MD. IMRAN ALAM
Senior Analyst

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PERSONAL PROFILE

A Network Engineer with Years of extensive experience, seeking challenging assignments in IT Support, Networking, Network Security and AWS Cloud, GCP, VMware, NSX Firewall etc.

CORE COMPETENCIES:

FortiGate: 501E,100E,600C,40F,100D and 101E,100F and AWS and GCP Firewall series, Forti-manager, Forti-analyzer

Palo Alto: PA-410 PA-200 and AWS Palo Alto and GCP Firewall series.

ROUTER: Cisco ISR 4K ASR series router,1800, 1900,3900,2800 & 800

SWITCHES: Cisco Catalyst:- 9500,9400,9200,9300,6500,4500,3500,3600,3700 3800 and 2900 series switches

PROTOCOLS & EXPERTISE: -

VPN: IPSEC (IKE V1 & IKE V2), SSL(AnyConnect)

ROUTING PROTOCOL: STATIC, EIGRP, OSPF, BGP

LAN: VLAN, VTP, STP, RSTP, PORT SECURITY, ACL, ROUTE MAP, HSRP, VRRP, GLBP, ETHERCHANNEL, PBR, VSS.PBR

Other: Knowledge of Migration AWS Networking, VTG, IGW, and GCP VMware, NSX Firewall.

Monitoring Tools: StableNet Infosym, SCOM, and Zabbix

SKILS:

Problem Solving
Adaptability
Handling Pressure
Team Budling
Persistence

PERSONAL INFO.

*DOB:*05/04/1993
Address: E-60, Jasola, New Delhi-25
Languages Known:
English, Hindi, Urdu
Passport No: **N7168045**
Valid up to: **04/04/2026**

QUALIFICATION
B.Tech.: (*Electronics & Communication*)
Rajasthan Technical University, Kota 2015

WORK EXPERIENCE

Designation: *Senior Analyst* **Duration:** *April 2023 to Present*
Company: *Motherson Technology Services*

- We have experience Project Migration and implementation of new sites.
- Providing Technical support on CISCO products to more than 200 customers having expertise on FortiGate Firewall and Palo Alto, SonicWALL.
- We have experience in DR Cloud migration of different platforms VMware, AWS, and GCP & Azure.
- Troubleshooting issues related to High Availability, Monitoring, User ID, App ID, Global Protect, URL filtering, various Policies like NAT, Security, PBR.
- Maintain and operate firewall security management platforms. This includes system upgrades/patching

Designation: *Technology Engineer* **Duration:** *September 2019 to March 2023*
Company: *Motherson Technology Services*

- Providing Technical support on CISCO products to more than 200 customers having expertise on FortiGate Firewall and Palo Alto, SonicWALL.
- We have experience in DR migration of different platforms VMware, AWS, and GCP
- Configuring and managing FortiGate Firewall and Palo Alto and SonicWall.

- Configuration of the Firewall policies and prefilter rules, IPS, Malware &security
- Intelligence, security policies, zones in FortiGate firewalls
- Configuration of the Perimeter firewall for VPN, ACLs, and internal server NAT.
- Troubleshooting issues related to High Availability, Monitoring, User ID, App ID, Global Protect,
- URL filtering, various Policies like NAT, Security, and PBR.
- Maintain and operate firewall security management platforms. This includes system upgrades/patching.
- Assess security advisories and software vulnerabilities and develop mitigation plans
- High Availability: Active-Passive and Active-Active
- Exposure to implementing and troubleshooting of VPNs (IPsec)
- Configuration of FortiClient VPN.
- Routing protocol operation and configuration for routing protocols (EIGRP, OSPF & BGP)
- Troubleshooting LAN/WAN connectivity problems, and internet connectivity problems & solving them.
- Have a thorough understanding of Cisco's switching/routing family of products and them functionality including Catalyst platforms
- Experience in data center facilities design (cabling standards, cabinet designs, power distribution, design etc.)
- Monitoring performance and analyzing network irregularities using tools such as Stable Net, SCOM, and Zabbix

Designation: *Network Engineer*　　　　　**Duration:** *Jan 2018 – August 2019*
Company*: Air India payroll Corporate InfoTech Pvt.*

- Troubleshooting LAN connectivity problems, and internet connectivity problems & solving them.
- Troubleshooting WAN link-related problem & solving them.
- Troubleshooting Aruba wireless issues.
- Network (Data & Voice both) project Planning, designing, execution, and Monitoring.
- Cisco devices configuration and deployment.
- Creating l2 & l3 VLAN and troubleshooting problems related to VLAN and solving them.
- Implementing port security/NAC in layer 2 and layer 3 switches.
- Management and Change Management for Network service delivery).
- Maintain Internet, LAN, switch, and cables
- Install, configure, and maintain network equipment and devices
- Network & power cable lying documents and diagram preparation & third-party vendor coordination for lying of cables to provide infrastructure services.
- Responsible for all Network related documentation (Change Management and Incident Management)
- 24x7 support to troubleshoot all kinds of issues.

Designation: *System Engineer*　　　　　**Duration:** *Apr 2017 – December 2017*
Company*: Hindustan Computers Limited (HCL)*

- Troubleshooting of Connectivity, speed, and other Network related Issues.
- Responsible for all Network related documentation (Change Management and Incident Management)
- 24x7 support to troubleshoot all kinds of issues.
- Analyze Customer Calls to identify problems and provide possible solutions in the given SLA.
- VLAN change and create as per user requirements, reset the AD password on the user.
- Checking & troubleshooting VPN Related issues Tickets on daily basis.