

SHIVANI REBBAPRAGADA

EXPERIENCE SUMMARY	<ul style="list-style-type: none"> • Salesforce certified Platform Developer with 2+ years of experience with Lightning Aura, Apex, Flows and Triggers and Security model. • 5 years of experience as Siebel developer (IP15 & IP19) in Configuration, Workflows, Scripting, EAI, Business Services, Application-level changes like RTE, DVM, WF Policies, and LOVs. • Worked on End-to-End development of Finance, Automotive, Order management modules from Requirement analysis, designing, developing, Unit testing, debugging, documentation and implementation. • Well versed with Agile scrum methodology and successfully completed the assigned goals within respective deadlines. • Proficient in building SQL queries as per the requirement for testing and analysis. • Responsible for a team of 5 people on multiple project deliveries including providing estimates, assigning tasks, code review, providing guidance and offering KT on technical and functional requirements of the projects.
WORK HISTORY	<p>SALESFORCE DEVELOPER, INFOSYS [2021-TILL DATE]</p> <p>Job Responsibilities:</p> <ul style="list-style-type: none"> • Working on customization of an investment project using Aura lightning components, Apex classes, Triggers, Flows, Custom settings, and custom metadata. • Working on Inbound Rest API and connected apps for mobile application Integration. • Developed and maintaining customer community portal for customer login. • Collaborate with external teams for development and data setup. • Provide estimates for various projects; review the code and technical documents. • Preparing change sets, scheduling, and performing deployment and post deployment activities from development to UAT and Production orgs. • Work with Product Owner to understand requirements and prioritize development/enhancement requests.

	<ul style="list-style-type: none"> Propose POC, create estimates, provide progress updates, and ensure the management of any delivery risks or issues. <p>SALESFORCE DEVELOPER, CAPGEMINI [2020-2021]</p> <p>Job Responsibilities:</p> <ul style="list-style-type: none"> Working on customization of salesforce application using Declarative logic with Objects, workflows, approval process, email templates, Validation rules. Managing permissions for users using profiles, sharing rules, permission sets, object level and field level security. <p>SIEBEL DEVELOPER, CAPGEMINI [2019-2020]</p> <p>Job Responsibilities:</p> <ul style="list-style-type: none"> Working on customization of Order and Contracts modules in Siebel IP19 webtools. Working on partner portal application on open UI customization using PM/PR,CSS files. Working on customization of Sales and Consumer response system modules using eScript, EBCs, Integration, workflows. Working on Leads, Contracts, Opportunities and Service Request Modules. Performing Unit testing for the enhancements and documenting them. Leading a team of 5 on multiple projects and providing estimates, assigning tasks, following up with the progress, providing guidance and offering KT on technical and functional requirements of the projects. <p>SIEBEL DEVELOPER, INFOSYS [2015- 2019]</p> <p>Job Responsibilities:</p> <ul style="list-style-type: none"> Working extensively on Customization of Siebel Application using Siebel configuration, Workflows to automate tasks, workflow policies, Runtime Events, Validations, Integration (EAI), and scripting. Performing unit testing and debugging for the enhancements and documented them. Preparing Estimates, Technical design documents, Build Notes and Deployment Sheets according to the business requirements. Interface the internal system with the external system by using Siebel Integration. Manage and Create Siebel EAI Business Services, Integration objects, EAI Data Mapper, Outbound Web Services. Working on various automation tasks and new ideas to implement in
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	the project.
ACHIEVEMENTS	<ul style="list-style-type: none"> • Won “Delivery Ninja” award for handling multiple projects at the same time with zero defect delivery. • Won “INSTA” award for Excellence in Project Execution and Delivery and for providing guidance to the new resources in the project. • Received Zero Distance award for “Innovative Ideas” to implement in the project. • Received appreciation from clients for quick understanding of project functionality and exceptional quality of project delivery.
CERTIFICATIONS	<ul style="list-style-type: none"> • SALESFORCE ADMINISTRATOR • SALESFORCE PLATFORM DEVELOPER I • SALESFORCE PLATFORM DEVELOPER II
EDUCATION	<p>COMPUTER SCIENCE ENGINEERING, G. NARAYANAMMA INSTITUTE OF TECHNOLOGY [2011-2015] Achieved distinction with 74 percentage of marks.</p> <p>INTERMEDIATE IN MPC, SRI CHAITANYA JUNIOR COLLEGE [2009-2011] Achieved distinction with 96 percentage of marks.</p> <p>SSC, GOWTHAM MODEL SCHOOL [2008-2009] Achieved distinction with 94 percentage of marks.</p>