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Professional Summary:

- Certified Salesforce professional with over 3.7 years' experience in IT Industry and 2.7 years experience in Salesforce CRM platform.
- Experience in Administration, Configuration, Implementation and Support of Salesforce CRM based on Apex language and leveraging Force.com Platform.
- Experience in using declarative features like workflow rules, approval flow process, process builder sharing rules automation for satisfying complex business process automations.
- Experience in implementing security and sharing rules at object, fields, and record level for different users at different levels of organization, also created various profiles and configured the permission based on the organizational hierarchy.
- Experience in using Data Loader for insert, update and bulk import or export of data from Salesforce.com Objects.
- Proficient knowledge of Governor limits. Experience in optimization of existing code in accordance to the governor limits.
- Experience in understanding business requirement to design the required entities like custom objects, creating the relationships and junction objects.
- Experience in use of Standard and Custom controllers of Visualforce in development of Custom Salesforce pages as expected by business requirements.
- Primary level experience in working on web services such as SOAP and REST.
- Developed Apex classes, triggers, Apex classes, Batch Apex using other platform-based technologies like Visualforce, Force.com IDE.
- Proficient Knowledge in Salesforce Lightning UI, Lightning programming, Aura framework programming.
- Created Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.

Technical Skills:

SFDC Technologies	Standard objects, Workflow & Approvals, Data Loader, Reports, Dashboard, Force.com IDE
Languages	APEX, Visualforce, Triggers
Tools & Technologies	Force.com Data Loader, Force.com Platform
Operating systems	WindowsXP/Vista/7/8

Professional Experience:

Company : Infosys Limited

Work duration: April 2019 - Present

Working as a Salesforce Developer in a US based Multi-national Insurance Company

Roles and Responsibilities:

- Involved in gathering and analysis of business requirements and then effectively took part in sprint planning to achieve the requirement through SCRUM methodologies.
- Developed apex classes, batch apex, future methods, triggers, test classes, Visualforce pages, lightning detail pages, lightning components.
- Worked on integration using Web RESTful services, REST API.
- Created custom application, objects, tabs, fields with the custom functionality to efficiently meet the business requirement. - Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
- Created reports, dashboards, and processes to continuously monitor data quality and integrity and assisting users with report design and management.
- Customized page layouts for Opportunity, Contacts, and Accounts depending upon user profiles and created permission sets where necessary.
- Worked on Assigning creating Roles Hierarchy, Profiles and Security setup within the organization. Responsible for setting up Filed Level Security.

Company : Infosys Limited

Work duration: January 2018 – February 2019

Worked as a Salesforce Administrator in a US based Company which manufactures and sells marking, tracking and computer printing technologies and products used in sectors of Retail, Supply Chain and Healthcare

Roles and Responsibilities:

- Involved in SFDC application setup and customization to match the functional needs of the Company.
- Worked as Salesforce Administrator in supporting user account creation, personal information setup, password reset, Roles Profile creation, user group creation, updating company profile, Network access setup.
- Created various application, Custom objects, Custom settings, Custom Metadata, Tabs
- Created and worked on enhancing existing workflow rules, process builders, approval flows.
- Involved in the Data Transformation and Data Cleaning activities while transferring the data to the external system using Data Loader
- Involved in field page layout customization for the standard objects like Account, Contact, and Leads.
- Worked in Service Cloud App in Email-to-case setup, support process, creating email templates.
- Worked in Sales Cloud app in Lead Generation, Campaigns, Accounts, Order management
- Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
- Involved in security levels and privileges by customizing Salesforce.com Profiles and Roles.
- Involved in customizing custom objects, tabs, fields, page layout as per the business need.
- Data mining using SSQL and SOSL.
- Maintained user roles, security, profiles, and workflow rules wherever necessary

Was trained extensively in Java and Salesforce.

Also Worked in a Siebel Project for 4 months.

Education Qualifications:

- **M.Tech ECE** – National Institute of Technology Meghalaya, 2016
- **B.Tech ECE** – Dr. Babasaheb Ambedkar Technological University, Lonere , 2013

Achievements:

- Awarded MVP Award for contribution towards the team and ensuring timely resolution by Client Zebra.
- Published a Journal titled “ Discrete Fourier transformation processor based on complex radix $(-1 + j)$ number system” in Science Direct under the Journal - Engineering Science and Technology, an International Journal , Volume 20, Issue 1.
- Cleared GATE with a percentile of 89%.