Prasanna S

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OBJECTIVE

With 15+ years of experience in IT and Microsoft Solutions expertise in Microsoft Solutions Architecture, Design, Implementation, Consulting, Planning, Effort, Cost Estimation, and Presales. I seek Opportunities in **Solution Architect, Solution Manager, Consultant, Microsoft Practice, and Presales.**

SKILLS

- SCCM/CB/MECM
- Intune
- MDM/MAM
- PRESALES
- Design & Architecture/HLD/LLD
- System Center Suite
- EUC
- Solution/Proposal/RFP/RFQ/RFI
- Operations Management
- Azure Infra
- Autopilot

❖ **15+** years of in-depth experience in Design, Architect, Sizing, Planning, Implementation, migration, upgrade, consulting, and troubleshooting System Center Configuration Manager **(SCCM),** Current Branch (CB), Microsoft Endpoint Configuration Manager **(MECM),** SCCM & Intune Co-Management, workload migration.

❖ **7+** years of working experience in **Microsoft Intune** (M365), **MDM, MAM, Autopilot, Auto Patch, and Co-Management** implementation, configuration, and manage.

❖ **13+** Years of experience on End-End **(EUC)** End User Computing.

❖ **5+** years of experience in **Microsoft Presales** (On-premises Solutions)

❖ **7+** years of experience as Microsoft System Center Operations Manager **(SCOM).**

❖ **5+** years of experience in Microsoft Data Protection Manager **(DPM)**

❖ **4+** years of experience in **Microsoft Private Cloud**

❖ Executed **75+ Projects and 70+ POCs** (across the globe) on the Microsoft System Center suite **(**Individual Contributions) from semi-complex to complex at a global level.

❖ Experience in Microsoft Active Directory (AD) & Microsoft Entra ID.

❖ Experience in Virtualization: Server (SCVMM, Hyper-V), and desktop (APP-V)

❖ **15+** years of working experience in Windows Server & Windows Client OS

❖ Experience in **RFP, RFQ, RFI,** Proposal, Effort, and Cost Estimation, Sales Pursuit, and GAP Analysis

❖ Proficiency in designing **HLDs** and **LLDs, Architecture Diagram,** Sizing, Bill of Materials

❖ Experience in Microsoft Office, Visio, Project, and Planner (M365)

❖ Experience in OS (OSD) imaging using WDS, MDT, Windows ADK, SCCM Task Sequence (LTI & ZTI) & Autopilot, and Media.

❖ Experience in SQL Infra, Microsoft Power BI, Power BI Report Builder, BitLocker,

❖ Knowledge of Windows Server Roles, ADDS, DNS, DHCP, CA, IIS, WSUS, WDS, and GPO.

❖ Experience in Content Management, SCUP.

❖ Experience of MDOP, ACT, Batch Script, PowerShell, SQL Query

❖ Knowledge of M365 Suite, Power Apps, and Power Automate, Planner, Project

❖ Fundamental Knowledge of JAMF

❖ Exploring Azure Application Modernization

❖ Preparing for Azure AZ – 305 Certification

EMPLOYMENT DETAILS

PERIOD	COMPANY	DESIGNATION
JUN'23 – NOV'23	**HEXAWARE TECHNOLOGIES Ltd**	**SENIOR ARCHITECT**
NOV'21 - NOV'22	NTT DATA SERVICES	ENTERPRISE ARCHITECT - SR. SPECIALIST ADVISOR
JUN'20 - NOV'21	HCL TECHNOLOGIES LTD	TECHNICAL MANAGER
FEB'19 - DEC'19	UNISYS INDIA PVT.LTD	APPLICATION & ARCH SR. ANALYST
NOV'17 - FEB'19	JC PENNEY INDIA PVT LTD	LEAD ENGINEER
APR'17 - NOV'17	FUJITSU CONSULTING INDIA	ARCHITECT
DEC'10 - DEC'16	WIPRO LTD	CLOUD CONSULTANT
MAY'07 - DEC'10	VAYS INFOTECH (WIPRO PARTNER)	CUSTOMER SUPPORT ENGINEER

TECHNICAL EXPERTISE, AND KEY RESPONSIBILITIES

- Design, Architect, Sizing, Planning, Implementation, migration, configuration, upgrade, consulting, and troubleshooting System Center Configuration Manager (SCCM), System Center Configuration Manager Current Branch (SCCM CB), Microsoft Endpoint Configuration Manager (MECM), Co-Management, workload migration, Intune, Autopilot, Auto Patch, MDM, MAM as per business requirement, geo availability, and high availability.

