Project Manager (ITIL certified, PMP in progress)

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PROFESSIONAL SUMMARY:

14 years of comprehensive IT experience in Healthcare, Financial service & Retail domain being a part of cross-functional team responsible for delivery and support for Business Intelligence solutions and applications utilizing ITIL/PMI methodologies for service strategy, availability and capacity management.

Involved in project management activities in all the phases such as **Initiation, Planning, Execution, Monitoring and Closure**, I am responsible for overseeing application deployment and maintenance, as a project manager my aim to look at the scope, schedule, cost, quality, risk, resource, procurement, communication & stakeholder management. Additionally I looked at client value add service such as **automation & Innovation**.

Agility to learn and adapt to changes in process, team and technology. I am well versed with research, analysis, communication, modeling, reporting, project management and problem solving. Fluent with business and engineering, ability to bridge the communication gap between technical and non-technical teams, demonstrated excellent leadership qualities, team skills with ability to achieve goals with minimal directions.

Willing to take up challenging roles and acquire in-depth knowledge on latest technologies, keen to initiate new ideas, have a fast learning curve and independent worker with strong abilities to work in a team as well.

PROFESSIONAL EXPERIENCE

Employer	Designation	Experience
Bommarillu (retail)	Managing Partner	June 2018 to Till Date
Accenture services Pvt Ltd, Hyderabad	Software Engineer Associate Manager	May 2014 to May 2018
Wipro Technologies, Chennai	Solution Delivery Analyst	Oct 2011 to Apr 2014
Standard & Poor's, Hyderabad	Senior Research Associate	May 2006 to Sep 2011
GATI Ltd	Executive - Research	Dec 2004 to Apr 2006

ONSHORE EXPERIENCE

Country	Client/Project	Purpose of Travel
Germany (Munich)	Triumph (Tableau/BI reporting)	Travelled during transition time
Mauritius	Accenture Internal	To give BI training

IT Skills

Data Warehousing/CRM	Reporting & CRM Tools	Project Management (ITIL Certified)
MSOffice / SQL	Tableau, Qliksence	Project Management methodologies
Oracle	Qlikview administration	Initiation, planning, Implementation, Monitoring & Closing
SAP HANA	SAP BO/BW Reporting	CR/PR/INC Management
Sales Force	Xelsius/Dashboard manager	Automation / Innovation

Educational Qualification

- Post graduate in MBA from Kakatiya University
- Graduation in BCOM (Computers) from Osmania University

Certifications

- ➢ Project Management – ITIL
- ➢ Tableau desktop
- ➢ Business Analytics with excel
- ➢ Data Analytics

PROJECT DETAILS

Project:	**Bommarillu (Retail)**
Role:	**Managing partner**
Environment:	Project Management/Tableau/SQL/MS Office/E-commerce development
Project Duration:	June 2018 to Till Date

Role:

- I have taken care of all IT relevant developments of the company such as Project developments in the area of database setup, BI reporting, E-commerce development, Digital marketing promotion etc..

Key Responsibilities:

- Worked on End to End business development activities in IT space.
- Involved in all the phases of project life cycle.
- Worked on multiple projects such as BI setup, E-commerce development & BI reporting development.
- Worked on Ecommerce development for the customer's products.
- Worked on Installation and user access and data monitoring and development of reports.
- Worked on deep diving of data and connections, understanding of metadata and sharing data source connections.
- Developed the reports to assess the sales, product planning, area wise sales, vendor reports,
  Logistics planning, Product performance, sales executive reports etc…
- Created various charts such as bar, line, pie, side by side, stacked etc.. for the better data visualization.
- Added different calculation fields to the report for the better data showcase in the reports.
- Worked on data blending to created relation with multiple data sources and to extract the required data.
- Worked on Dashboards to insert the different worksheets and showcased multi dimensional view to the client.
- Worked on mapping data like standard map view, dealing with mapping errors, using filters on mapping etc.

Project:	**Triumph International (Apparel & Fashion)**
Role:	**Project Manager**
Environment:	Project Management/Tableau, SAP BI/BO, Qlikview
Project Duration:	March 2016 to ay 2018
Team Size:	25 Members

Role:

- Project Manager Role in maintenance and development across BI applications.

Key Responsibilities:

- Project manager with onshore exposure
- Business Intelligence application maintenance and development
- Lead off-shore in Reporting Design and Development, post production support for BI, FI applications.
- Lead multiple ad hoc project requests from clients and completed them successfully.
- Provided estimates to the project work and lead the discussions with the client team on the project
- Worked as innovation lead and collected the ideas across the teams in the project.
- Worked continuous improvements across the teams as part of the value add services to the clients.

