

**Prakash Vaid**

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**Professional Summary**

*Total IT Experience* : 25 + years

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*Current job* : Delivery Manager at Capital One Bank

*Prior roles* : Systems Manager, Scrum Master, Project Manager

*Highlights:*

- Managed multiple strategic teams to deliver cost effective and secured cloud-based applications.
- Managed multiple medium to large scale projects using agile and waterfall project implementation methodologies, leading teams of multidisciplinary technical personnel (Engineers, DBAs, Operations & QA) to deliver systems within guidelines for schedule, cost, quality and productivity.
- Promoted lean software development principles, DevOps YBYO (You-Build-You-Own) strategy and BVASS (Business Value at Startup Speed).
- Developed project plans, schedules, functional flows and specifications, standard operating procedures and quality assurance plans for projects.
- Lead/participated in developing technical strategy and implementation architecture using open systems and mainframes.
- Strong application design experience from database to service layers. Implemented software development policies, best practices and procedures.
- Strong written and verbal communications skills including the ability to articulate and facilitate technical, business and analytical discussions across all disciplines. Demonstrated strong organizational, multitasking and detail-oriented skills along with success under pressure.

## Professional Skills

**Towering Strength** in MS Office products (including Excel macros), Visio, SQL, SQL Server Studio, VBA, SharePoint, Microsoft Teams, Team Foundation Server (TFS), ControlM, ServiceNow, Atlassian products - JIRA and Confluence

**Proficient** in AWS and Cloud technology, GIT, Bitbucket, Bamboo, Hudson, Jenkins, SPLUNK, DevExchange, Java 5.0, PVCS version manager, Eclipse, IBM RAD7.0, JTest, Structure One, HTML, Subversion, Nexus, Maven, Spring framework, Oracle 11g, SQL Developer, Eratocode

## Professional Certification

Scrum Alliance Certified Advanced Scrum Master, 2019

Scrum Alliance Certified Scrum Master, 2013

Graduate's Business Certification, Saint Joseph's University, 2012.

## Education

Master's Degree in Software Engineering, Penn State University, 2009.

Bachelor's Degree in Electronics and Communication Engineering, 1994.

## Project-Wise Career Profile

### Capital One, Wilmington, DE

April 2019 to till date

**Secured Money Movement** - As an Agile Delivery Manager responsible for managing the development, maintenance and production support of multiple teams to deliver cost effective cloud-based applications for moving money within and externally using straight thru wires processing, Depository/In-clearing check fraud monitoring and fund transfers.

Agile Delivery manager responsibilities include

- Adopting SAFE-lite procedures to coordinate with multiple teams within the same business value stream
- Defining Project Scope/Project Charter working with the stakeholders and product owners
- Estimating the project working with SMEs
- Epic and feature/User stories break-down
- Defining the Minimum Marketable features working with Product owners
- Defining/Hiring/Training the scrum team, roles and responsibilities
- Planning sprints and program increment planning
- Sprint planning, defining sprint goals, user stories and sprint commitment working with product owners and the scrum teams

- Facilitating daily stand-up scrum meetings and retrospective sessions
- Backlog grooming
- Resolving dependencies with other work streams and scrum impediments
- Coordinating with all Scrum Masters and facilitating in scrum of scrums
- Sprint review with the stakeholders
- Using JIRA for project managing the agile scrum projects
- Test Driven Development, Continuous Delivery/Continuous Integration
- Following all security standards within the infrastructure, application code and remediating them on an on-going basis

### **Prometrics, King of Prussia, PA**

Aug 2018 to April 2019

**STAR** (*System for Timely Analytics and Reporting*): As an Agile Director, responsible for managing the development, maintenance and production support of business intelligent platforms for specialty pharma companies. Pharmaceuticals, Prescribers and Patients data is collected from data HUBs and manufacturers and processed through various business rules to provide web based (<https://star.prometrics.com>) analytical and reporting tools for specialty pharmacies on a real time basis. Leadership responsibilities include managing a team of 14 members of various disciplines including business system analysts, UI engineering, development teams and QA/QC analysts for successfully delivering enhancements to the STAR application. STAR is a web based .net, Power BI and SQL server-based application on the cloud as SaaS and on-premise for legacy clients.

