

SIDDHARTHA SHUKLA

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Seasoned Business-Analyst/Product-Owner with **10 years** experience in Digital Transformation

PROFILE SUMMARY

- Proficient in reviewing FRD, understanding the business requirements for the project and translating these into functional specifications and detailing test plans
- Exposure in conducting FRD, Gap Analysis, Process Modelling and Mapping; test scenarios walkthroughs; analyzing, modelling and documenting business processes
- Expert in creating and refining product backlogs and conducting spring grooming sessions
- Ability to drive and formulate customized proposals, presentations – developing and refining value proposition and key messages
- Demonstrating products, prototypes and POCs to prospective clients during pre-sales phase
- Proficient in owning formal RFP processes – conduct compliance check against the client's formal request and perform quality checks on responses developed.
- Expert in SOW, MSA creation
- **Certified Scrum Master by Scrum Alliance**

WORK EXPERIENCE

- Understanding overall process workflow and managing it by providing process consultation to major banks in US for Digital Transformation of Commercial Loans, Retail Loans, Account Opening, SBA loans
- Understanding of loan processes like Term, Line of Credit, Overdraft, Mortgage, Construction, Equipment, Auto, Working Capital etc.
- Understanding **FIS' CLO** application based on legacy **Flowable EdorasOne** and **Migrating** it on latest **Flowable Work**
- Involved in upgrading existing system to a modern and microservices architecture based Loan Origination System
- Understanding of various account types like Savings/Checking/CD/IRA etc.
- Understanding the problem statement and responding to RFPs. Involved in creation of RFP response and proposal activities.
- Developing requirement documentations to include process flow, use cases, and system diagrams
- Acquired extensive experience in project planning, requirement gathering, change management, feasibility study, workflow-modeling, process mapping, quality standards and documentation, SRS preparation and risk analysis.
- Worked closely with various third-party applications like, Fiserv Signature/EnAct/Nautilus, LaserPro, Experian, Deluxe, FIS IDA, IDV, Qualifile, DocuSign, CardConnect, WAUSAU, Jack Henry Symitar, Servicing Director to integrate with automated system
- Gained insight of overall functioning of the IT projects and understood major decision-making parameters influencing a project Involved in automating and streamlining existing Commercial Lending process at client's end
- Continuously involved in prototyping, documentation of various ongoing CLOS/RLOS implementations in US territory and proved to be a valuable contributor in achieving sign-off milestone for the projects
- Worked on Misys (now Finastra) Summit treasury application
- Acquired knowledge of financial products such as Swap, Swaption, Money Market, Repo's/Reverse Repo's, Futures, Options
- Worked on cost basis and wash sale for mutual funds and RICS
- Coordinating closely with the cross functional teams to ensure they fully understand the business requirements and are delivering a quality solution
- **Core member of SBA PPP (Paycheck Protection Program) which was built from ground up in less than 2 weeks. System included origination web portal, back office, document generation, LaserPro integration, ETRAN integration.**

Fidelity Information Services (FIS), Gurugram. Lead Business Analyst (July '21 -)

Project	Client
Flowable Migration	Internal

Newgen Software Tech Ltd, Noida. Lead Business Analyst (May '16 - July '21)

Project	Client
SBA PPP Origination	Midwest One, Hudson Valley CU, several others through Street Shares Inc. partnership
SBA PPP Forgiveness	Teachers Credit Union, IH Mississippi Valley Credit Union, Midwest One, Hudson Valley CU
Retail Loan Origination System	First Citizens Bank Trinidad & Tobago, American Savings Bank
Commercial Loan Origination System	Hudson Valley Credit Union, Amerant Bank (FKA: Mercantil Bank/Mercantil Commerce Bank), First Citizens Bank T & T
Online Account Opening	American Savings Bank

HCL Technologies Ltd, Bangalore. Business Analyst (May '12 - May '16)

Project	Client
IFC Summit Enhancements	World Bank Group
IBRD Summit Upgrade	World Bank Group
Automatic Investing Program	E*Trade Financial Corporation
Pre-Sales	EBRD Summit Upgrade, Axis Bank Summit Upgrade

HIGHLIGHTS

- **Received exceptional feedback from many customers for SBA PPP project**
- Received Pat on the Back Award within six months of joining Newgen Software Technologies Ltd
- Received Excellence Award for Amerant Bank (Mercantil Bank) Commercial Loan Origination project
- Received exceptional feedback and appreciation from Amerant Bank and HVCU for CLOS implementations
- Recipient of O'Infinity League Award in HCL for being outstanding performer three years in a row
- Played a key role in turning-around under-performing IBRD Summit Upgrade and won project of the quarter for same

ACADEMIC DETAILS

2012 MBA in Finance (major) and Marketing from IBS, Hyderabad (**6.99 CGPA**)
2010 B. Tech. in Computer Science and Engineering from Uttar Pradesh Technical University (**65.24%**)
2005 12th from Bishop Johnson School and College, Allahabad (**75%**)
2003 10th from Bishop Johnson School and College, Allahabad (**75%**)

TECHNICAL SKILLS

Documentation Tools: MS Office (Advanced Excel and Powerpoint)
Modeling Tools: MS Visio, Gliffy
Tracking Tool: HP Quality Centre, JIRA
Others: SQL, Power Query, Power BI

OTHERS

Have Valid US B1 visa