

WORK EXPERIENCE

SALESFORCE INTERNSHIP

Techabled

02/2020 - 08/2020

Nagpur

A Startup company providing Salesforce solutions consultation

Achievements/Tasks

- Worked on Process Automation tools like Lightning Flow Builder, Process Builder, Process Approvals & Workflows.
- Configured Custom objects, Custom Fields, Entity Relationship data model, Page Layouts, Record Types, Custom tabs and components to suit to the needs of Application.
- Developed and maintained custom Reports & Dashboards, Designed a record filtering strategy and Administered report and dashboard visibility and access.
- Created various Profiles, Roles, Page Layouts and configured permissions based on the Organization hierarchy requirements.
- Data Management and Data Modelling. Worked on various SF Platform standard objects including Accounts, Contacts, Opportunity.
- Managed User permissions, User Authentication, Data Security, access and Data import and Export.
- Enforced data integrity with formula fields and validation rules. Managed duplicate records and data completeness.
- Creating and Managing products, prices, quotes, and orders. Worked on Case Management tools and Case Routing.
- Identified possible adjustments to the Lightning Sales Console using Path, record types, and stages.
- Worked on Lightning App Builder, customized and configured the Lightning UI for both Desktop and Mobile experience.

Contact: Nikhil Khetan(CEO) - 9730309955

Data Support Engineer

PEPR

12/2017 - 12/2018

Bangalore

Pepr is a Restaurant/Hotel Inventory Management App which is working for leading chain of Hotel and Restaurant owners of US. (<https://peprapp.com>)

Tasks

- Analyzed requirements and designed documents to develop test cases, executing test cases, documenting actual results and reviewing the test results.
- Did Recipe tool testing in Avero website on menu ingredients. Did inventory mapping and generated weekly Inventory report for the clients.

Executive

Victorian Marketing Private Limited

12/2018 - 09/2019

Nagpur

VMPL is a Coal Trading/Supplier Company

Achievements/Tasks

- Worked in Excel sheets and recorded information regarding Coal E-Auctions, analyzed prices of Coal and helped in bidding process.

TECHNICAL SKILLS

Salesforce Automation

Salesforce Admin

Salesforce Lightning Experience

Salesforce Reports & Dashboards

Salesforce Sales Cloud

Salesforce Service Cloud

Salesforce Security

Salesforce Customization

Testing

Data Validation

EDUCATION

Bachelor of Engineering (B.E in Industrial) from Ramdeobaba College of Engineering and Management RCOEM (07/2013 - 07/2017)

CERTIFICATIONS & ACHIEVEMENTS

Professional Development :- Trailhead Certifications By Salesforce / 90+ Badges (Including 8 SuperBadges)

Executive Member :- Students Representative Council and Entrepreneurship Development(ED) Cell (07/2015 - 07/2016)

Organized and managed ACCRETE (Entrepreneurship Development Workshop), Conducted Activities and Group discussions at college level.

Freelance Tutor (01/2017 - 07/2017)

Taught Mathematics and Science subjects to students belonging to 8th, 9th and 10th Std.

LANGUAGES

English



Hindi



INTERESTS

Current Affairs