked as Developer in the project.
- Understand the Business requirements and detailed Solution Definition.
- Creating Custom objects, Custom fields, Page layouts, Workflows, Validation Rules, Reports and Dashboards.
- Creating Roles, Profiles, Public groups.
- Involved in solving the defects that arise due to User Acceptance testing.
- Importing the data from CSV file into Salesforce database by using apex Dataloader.

Project	Adecco
Position	Salesforce Developer

Adecco, based near Zurich, Switzerland, is the largest staffing firm in the world, and a Fortune Global 500 company.

Project: #2: Adecco

- Worked as Developer in the project.
- Understanding the Business requirements and detailed Solution Definition.
- Estimate efforts based on solution design.
- Creating Custom objects, Custom fields, Page layouts, Workflows, Validation rules, Reports and Dashboards.
- Worked on building applications using Apex and Visualforce as per business requirements.

Project	Cardinal Health
Position	Salesforce Developer

Cardinal Health, Inc. is an American multinational health care services company, The Company specializes in distribution of pharmaceuticals and medical products, also manufactures medical

and surgical products, including gloves, surgical apparel and fluid management products.

Project: #3: Cardinal Health

- Worked as Developer in the project.
- Understanding the Business requirements and detailed Solution Definition.
- Estimate efforts based on solution design.
- Creating Custom objects, Custom fields, Page layouts, Workflows, Validation rules, Reports and Dashboards.
- Worked on building applications using Triggers, Apex and Visualforce as per business requirements.

ABB(ASEA Brown Boveri) is a multinational corporation operating mainly in robotics, power, heavy electrical equipment.

Project: #4: ABB

- Worked on BR in an Enhancement project ABB.
- Created Batch Classes and Custom fields, Page layouts, Workflows, Validation rules.
- Worked on Triggers, Apex.

Barclays is a multinational Investment Bank, organized into personal banking, corporate banking, wealth management and investment management.

Project: #5: Barclays AAV (All Account View)

- Worked on LWC (Lightning Web Components)
- Worked on Events in LWC for sending data from one component to another.

Tavant provides a quick and easy solution for manufacturers to keep track of their assets and corresponding warranties; and automate their warranty claim lifecycle.

Project #6: Tavant Warranty on demand

- Worked on Salesforce lightning components to create different types of claims.
- Worked on custom metadata and config settings

Education Details:

Examination	Institute	Board/University	Year	Percentage
M.C.A.	SCSIT	DAVV	2016	9.02 GGPA
B.C.A.	SCSIT	DAVV	2013	8.80 GGPA
HSC	CMGS	MP Board	2010	86%
SSC	CMGS	MP Board	2008	81%

Employment History:

>August 2021-Till date
Sr. Salesforce Developer –Globant, Pune
Profile : Sr. Salesforce Developer

> June 2019 – July 2021
Sr. Salesforce Consultant – IBM India Pvt Ltd, Pune
Profile : Sr. Salesforce Developer

> August 2016 – May 2019
Application Development Analyst - Accenture Solutions Pvt Ltd, Pune
Profile : Salesforce Developer

Personal Details:

Date of Birth	13/02/1993
Name	Ms. Palak Dagdi
Languages	English, Hindi
Email Id	palakdagdi@gmail.com
Contact Details	+91-7264043769