BASANTH CECIL

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Work Experience

Amazon, Hyderabad — Seller Technical Support Specialist

January 2019– PRESENT

The Seller Technical Support is a back office team handling seller Technical related tasks, investigating cases and claims related to the quality of Seller Applications and reviewing new service provider applications. Proactively escalating system and process issues, as well as Seller feedback trends to management. Raising business visibility on escalations as necessary. Usage of Support tools like Paragon, Seller Central, Salesforce and internal dashboards in order to provide an accurate response and an exceptional Seller experience.

Wipro, Hyderabad — Dell EMC Storage and Backup Engineer

August 2017 -July 2018

Worked as a Project Engineer in Wipro limited. My work as a Project engineer was to troubleshoot the problems of a backup product which is used by various clients worldwide. It's a Dell EMC's Backup product, Networker. It is widely used as one of the most prominent backup tools in the IT Industry. About 65% of the IT industry use this product to backup their company's data. | was specialized in file system backup and device related issues. Also, experienced in working on servers Windows, linux, HP AIX.

Certifications

Dell EMC Information and Storage Management 3.0

Project work

**MAJOR
PROJECT-**

DURATION : 6

**TITLE : EXTRACTING SPREAD SPECTRUM FROM HIDDEN DATA
DIGITAL MEDIA.**

DESCRIPTION : Here, we consider the problem of extracting blindly data embedded over a wide band in a spectrum domain of a digital medium. Digital media like image, audio and video. Using an algorithm named Triple Embedded E.S algorithm we encrypt

hidden data into digital media and send it to a receiver. Using the same algorithm we decrypt the message at the receiver's side. Allowing the hidden data to be displayed after the decryption. Neither the original host nor the embedding carriers are assumed available.

Graduation : Loyola Academy

B.sc(Computer Science and engineering)   2017

Hyderabad, Telangana

Successfully completed my Bachelors degree with an aggregate of 72%

High School   : Narayana junior college

MPC   2014

Hyderabad, Telangana

Successfully completed my High School with an aggregate of 67%

Schooling: Valerian grammar high school

SSC   2012

Hyderabad, Telangana

Passed my SSC board with an aggregate of 90%

Professional Skills:

Linux

C++

Python

Windows Server 2012

Kali Linux

Networker

Languages:

English   Fluent

Hindi   Fluent

Telugu   Native