HariKrishna Pemmasani
Salesforce Test Analyst

✉ : **harikrishnapemmasani3636@gmail.com**

📱 : **+91-9494531865**

PROFESSIONAL SUMMARY

- Having 3 years of experience in **Salesforce Manual testing** and **Performance Testing** and **Mobile Testing**
- Having industry experience in Salesforce CRM "**Sales and Service Clouds**"
- Worked on **Salesforce Custom Objects and Standard Objects, workflows & Approval Relationships, Page Layouts and Record Types,Custom Apps,Validation Rules**
- Worked on **Permission sets, Profiles, Sharing Rules, Data loader, Workbench, Object Relationships(Account, Contact, Leads, Opportunities..etc)**
- Worked on building Custom Applications that includes **administration, configuration, and implementation with the Salesforce.com platform,Lightning app builder**.
- Good Knowledge & Experience on salesforce **lightning/classic** Application.
- Good understanding of writing generic **Test scripts, Test Design, Test Execution and Defect Reporting & Tracking**.
- Expertise in Understanding and Analyzing **Business Requirements, Tracking changes and maintenance of Test Requirements**.
- Experienced in handling Multiple projects as a single resource and managing **Regression suite**
- Experience on types of testing (**Functional, integration, system, smoke and sanity testing**).
- Engaged in writing, reviewing and execution of test documents
- Good knowledge on **SDLC, STLC, Defect Life cycle**
- Good experience in interacting with Functional Team, Business Analysts, developers,
- Strong working experience with various salesforce.com standard objects like Accounts, Contacts, Opportunities, leads, Reports and Dashboards.
- Implemented **Security and Sharing Rules** at object, field, and record level for different users at different levels of organization
- Well versed with **Agile, Scrum, waterfall** methodologies.
- Involved in testing during the system testing or UAT phases and Defect management using Copado Tool.

.

Professional Experience

- Currently Working for **HCL Technologies Ltd**. From July '2021 to Till Date.
- Worked for **Gangeya Source Code pvt. Ltd** from Feb '2020 to July '2021.

Educational Qualification

- B.Tech in Computer Science Information Technology from RVR & JC College Of Engineering

TECHNICAL SKILLS

SalesForce	Salesforce CRM,Lightning Pages, Data Loader, System,API,Regression Smoke,Sanity testing,functional and Non functional testing,Performance Integration testing.
Tools	Data Loader, Copado Tool,JIRA,Work Bench.
Technologies	Salesforce Sales Cloud and Service Cloud
Java/web Technologies	CSS, Java Script, HTML.
Certifications	Salesforce Administration
Operating Systems	Windows,Chrome OS

Project Details

1. Project   :   SDP

ROLE   :   Salesforce Tester

Description   :   SDP Refers to Service Desk Platform Enterprise Service Desk and Techstop Programs is Providing Premium IT Help Desk Support Globally to executives,employees and its extended workforce.

Responsibilities:

- Identifying the Test Scenarios and designing the Test Cases for the requirements.
- SIT, Regression, Smoke Test Execution and defects reporting & tracking in Copado.
- Coordinating with team members and the Development team in order to solve the issues.

- Worked on Data Loader,Data Import Wizard to execute using the Bulk Data
- Participated in daily scrum, sprint, grooming, planning meetings as part of the agile process.
- Performed Functional,Positive,Negative,End to End,User Acceptance testing.
- Created Regression Suits,Test Scenarios,Test Results(Evidences).
- Maintained Documents for Auditing of Projects:Design,Requirements Tracking,TimeSheet Tasks,Test Reports,Test results.
- Participated in daily scrum, sprint, grooming, planning meetings as part of the agile process
- Experience on salesforce lightning/classic Application.
- Worked on Permission sets, Profiles, Sharing Rules, Data loader, Workbench, Object Relationships(Account, Contact, Leads, Opportunities..etc)

Project 2 : **ENGEDU**

ROLE : **Salesforce Test Analyst**

Synopsis: EngEDU is Google's initiative to teach underprivileged schoolers to Code. Main purpose of this project is to create a Central Database Infrastructure (CDI) for Code Next to support tracking student activities and program information for analysis, planning, and reporting,Also It aims to create a Partner Relationship Management (PRM) system for engEDU Outreach to track external partnerships including engagements, funding, and resources

Responsibilities:
- Performing requirement feasibility analysis and identified test scenarios/test objectives
- Identifying the Test Scenarios and designing the Test Cases for the requirements.
- SIT, Regression, Smoke Test Execution and defects reporting & tracking in Copado.
- Coordinating with team members and the Development team in order to solve the issues.
- Participated in daily scrum, sprint, grooming, planning meetings as part of the agile process.
- Performed Functional,Positive,Negative,End to End,User Acceptance testing.
- Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
- Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com subjects. Used it to read, extract and load data from comma separated values (CSV) files.

Project 3 : **Watch Tower**

Role : **Salesforce Tester**

Description : To allow for more actionable and impactful insights on Watchtower project data along with the need for added flexibility of the reporting output/visualization, Integration required for NorthAvalon (Central Hub Salesforce org) with PLX. Salesforce has reporting capabilities but has

some limitations. To overcome this, the data present in Salesforce will be synchronized, enriched and summarized in Plx.

Responsibilities:
- Integration requirements analysis and Identifying the Test Scenarios and designing the Test Cases for the requirements.
- Writing and Updating SQL queries to execute test scenarios.
- SIT, Regression, Smoke Test Execution and defects reporting & tracking in Copado.
- Coordinating with team members and the Development team in order to solve the issues.
- Participated in daily scrum, sprint, grooming, planning meetings as part of the agile process
- Created Regression Suits,Test Scenarios,Test Results(Evidences).
- Involved in testing during the system testing or UAT phases and Defect management using Copado Tool.
- Performing requirement feasibility analysis and identified test scenarios/test objectives.

Project 4   :   Food Delivery Management System

Role   :   Salesforce Test Analyst

Description   :   This is an online food delivery system project aimed at developing an online food ordering system that can be used in small places, and medium cities firstly and then on a large scale. It is   developed to help restaurants to simplify their daily operational and managerial tasks and improve the dining experience of customers.

Responsibilities:
- Identifying the Test Scenarios and designing the Test Cases for the requirements.
- SIT, Regression, Smoke Test Execution and defects reporting & tracking in Copado.
- Coordinating with team members and the Development team in order to solve the issues.
- Participated in daily scrum, sprint, grooming, planning meetings as part of the agile process.
- Performed Functional,Positive,Negative,End to End,User Acceptance testing.
- Created Regression Suits,Test Scenarios,Test Results(Evidences).
- Maintained Documents for Auditing of Projects:Design,Requirements Tracking,TimeSheet Tasks,Test
- Reports,Test results.
- Participated in daily scrum, sprint, grooming, planning meetings as part of the agile process