Praveen Kumar
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Skills Matrix

I have around 5+ yrs. experience in to SOQL and Force.com (Salesforce), Willing to take responsibility for delivering high-quality solutions in the most efficient manner. Identify alternate solutions that can improve effectiveness and the ability to explain solutions to non-technical users.

Experience Summary

- **Involved in Lightning component base application.**
- **Hands on experience in SOAP & Rest API Integrations.**
- Good knowledge in **Security and Sharing rules** of object, field, and record level for different users at various levels of organization. Also created various Profiles and configured the permissions based on the organizational hierarchy and OWD rules.
- Good knowledge on **Modern Java Script** and HTML.
- Experienced in the **Validation Rules, Approval Process, and Workflows** for automated lead routing, lead escalation and Email Alerts.
- **Followed best practices** in writing Apex Triggers for various functional needs in the application.
- Experience in working with **Force.com IDE, Data Loader, Import Wizard** and Salesforce.com Sandbox Environments.
- Knowledge on recent advancements like **Lightning.**
- Implemented **SOQL** queries to get data from various related objects in efficient way.
- Knowledge in **XML** related technologies.
- Excellent **analytica**l, **communication, team** and **interpersonal skills**
- **Undergoing training on Marketing Cloud fundamentals.**

Technical Summary:

Cloud Computing	➢ Salesforce (Force .com)
Integrations	➢ SOAP, REST
Development Tools	➢ Eclipse IDE, Force.com.

Education Qualification:

- B. Tech from Maheshwara Engineering College in 2015.

Work Experience:

- Working as an Associate Projects for **Cognizant Technology Solutions India PVT LTD From SEP' 2021 to AUG 2022**.
- Worked as an Associate Consultant for **Keeno Technologies PVT LTD From APR' 2017 to AUG 2021**.

Certifications:

- Salesforce Platform Developer 1 (PD1) Certified
- Salesforce Certified Administrator

Project 1:

Project Title   :   **CRM Service**
Environment   :   Force.com
Client   :   InnovaCare

Project Description:

InnovaCare is one of the leading health insurance providers in the United States for the past 50 years providing various services to customers and its providers. CRM service is the main Integration point with the customers and customer data which resides in various legacy services and different services in other technologies. This whole application will deal with different services like claims, policy providers and process, billing details which integrated with legacy services and current leading technologies.

Responsibilities:

- REST API Integration with backend systems.
- Worked on the defects and new enhancements that are part of the project.
- Implemented Custom styling and client-side validation in Java Script. Gathered business requirements from the client.
- Followed Agile practices
- Worked on declarative customization features like process builder, validation rules, LWC, flows, Flexi pages.
- Worked on programmatic implementation with Apex classes.
- Migrated code to UAT and provided user training as a part of the support process.

Project 2:

Project Title   :   **REXIS (RS Admin)**
Environment   :   Force.com
Client   :   Medtronic Inc.

Project Description:

Medtronic Inc, the world's largest biotech company, wanted to maintain their instruments related information online with restricted environment and quick access to detailed information on their instruments and reagents. Roche Dialog customer portal is mainly used for users to search e-Service documents related to their instruments to Ensuring you have information to run a high-quality laboratory at your fingertips.

Medtronic Inc RS Admin is the module used for instrument (ex: Cobas p 680) Thrust establishment and registration between SFDC and RIL (RSP) systems.

Responsibilities:

- Involved in requirements gathering, and provide estimates based on them.
- Data module designing and reusable component generation.
- REST API Integration implementation with RIL (RSP) systems.
- Lightning component design and development.

Project 3:

Project Title   :   **Enter card**
Environment   :   SQL, PLSQL
Client   :   **Enter card group AB**

Project Description:

Enter card Group AB is a credit card issuer that markets and offers credit Cards and private loans in the Swedish, Norwegian and Danish markets and is one of Scandinavia's largest credit institutions. Enter card has Swedbank and a number of savings banks around Sweden as partners, as well as the organizations LO Mervärde (where most LO unions are included) and the Golf Association.

Responsibilities:

- Supported by resolving the tickets related to data base.
- Analysing and updating the issues in the data through scripting.
- Interacting with the clients on daily basis.
- Developing new automated jobs in control-m

PERSONAL PARTICULARS

Date of Birth: 03 Jan 1993
Fluent in Telugu, Hindi and English

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[Praveen Kumar]