VARSHA BHANU

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Salesforce Certified Administrator | Salesforce Certified Platform App Builder | Expeditioner | Analyst|MBA

Summary

Salesforce Certified Administrator & Platform App Builder, Analyst, Tester with an MBA in Quality Management from BITS Pilani with over 4 years of progressive work experience in Business Analysis and Testing. An accomplished professional with powerful problem solving, analytical and communication skills and the proven capability at multitasking in fiercely competitive and fast paced environments, ensuring timely completion of projects without compromising on quality.

Competencies

- Testing
- Data Analysis & Reporting
- Programming Proficiency

- Salesforce Administrator (Certified)
- Salesforce Platform App Builder (Certified)
- Salesforce Marketing Cloud Administrator (In Progress)

Skills/Tools

- SQL
- Advanced Excel (VBA)
- HTML
- QlikView

- Salesforce
- Java
- SAP
- MS Office Suite

Work experience

Jan 2017 - Jul 2017   Business Analyst

Eatigo Thailand Ltd. (Bangkok)

- Setup a reporting structure using QlikView application, in one of Asia's fastest growing startup (Market cap over 100 million USD)

- Designed and deployed a VBA based tool to automatically send everyday business status emails to the top management.

- Participated and contributed to the daily Scrum.

- Reporting directly to Head of Business Development, and under the mentorship of company CFO.

- Adept at handling high paced, fast changing and agile working environment.

Jan 2014 - Jun 2015   Analyst

Axiscades Technologies Ltd.

- Increased efficiency of eliminating QC errors by 50% by implementation of standardized procedures and using macros developed using VBA.

- Created BRD and FRD for Airbus ESG Pilot Project.

- Documented and analyzed concessions using VBA, Excel, SAP for Airbus projects.

- Simplified complex specifications into logical workflows, and defined work procedures.

- Actively participated and contributed in yearly internal and external Audits.

| Jul 2011 - Jan 2014 | **System Engineer (Testing)** |
| | *Infosys Ltd.* |

- Identified the most efficient and acceptable resolutions to complex engineering problems.
- Maintained timely and accurate technical reports regarding assigned engineering activities.
- Developed VBA macros for Data Management.
- Performed manual testing: UAT, Smoke testing, Usability Testing for internal applications.
- Maintained open and effective communications with project teams to increase productivity and mentored team members.
- Initiated project management knowledge study and subsequently standardized project management practices.
- Continually improved methods and procedures for processes, measurement, and documentation and work-flow techniques.
- Awarded SPOT Award in Infosys Ltd. for contributions to Airbus A350 project.

Education

2014 - 2017	**M.B.A**
	BITS Pilani
	Quality Management
2007 - 2011	**B.E**
	VVIET (VTU) Mysore
	Mechanical Engineering