

Sai Srinivas K

A versatile, accomplished & goal-oriented professional with 12 years of experience in end-to-end Software Development, Dot Net Development, Technology Roadmap Creation, Service Delivery Management, Stakeholder Engagement, Agile Scrum, Training & Development and People Management with proven track record of delivering consistent business results through adept leadership and application of sound management practice

+91-8919809771

saisrinivas.kurella@gmail.com



Core Competencies

Software Development

Product Management & Roadmap

Strategic Decision Making

Defect Management

Design, Coding & Testing

Waterfall & Agile Methodology

Resource Management

Team Building & Leadership



Profile Summary

- **Gained insightful experience in managing multiple software development projects** across various geographies while meeting business needs in a fast paced, dynamic and globally expanding MNC environment
- **Expertise in managing complete project management activities**, ensuring timely deliveries as per defined timelines and quality standards
- **Proficient in building, training & mentoring high-performing teams** for consistent delivery of strategic software projects
- **Vast exposure in Dot Net Development, C#, ASP.NET, ASP.NET MVC, .NET Core, Microservices, Azure Administration, Azure Devops CICD, Angular 8 & 9, Bootstrap, Web Services, WCF, Web API, Entity Framework, SQL Server.**
- **Proven track record of establishing cordial relationships with clients and technical teams** for successfully securing & executing concurrent projects
- Expertise with Version Control Tools such as **GitHub & Build/Deployment Tools like Jenkins**
- **Driving business operations to outperform annual objectives**; acting as key driver for business process design and solution identification
- **Monitoring projects with respect to budgeted cost, demand forecasts**, time over-runs to ensure timely execution of projects
- **Acting as escalation point to resolve issues for all support issues**, driving resolution of customer's technical support issues
- **Skilled in analysing information system needs, evaluating end-user requirements**, custom designing solutions, troubleshooting for complex information systems management
- **An effective communicator with strong relationship management skills** with the capability to relate to people at any level of business and management; possess excellent analytical and negotiation skills



Soft Skills



Career Timeline

- **Since August'15** Tata Consultancy Services, Hyderabad as Assistant consultant
- **Apr'11-jul'15** Cognizant Technology Services India Limited, Hyderabad as Associate

Certifications

- **Microsoft Azure Administration (AZ -104)**

Role:

- Spearheading the end-to-end Software Development including Requirement Analysis, Design & Software Deployment, Service Delivery Management, Post-implementation Support, Product Management, Support Services, Training & Development and People Management
- Mapping business requirements and providing customized solutions involving finalization of product specifications and selection of appropriate techniques
- Understanding & coordinating client's needs / enhancements, customization, software-related issue of clients to provide solutions in adherence to delivery schedules
- Managing software development activities for business process mapping of the client and identifying appropriate development methodology
- Spearheading client/ user/ partner interaction for requirement gathering, risk assessment, finalization of technical specifications and discussions for effort & time estimation and client co-ordination and reporting
- Providing effective resolution to customer queries and improving relationships with the customer by anticipating customer future requirements, thereby ensuring a positive customer experience
- Supervising service delivery functions, to ensure end-to-end ownership of incidents and service requests
- Meeting deadlines and TAT without compromising quality norms and adhering to SLA
- Monitoring & coordinating development and review of service level targets and ensuring timely closure of priority tickets
- Developing, implementing and providing support for business application software for clients
- Leading, training & monitoring the performance of development project teams consisting of developers, business analysts, functional testers, automation testers, performance testers and delivered successful releases to production
- Conducting meetings for designing or streamlining processes to ensure smooth functioning of IT operations

IT Skills

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|-------------------|--|
| Languages | C#.Net |
| Web Technologies | ASP.NET, ASP.NET MVC, .NET Core, Azure Administration, Azure Devops CICD , Angular 8, CSS, HTML, JavaScript, Webservices, WCF & Web API |
| Databases | SQL Server |
| Operating Systems | Windows XP/7/10 |

Academic Details

- **B.E. (C.S.E)** from Pragati Engineering College, Kakinada, Andhra Pradesh in 2010; CGPA- 8.07

Personal Details

Date of Birth : 24th Aug 1989
Languages Known : English, Telugu, Hindi
Address : Chandanagar, Hyderabad- 500050

Projects

Title : Test Data Management Tool
Role : Team Lead (Asp.Net Developer)
Period : Since Aug'21
Environment : C#.NET, Asp.Net Core WEB API, Angular 9, Azure CICD, SQL Server
Synopsis : Test Data Management Tool is a self-management web application portal to create and manage Claim requests and Membership contracts requests and framing EDI 837 files for Professional as well as Institutional patients. It also allows user to look up the data and reuse the existing attributes to create new requests (Claim & Membership contract).

Responsibilities:

- Used Agile Methodology in the development of the project, which is based on iterative development
- Developed the application as a Three-Tier application with UI in the presentation layer, business logic in the middle layer using C#. NET Core WEB API and database activity in the backend
- Drafted stored procedures and functions using SQL language for retrieving data from Database
- Conducted unit testing of all modules and used build/deployment tools like Git, Jenkins.

Previous Projects

Title : Patient Placement System
Role : Team Lead (Asp.Net Developer)
Period : March 2019 - July 2021
Environment : C#.NET, Asp.Net Core WEB API, Angular 8, SQL Server
Synopsis : DaVita Patient Placement System project will automate many steps of the placement process, including those relating to finding a facility at which a patient may treat recording the documentation received as part of the placement request, and sharing that documentation with the clinic for review before accepting the patient. It will also streamline the information presented to the user to include only that information and clinic data that the user needs to see, provide better and easier visibility to patient documentation for clinic and non-clinic users and adapt the system to use the same secure documentation repository for medical records as other DaVita systems are using.

Title : Computerized Physician Order Entry (CPOE)
Role : Team Lead (Asp.Net Developer)
Period : September 2015 – February 2019
Environment : C#.Net, Asp.Net WEB API, jQuery, JavaScript and SQL Server
Synopsis : All Scripts provides solutions for physician practices, hospitals and other healthcare providers with Electronic Health Records and practice management. Delivers using Agile methodology, enhances market performance and customer centricity.

Title : Global Event Management System
Role : Asp.Net Developer
Period : Nov 2011 – Jul 2015
Environment : C#.Net, Asp.Net MVC, JavaScript, SQL Server
Synopsis : Premier Partner Connection (PPC) is a supplier portal used to manage Volume Override Agreements between Maritz and the designated suppliers. Once agreement terms have been agreed to signed between Maritz, a supplier record with key condition terms is entered into the system and one or more userids are issued to the supplier for access to the system. Suppliers are expected to login to the system a minimum of twice yearly and enter the contracted volume of their hotel(s) with Maritz clients.