

Swathi Acharya

Software Quality Engineer

Software Quality Engineer with 5+ years of experience in manual and automation testing, specializing in the banking domain. Proven expertise in executing comprehensive test plans, identifying defects, and ensuring software quality throughout the development lifecycle. Adept at collaborating with cross-functional teams to implement quality assurance processes and drive continuous improvement. Strong analytical and problem-solving abilities, dedicated to delivering efficient and effective software solutions that meet business objectives.



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SKILLS

Selenium

Java

AS2805/IS08583

Jira/Rally/Qtest

Reflection Mainframe

Data Navigator/TRAMS

Connex

Paysim

ATM/POS/Gateways

MAS/VTS Simulator

Scrum

Waterfall

Agile

Confluence

Functional Testing

System Integration Testing

WORK EXPERIENCE

Software Quality Engineer Infosys Limited

06/2019 - Present

Achievements/Tasks

- Collaborate with business analysts, and development teams to understand business requirements and create detailed test documentation.
- Develop and maintain test cases, test scripts for Functional, Regression Testing.
- Conduct comprehensive testing of payment systems using Connex, PaySim, MasterCard Simulator, and Visa Test Simulator to ensure seamless transaction processing and integration with backend systems.
- Tested transaction routing and processing for various card schemes such as MC, VISA, AMEX/JCB, and EFTPOS using Connex, TRAMS, and the Data Navigator System, ensuring seamless integration with backend systems.
- Conduct functional and regression testing in the QA environment, reporting issues, following up on resolutions, and providing production support.
- Facilitate walkthroughs of the test plan, test cases, and test results for the business team.
- Participated in Visa and EFTPOS certification testing, collaborating with Visa representatives and merchants to achieve certification compliance and ensure secure, efficient electronic funds transfer at the point of sale.
- Document and report test results, defects, and issues using Rally, Jira, facilitating effective communication with the development team.
- Proficient in preparing detailed and concise status reports for stakeholders, ensuring transparency and clear communication.
- Participate in daily stand-up meetings and sprint planning sessions, ensuring alignment with Agile methodologies.

CERTIFICATES

Infosys Global Agile Developer Certification

Infosys Certified Card specialist

ACHIEVEMENTS

Received an award from the client for exceptional contribution and performance in the Scheme Compliance project.

LANGUAGES

English

Full Professional Proficiency

Kannada

Full Professional Proficiency

Hindi

Professional Working Proficiency

Tulu

Full Professional Proficiency

EDUCATION

Bachelor of Science Poorna Prajna College Udupi

06/2016 - 05/2019

7.9