- Proficiency in preparing HLD & LLD design, and implementation documents as per business requirements, and in line with Microsoft best practices.

- Review Solution Architecture design at the end user technologies track and work with the business and leadership teams to understand the business requirements and future roadmap.

- Conduct customer workshops for requirement gathering and due diligence, Prepare server, client capacity, and new implementation/deployment and migration plan.

- Prepare the complete infrastructure for SCCM/MECM implementation, migration, and integration with Intune.

- Configure SCCM/MECM for the below capabilities.

    - **Cloud Management Gateway**
    - **Asset Management**: Hardware Inventory, Software Inventory, Asset Intelligence, Software Metering, Remote Management, User Device Affinity
    - **Deployment:** Applications and Packages, Software Updates, OSD, Drivers, Scripts, M365 & and Win 10 feature pack, Semi-Annual Channel Pack
    - **Compliance Management:** Compliance baseline.
    - **Client Settings:** Customize the client settings as per the requirement.
    - **Security:** RBAC, Custom roles, and scopes,
    - **Endpoint Protection:** BitLocker Management
    - **Certificates:** Active Directory PKI CA Certificate
    - **Reporting, Power BI Integration, and Dashboard**
    - **Content Management:** Microsoft Connected Cache, Peer Cache, Branch Cache.
    - **Co-Management:** SCCM/MECM & Intune
    - **Operating System Deployment:** OSD (LTI & ZTI), Standalone Media, Auto Pilot

- o **Integrate:** SCUP, App-V, and Power BI
- o Configure Microsoft Intune for the below capabilities.
- o Intune Subscriptions and licenses, Company portal Branding, Terms, and conditions setup
- o **Windows**:
  - o Automatic Enrollment, Hello for Business, Co-Management, Windows Auto Pilot
  - o Compliance Policies, Configuration Policies, Group Policy Analytics, Auto Patch
  - o Create Application, Group, and Assign
- o **iOS/IPAD**: Enrollment, Configuration Policies, Compliance Policy
- o Android: Device Enrollment, Enrollment Profile, Configuration Profile, Compliance Policy
- o **MAM:** App Protection Policies, App Configuration Policies
- o Reporting – Power BI and OMS. Services Availability, Alerts & Notifications
- o Create a backup and restore strategy and restore the latest backup at the point of application crash.
- o Prepare case studies, whitepapers, and documentation, presentations.
- o Experience in the following areas: Windows Client Operating System, Enterprise Systems Management (ESM), Hardware & Software Asset Management, Endpoint System Security, Enterprise Mobility Management (EMM)
- o Experience with scripting and automation using Windows PowerShell. Knowledge of other Microsoft scripting tools (Batch, VBScript).
- o Work independently with minimal supervision handling multiple assignments with varying priorities and delivering high quality work.
- o Analytical and problem-solving skills, with ability to diagnose complex problems and provide solutions in a timely manner.
- o Conduct POCs for new versions for new capabilities and evaluate products to adopt business requirements.

PROFESSIONAL CERTIFICATIONS

- **70-247:** Configuring and Deploying a Private Cloud with System Center 2012
- **70-400:** System Centre Operations Manager, Configuring (retired)
- **70-656**: Microsoft Desktop Optimization Pack (retired)
- **70-652**: Windows Server Virtualization and Configuration (retired)

MCP ID: 6623122

EDUCATION DETAILS

Education	Board/University	Time Period	% Marks Scored	Mode of Education
B.Sc. (Botany)	**Periyar Institute -Salem**	**Dec-12**	**76.10**	**Distance/Correspondence**
Pre-University Education (PUC)	PU Board Karnataka	Apr-97	62.50	Regular
Secondary School Leaving Certificate (SSLC)	KSEB	Apr-92	65.33	Regular

PERSONAL DETAILS

Date of Birth	**12/04/1976**	**Preferred work Location**	**Bangalore + Remote**
Notice Period	Immediate Joiner	**Type of Role Looking**	Permanent
Languages	English & Kannada	**Work Flexibility**	Willing to work 24/7