NIKITA BRAHMBHATT (CSM®)

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Solutions-driven business analyst with experience leading cross-functional teams in the development, documentation and delivery of process innovations and driving the attainment of business goals. Seek opportunities to transform company practices into fresh, cost-effective solutions leading to more efficient operations.

- ❖ 5+ years of experience in ERP/CRM/HRMS/PMS/DMS Requirements Gathering & Analysis, Gap Analysis, Enterprise Implementations, and User Acceptance Testing for Service based companies as well as Product based companies.

- ❖ Excellent analytical, Organizational and Interpersonal skills, Identification and Negotiation for Business and technology requirements.

- ❖ Proven ability to translate business needs into technology requirements that supports the company's business objectives, and to successfully manage all phases of IT Projects from needs analysis, requirements definition of clients, implementation, and training. Result oriented professional, recognized for taking on major initiatives.

- ❖ Achievements in managing development team initiatives that involved re-engineering of business processes and enterprise applications.

PERSONAL DETAILS

Name: Nikita Brahmbhatt
Address: 1, Aradhna park Society Jawaharchowk, Sabarmati,
Ahmedabad-380005
D.O.B : 12th July, 1992.
Nationality: Indian
Contact Details: 798 487 3091 / 942 855 5890
Email ID: nikitabrahmbhatt92@gmail.com
LinkedIn Profile: www.linkedin.com/in/nikita-brahmbhatt
Hobbies: Dancing, Field Sports (Badminton, Basketball, Volleyball, Cricket), Anchoring in Events.
Research Interests: Market Analysis, Strategy Analysis, Operational Research.

CORE KNOWLEDGE & SKILLS

- Requirements gathering & analysis
- Scope Definition
- Project Scheduling
- Business Case Assessment
- Conflict Resolution
- Change Management
- User Acceptance Testing (UAT)
- Enterprise Implementations
- SAP-MM Module Integration knowledge

PROFESSIONAL HISTORY

➤ **May 2019 –September 2020:**

Maven vista Technologies Pvt. Ltd., Ahmedabad, India
Business Analyst and Implementation Executive. & Served Consultancy for 1 month for a Project training.

- Hands-on experience in E-procurement solutions and Auction services.
- Learning SAP-MM Integration with the Vend-x Platform.
- Conducting Auctions as per the business requirement of the client. (ARJAS-STEELS).
- Providing Support to resolve the integration issues of pre-existing clients (INTAS).
- Part of Integration Project Implementation of E-procurement solution for Ultratech Cement Limited (UTCL).
  i.e. (PR to PO process core integrated Module, Service Procurement Module Designing).

➤ **March 2019 –April 2019:**

Tiny ERP Pvt. Ltd. (Odoo India), Gandhinagar, India
Odoo Functional Consultant Trainee

- Learning all the functional modules of Odoo Version 12.

➤ **Dec 2017 – Feb 2019:**

Spontaneous Enterprise OPC Pvt. Ltd., Ahmedabad, India
Business Analyst Consultant

- Learnt Real-time Implementation of SME software.

- Provided consultancy to the clients as per their requirements and Business Processes.

- Client handling, understanding the business processes, Documentation (SRS, Prototypes) and provided training Post Implementation.

Projects Handled:

1. Debt Tribunal Recovery- Ahmedabad (Document Management System)
2. Accent Microcell Pvt. Ltd. – Account MIS
3. D tech Computers – Helpdesk Management
4. Molkem Chemicals- ERP Implementer / ERP Functional Consultant

➢ **May 2015 - Oct 2017**

Skyward Techno Solutions Pvt. Ltd., Ahmedabad, India
System Analyst

• Learnt Real-time Implementation of ERPs (Excluding Finance Module), HRMS, CRM and PMS of varying SMEs.

• Providing various Solutions to the clients as per their requirements.

• Closely worked with the development team for the development of reliable service solutions.

• **Pre-Sales:**
>   i) Requirement elicitation
>   ii) Gap Analysis
>   iii) Documentation (SRS, Process-Flows diagrams, Wireframes/Prototyping)
>   iv) Software knowledge for Prototyping and process diagrams:
>   (Justin Mind Prototype, Balsamiq, Draw.io, Microsoft Visio)

• **Post-Sales:**
>   i) User Acceptance Testing
>   ii) Client handling
>   iii) Deployment of project
>   iv) User training, Bug/error solving by assigning it to developers
>   v) Writing user manuals (If Required)

Projects Handled:
1. Vintex Rubber (ERP- Purchase, Production, Sales, QC Module solution)
2. Accent Microcell Pvt. Ltd. (CRM & ERP end to end solution)
3. Fees Management System (Pioneer Pharma Degree College)
4. Skyward Cloud CRM (Placed in Mumbai for Project Implementation and manage channel partners)
5. Mortgage loan calculator (Prototypes)

SOFTWARE SKILLS

• **Programming Language:** C, C++.
• **Web Development:** HTML/CSS.
• **Miscellaneous**: My SQL.

CONSULTATIVE SKILLS

• Strong listening skills.
• Strong facilitation and consensus building skills.
• Ability to establish and maintain an environment of change and improvement.
• Ability to build and maintain support.
• Synthesize disparate pieces of information and communicate recommendations in Technical as well as Non-Technical terms.

LEADERSHIP SKILLS

- Take ownership for achieving objectives.
- Team Player and Team Motivator.
- Situational Leader: Know how and when to get into details to solve issues.
- Delegation of tasks to team members to achieve objectives.
- Able to achieve results while strengthening capabilities of the team
- Ensure Quality Delivery of the projects with Team Work.

PERSONAL & INTER-PERSONAL SKILLS

- Ability to see the big picture and communicate its value.
- Ability to build trust and show empathy with developers and Implementation team as well as clients.
- Communicate effectively with IT management (line and executives).
- Demonstrate confidence in outcome of project.
- Process focused.

CERTIFICATIONS & COURSES

1. Google Analytics Beginners Certification valid till 10th Oct 2020.
2. Business Analytics Foundation Certification- LinkedIn Learning.
3. Zoho Creator Foundation Certification- By Udemy and Zoho Academy.
4. Odoo Functional Trainee.
5. Certified Scrum Master (Scrum Alliance), (CSM®), URL: http://bcert.me/skzjdkdls .

EDUCATION

May-2013: BE in Information Technology
Gujarat Technological University, Ahmedabad.
CGPA – 6.85/10.00

March-2009: 12th Board-Science Stream
C.U. Shah Higher Secondary School, GHSEB, Ahmedabad.
Percentage- 51.20%

March-2007: 10th Board- General
St. Ann's High School, GSEB, Ahmedabad.
Percentage- 70.00%

ACADEMIC PROJECTS & PRESENTATIONS

May 2011 Project: Interim Costing

Description: This Project was performed for "Universal College of Engineering & Technology", as a part of Training during 6th Semester of B.E (Information Technology).

May 2012 Project: Android Game Development

Description: This Project was performed for "Universal College of Engineering & Technology", as a part of Training during 7th and 8th Semester of B.E (Information Technology).

Academic Presentation:
      Nov 2012: IPV6- Informative Presentation

EXTRA-CURRICULAR ACTIVITIES

- Class Representative (CR) for 4-years in undergraduate studies.
- Secured 1st/2nd/3rd positions in sports, dance, singing, and other competitions at School level and College Level.
- Attended "Ethical Hacking" seminar conducted in college premises by Mr. Sunny Vaghela.
- Hosted "Brain it on" Interschool Quiz Competition "Smart Brain Challenge- 2017".
- Hosted "Girlscript India Summit 2017" organized by "Girlscript Foundation".