- Collected the processes to automate and to reduce the man efforts in routine processes
- Involved in resource recruitment to the project and for the company
- Lead the Incident management, Change Management, Problem Management across the applications.
- Lead the status calls with the clients in the areas of project maintenance and development activities.
- Involved in escalation handling across the applications in the project.
- Technically supported to develop the reports in Tableau
- Developed different kind of charts and dashboard for the multi dimensional analysis in the reports.
- Worked on Calculated fields, custom hierarchies, parameters, filters, data blending, etc ..
- Worked in the area of SAP BI/BO and well understanding of SAP modules like SAP SD, MM & FICO
- Involved in project planning, transition, capacity planning, costing, maintenance & continuous improvements.

Project: 2   **DuPont (Chemical & Healthcare)**
Role: **Project Lead**
Environment: Tableau, SAP BI/BO.
Project Duration: May 2014 to March 2014
Team Size: 14 Members

Role:

- Lead off-shore in Reporting Design and Development, post production support for BI reports

Key Responsibilities:

- Offshore lead in managing the Business Intelligence tools such as Tableau, SAP BI/BO
- Managing the SOWs in the areas of Tableau and SAP BI/BO
- Business Intelligence application maintenance and development
- Exposure in SAP HANA studio.
- Involved in BO Admin activities in maintaining the user access & publications.
- Involved in BO migration project from BO 3.1 to BI 4.1.
- Testing and validating reports against Oracle db & Bex queries.
- Managing the BW team and ensuring the targets are met well within scheduled time.
- Client facing role in having various discussions and status calls related to the project.

Achievements/Learning:

- Building extensive use case of technical definition prior to build and test.
- Worked as innovation lead and collated continuous improvements across the teams in BI space.
- Conducted BI-BO trainings across Accenture Domestic & International.
- Completed ITIL certification.

PROJECT DETAILS - 3

Project: **Fosters Group (Beverages)**
Role: **Tech Lead**
Environment: Business Objects XIR3 (Web Intelligence, Info view, CMC, CCM and Import Wizard)
Project Duration: OCT 2011 to Till Date
Team Size: 17 Members

Key Responsibilities:

- Requirement Gathering in order to develop BO Universe & Webi reports.
- Prepared Technical Specs based on Business requirement.

- Prepared SMTDs related to various Functionalities
- Guided team members in order to provide on time deliverables
- Created BO Universes using BOXI 3.1 version with the different functionality such as Defining parameters, LoV, Hierarchies, linking Universe etc.
- Developed Webi reports and provided functionality such as filters, Ranking, Drill, Formatting etc.
- Working on report migration from DEV => UAT => Production using Import Wizard.
- Upgraded new patches onto BO in order to fix the existing bugs and got succeeded.
- Worked on Domain Migration (Created new Domain/Group) in CMC.
- Interacted with vendor (SAP) on different issues and gathered required information.
- Resolving the user issues pertaining to enterprise reporting such as access problem, report not working etc.
- Working on enhancement activities relating to existing webi reports & Universes
- Coordinating with DBA team to avoid the issues from reporting side.
- Monitoring the BO services & scheduled report jobs,
- Guided the team to resolve the issues within the time frame
- Monitoring the team activities & conducting knowledge sharing sessions

PROJECT DETAILS - 4

Project: **Manulife Financial**
Role: **BO Developer**
Environment: Business Objects XIR3 (Designer, Web Intelligence, CMC, CCM, Import Wizard)
Team Size: 20 Members

KEY Responsibilities:

- Interact with Business Users and Financial Analysts to analyze the business process and gather the requirements.
- Requirement analysis and Preparing the requirement documents using the standard template
- Coordination with business and technical teams.
- Responsible for universe designing and hierarchy building for data analysis.
- Define cardinalities, check integrity, and resolve loops by creating aliases and contexts to remove the cyclic dependencies.
- Develop the Enrollment, pharmacy and utilization reports according to the business requirements and unit test the reports.
- Create complex reports including multiple queries, formulae and calculations.
- Manage the reports and universes on multiple environments as required.
- Create different types of reports, like Master/Detail, Vertical table, Cross Tab and Chart, (for trend analysis).
- Use of filters, conditions, calculations, Drill down, etc.
- Train the Business users.
- Improve the performance of the reporting systems including suggesting the indexes.
- Provide the administrative support of the known issues.
- Support on existing report and universe design issues.

PROJECT DETAILS - 5

Project: **Blackrock, Inc**
Role: **Developer**
Environment: Business Objects XIR2 (Designer, Web Intelligence, Infoview, Import Wizard, CMC)
Team Size: 12 Members

Key Responsibilities:

- Understanding the requirements and feasibility.
- Creating the Universe with required classes and objects, modifications and maintenance of Universes.
- Resolve the loops using Aliases and Contexts.
- Check the integrity of the universes and export the universe to the repository for making available to users.
- Created reports from Business Object Universe, as main data providers and using functionality like @functions for user response.
- Create complex reports including multiple queries, formulae and calculations.
- Manage the reports and universes on multiple environments as required.
- Creating complex reports using graphs, pie charts and multiple data providers on daily, weekly, monthly and quarterly basis.
- Used drill Up/Down operations done for different aspects of client business.
- Documentation of unit test cases.