Sunny Rohith Nandi

Salesforce Developer

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Certificate Salesforce Certified Administrator

Trailblazer https://trailblazer.me/id/sunnyrohith

Experience

05/2018 - present

Salesforce Developer

Alten Calsoft Labs, Bengaluru, India

Project:

- Streamline the inventory management process for Erickson Living, a continuing care retirement community in USA. The project involved developing a Salesforce app that allowed for communication, pricing models, and inventory management in one platform.

Role:

- Worked as enhancement team member and performed the roles of **Salesforce.com Aura Developer/Admin**.
- Configuration of Salesforce.com - creating fields, objects, validation rules, workflow rules, custom settings, custom objects, custom fields, role based page layouts, custom tabs and various other components as per the client and application requirements.
- Worked on customization of Field level security, Organization wide defaults and Sharing rules, Profile settings and Queues.
- Sales Cloud implementation with web-to-lead functionality to create Leads in SFDC.
- Customized the page layouts of the Accounts, contacts and opportunities objects for Sales profile.
- Developed complex business logic using Asynchronous Apex and Apex Triggers.
- Worked with Lightning Applications, Lightning App Builder, Lightning Component Framework, Lightning customizations, Lightning CSS Framework.
- Handled events like Component event, System events, and Application events.
- Used SOSL and SOQL Queries during the data migration and custom development.
- Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com Objects. Used it to read, extract, and load data from comma separated values (CSV) files.
- Experience in deploying salesforce components across various sandbox and production instances using Change sets.
- Performed inbound, outbound integration with external systems using REST API.

07/2017 - 05/2018

Self-employed

Home Shakha Mobile application

- Co-founded a startup and developed a mobile application named HomeShakha that is targeted towards managing security and internal communication between residents, property managers and security guards of large residential/commercial complexes and housing societies.
- Operated autonomously in all facets of business, i.e., strategic planning, operations, brand positioning, financial management, and business development.
- Pitch business ideas to investors and public at events and trade shows to increase brand awareness and attain customer insights.

01/2016 - 06/2017

Quality Assurance Analyst

SAI Cornerstone Inc., Dallas, USA.

Project #1:

- Testing of Medicaid Management Information System Applications, a mechanized claims processing and information retrieval system for Executive Office of Health and Human Services of Massachusetts State Government, Boston, USA.

Role:

- Created and maintained an actionable test plan for Medicaid Management Information System Applications, file processing, and the various interacting components.
- Carried out quality processes through all phases of the Quality Assurance systems development life cycle and used SQL as mode for data retrieval using Toad on Oracle database in a Java based platform.

Project #2:

- Qosmos supplies software to vendors who embed real-time application awareness in their products for traffic optimization, service chaining, quality of service, analytics, cyber security and more. As a partner for Qosmos, the company adds value to customers' R&D; efforts in L4-L7 switching, application acceleration & optimization, security, content filtering, virtual appliance development & service assurance, where integration of Network Intelligence is critical.

Role:

- Protocols testing L2-L7 and behaviors of the packets of five hundred various types Application and its update plugin based on platform and OS like Android, IOS, Symbian, Blackberry, Windows Phone, Linux, MacOS, Windows7 and Windows8 for Qosmos

11/2012 - 12/2015

Metrics & Reporting Analyst

Dell International, Hyderabad, India

- Performed automated contractual and operational reporting, data analysis, and application administration utilizing various reporting solutions and tools for Dell Global Delivery & Operations organization
- Designed and developed technical reporting solutions utilizing reporting tools viz. ServiceNow reporting module, Crystal reports, Microsoft BI suite, Excel, TSQL, etc.
- Created dashboards and reports within the self-service portals by analyzing daily/weekly/monthly operational performance information in a timely, accurate, and secure manner with data integrity.

01/2010 - 11/2012

System Administrator

Kakinada Marine and Offshore Company, Hyderabad, India

- Configured, troubleshooted & installed computer hardware, software. Created Domain Users, Mail ID; assign security rights on storage server & systems.
- Maintained network performance by performing network monitoring and analysis, and performance tuning; troubleshooting network problems; escalating problems to vendor.
- Performed regular security monitoring, ensure servers are properly patched to avoid or identify any possible intrusions.

Skills

Skill	Level
Apex, Aura Components	
Lightning Web Components	
Web Technologies : Visual Force, HTML, CSS	
Tools: Wireshark, Tableau, Workbench, Sandbox, Data Loader, Import Wizard	

Certificates

Salesforce certified administrator (Credential #21492590)

ITIL® Foundation Certificate in IT Service Management

Education

2008 - 2009

University of South Wales

Master of Science, Mobile & Satellite Communication

2004 - 2008

Jawaharlal Nehru Technological University

Bachelor of Technology, Electronics & Communication Engineering