PRIYANGHA NAGARAJAN

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PROFESSIONAL SUMMARY

A result oriented and versatile professional with an overall of 4 years of professional experience as a Test Manager/ Test Analyst for multinational client in banking sector possessing effective client handling, leadership and analytical skills, received accolades in customer satisfaction with efficient time management, team building and problem-solving abilities

WORK EXPEREINCE

WIPRO CORPORATE OFFICE, BANGALORE   **SENIOR TEST ANALYST**   **JUNE 2017 - PRESENT**

- **Promoted** as lead QA tester and **headed a five-member QA testing team** in developing and implementing quality-assurance methodologies to ensure compliance with QA standards and client expectations.
- **Comprehensive Exposure** on Software Development Life Cycle, **Software Testing Life Cycle and Bug Life Cycle**
- Administered and built **Test Strategies,** created **Test Plans,** performed **Test Execution and** enhanced **Reporting standards**.
- **Collaborated closely** with Stakeholders and Business Analysts and provided several **inputs in requirement analysis** and requirement feasibility discussions
- Hands-on experience with **SQL queries & UNIX commands** used in backend testing, file manipulations, ETL Process, server start/stop as part of application testing
- Executed test cases in **JIRA and HP - ALM tool,** ensuring **releases with minimum low severity defects**
- Formulated better reporting standards by utilizing the JIRA tool to the fullest. **Used JQL queries** and **customized my own JIRA dashboard** which shows the Test Execution status, the defect count, the requirements linkage to the defects and priority
- Extensive experience in **functional testing:** smoke testing, regression testing, Integration Testing (DB Testing, Load/Stress Testing)
- Developed and **Executed Automated Test scripts using Selenium tool** for Regression and smoke Testing
- Thorough analysis of requirement specifications and designed complex test scenarios **to avoid defect slippages.**
- **Streamlined the QA Process** by **highlighting risks** and mitigated it with better analytical skills and **directed clients with the most feasible solutions** in a short span of time.
- **Supervised Test monitoring** activities constantly to **ensure timely delivery of releases**.
- Reliable and hardworking with effective oral and written communication skills

AMAZON DEVELOPMENT   **CATALOG ASSOCIATE**   **2016**

CENTER, CHENNAI

- Populated content for the product catalogues to ensure that the Amazon website's data is accurate and up to date.
- Interacted and coordinated with vendors and manufacturers for better understanding of data to gain maximum productivity.
- Increased the quality to 98% by identifying the errors in catalog keenly and correcting it.
- Resolved vendor problems by providing quicker solutions without affecting the timelines

SKILLS

Software Testing	Manual &Automation
Automation Tools	UFT, Selenium
Defect Tracking Tools	HP-ALM, JIRA, Microsoft Excel
Database	Oracle
Languages	Core Java, MySQL, Unix, Basics of VB scripting, HTML

ACCOMPLISHMENTS

- Elevated to test manager role from Test Analyst within 10 months of joining the project.
- Awarded as the Key Performer **twice** for the year 2018 and 2019 in Q3 and Q4 for delivering a very challenging release with only 2% of defect slippage in a short time.
- Earned the Wipro Best Team Award in 2019
- Trained in Cucumber and See Test Automation
- Won 1st place for academic project for project titled "Gadget Guru" at Innovision 2015 conducted by WIPRO at Rajalakshmi Engineering College

EDUCATION

Bachelor of Information Technology, Anna University   2012 - 2016

HOBBIES/INTERESTS

Sports - 1. An active badminton player since the age of 12.
2. Won several laurels in athletics (Long Jump and High Jump) in high school
3. Won the UBS Cricket Tournament conducted by Wipro

Singing - Classical singer and passionate towards regional songs