Responsibilities include

- Defining Project Scope/Project Charter working with the stakeholders and product owners
- Estimating the project working with SMEs
- Epic and feature/User stories break-down
- Defining the Minimum Marketable features working with Product owners
- Defining/Hiring/Training the scrum team, roles and responsibilities
- Definition of Done
- Planning sprints and program increment planning
- Sprint planning, defining sprint goals, user stories and sprint commitment working with product owners and the scrum team
- Facilitating daily stand-up scrum meetings and retrospective sessions
- Backlog grooming
- Resolving dependencies with other work streams and scrum impediments
- Sprint review with the stakeholders
- Using Microsoft TFS and JIRA for project managing the agile scrum projects
- Test Driven Development, Continuous Delivery/Continuous Integration

## **Vanguard Group, Valley Forge, PA**

Nov 1999 to Jul 2018

Held various roles of increasing responsibilities for about twenty years supporting the mutual fund organization for its award-winning website and applications.

### Systems Manager – March 2014 to July 2018

As a people leader and systems manager, responsible for managing three teams with fifteen crew members to support

- Data transmissions using Axway Interchange/ConnectDirect products for over 100K daily data transmissions for retail/corporate/institutional clients and also to receive data files from external investing and payroll firms. Responsibilities include managing the team for production support/monitoring of the transmissions, setting up new transmissions for new business requests and upgrading the security components to ensure the data is secured while continuously improving the failure rates and NPS score.
- Automated workload scheduling for the entire organization using ControlM and IOA products. Responsibilities include managing the team, reviewing and assigning workload change requests to a scheduler resource and production monitoring of scheduled jobs.
- Vendor Product management for BMC tools such as BladeLogic, Control M and Main View in addition to other vendor products such as Axway Interchange, HipChat, Password Courier, Endeavor and Perfman. Responsibilities also include managing the team for planning the upgrades/fixes, license renewals, vendor evaluation and cost negotiations for new and existing products.

### Scrum Master/Project Manager – November 1999 to Feb 2014

Functioned as Scrum Master/Project Manager on a number of financial software applications built using agile software methodology to support [www.vanguard.com](http://www.vanguard.com) for retail and institutional clients. Coordinated and collaborated with end-users, product owners, business system analysts, UI engineering, development teams, system & QA testers and production support teams for successfully delivering software applications. Directly supervised technical team of 5 to 20 project engineers responsible for successful delivery of the below software applications.

**Security Reference Master for Personal Advisor** - A multi-year, multi-million dollar initiative to provide a sell side security reference master platform for retail clients enrolled for investment advice services. The scope of the project includes source, store, steward and distribute security reference master data from Vanguard's internal applications for Vanguard's investment products, industry standard investment security data from Thomson Reuters, JJ Kenny, FACTSET, SUNGARD and Bloomberg and provide the data as a GOLD copy (best possible combination of from all these data providers as determined by the business team) for use.

This project initiative was considered to be a green field from a technical architecture perspective as it is built from the ground up. As a result, the application was built using Java as the primary application programming language, Native SQL stored procedures and embedded SQL to access DB2 databases for the new tables.

**Corporate Cash flow reporting** – Rewrite of a legacy and manual intensive cash flow reporting of funds to use Java/DB2 to provide end of day and end of month level cash flow reports to senior management and portfolio managers to make informed decisions.

**Data Governance - Enterprise Data Lineage and Traceability** - A multi-year, multi-million dollar initiative to follow best practices in managing the data within internal systems. This initiative includes identifying the best in class data lineage providers and evaluating their product offerings to best meet the company's goals.

**Next Generation Fund Holdings Roll Up** - The funds' holding roll-ups for investment sectors were recalculated to align with their new benchmarks. The new benchmarks from FTSE (Financial Times Stock Exchange) and Russell investments replaced MSCI (Morgan Stanley Capital International) provided benchmarks.

**ProjectOne**- Transaction History Re-Architecture - The transaction history application was re-written to accommodate the handling of mutual fund, brokerage, annuity, 529 educational accounts, 401k and employer retirement plan accounts into one work-flow.

**Simplified Trade Management** for NSCC, Electronic and Web Upload trading for Institutional intermediaries and Investment Advisory clients. The large volume trade applications were to be redirected to the technology used for the individual clients.

**Balance and investment trend charts for retail clients** - Combining previously calculated historical balance amounts and real time current balance to identify monthly plot points to help provide a visual for how the balance is trending.

**Case Management** for Retail clients - implemented a case management application using SQL stored procedures for problem resolutions and Sales cases. Also includes in-flight tracking of the same.

**CRM Browser** (Client Relationship Management) for Retail Clients – The CRM was built to provide the ability for the internal associate to get a quick overview about the client when the client calls in.