|  |  |
| --- | --- |
| **Rohit Jaiswal**  **Email: rohit1manit@gmail.com**  **Mobile: 9553365063**  **Certified SALESFORCE Development**  **Katni, Madhya Pradesh** | salesforce.png |

**Certification**

**Salesforce PD I**

**Salesforce Admin**

**Salesforce Sales Cloud**

**Salesforce Service Cloud**

**SUMMARY**

* Working as Salesforce Architect with Health Cloud Experience in TCS technologies
* Overall, **16.0** years of experience in IT industry in Salesforce application development.
* Having **12** years’ experience in **Salesforce.com CRM, Force.com** platform using, **Lightning**, **Visual force, Triggers, Apex** ,REST API implementation Architect, Developer and Administrator.
* Integrated SAP, MAINFRAME, Java, .net and other LEGACY applications to salesforce with help of **REST**, **SOAP** , **EMAIL** **APIs and Informatica tool**.
* Having **2** years’ experience developing Windows and web applications in **Mainframe (APEX, COBOL, JCL,CLIST,REXX, CMS REXX, IBM DB2).**
* Extensive experience in **Product Development Life Cycle.**
* Experience in **Production Support and Incident Management process.**
* Adopted new and emerging technologies to provide solutions to client needs.
* Expertise in **Salesforce.com CRM SFA, Force.com, Apex Classes, and Apex triggers, Visual force, Force.com API, SOQL and SOSL and Integration**.
* Experience in **customizing standard objects**, creating **Roles and profiles** and configured the permissions based on the organizational hierarchy.
* Designed Custom Formula Fields, Validation Rules, Field Dependencies, **Workflows, Approval Processes**, Page layouts and Search layout.
* Experience on **Eclipse IDE with Force.com** Plug-in for writing business logic in Apex programming language, Visual Force.
* Expert level skills in **OOPS and Apex, Visualforce programming.**
* Experience in data migration from Legacy Systems using Apex **Data Loader / Import wizard.**
* Experience in **Batch Processing (Batch Apex) with scheduling** (Manual & Automated).
* Extensive experience in writing **Test classes and Test Coverage** for all the apex classes designed.
* Expert in **RDBMS technologies (Oracle, SQL Server)** in SQL and PL/SQL.
* Expertise in developing the Web Service, SOA principles.
* Working experience on MVC pattern & **Agile Methodology (SCRUM) Development.**
* Experience on **Database Testing and Testing Process**.
* Having good knowledge on **SDLC process and Testing Life Cycle** (STLC).
* Experience in Healthcare, Banking, Insurance and Manufacturing Domain.
* Experience in Legacy applications (**Mainframe, SAP**) migration from to **Salesforce**
* Basic understanding of **Hadoop** and **Data Analytics**.

**PROFESSIONAL EXPERIENCE:**

* Currently working as a Salesforce Architect in TCS Amsterdam for the Telecom domain client (Align Technologies) Aug 2015 till date.
* Worked as a **Solution Architect** in **CA Technology** Hyderabad -**Nov 2011** to **July** 2015.
* Worked as **Senior Software engineer** in **MARLABS** Hyderabad as Senior Software Engineer from **April 2010** to **Nov 2011.**
* Works as **Senior System engineer** in **Bank of America (Gurgaon)** from **Nov 2008** to **March 2010.**
* Worked as **Associate application developer** in **IBM (Bangalore)** for the healthcare domain client (EMPIRE WELLPOINT) from **16 Feb 2007** to **Nov,2008**

**TECHNICAL EXPERTISE:**

**CRM :** Salesforce CRM, Force.com platform, Lightning

**Web Technologies :** Visualforce, HTML, COBOL, HTML, WSDL, REST, SOAP API

**Languages**  : Apex, C#.Net, Vb.Net, C++, SQL, PL/SQL, SOQL, SOSL

**IDE Environments** : Apex Data Loader, Eclipse, Force.com CICS.CA-IDEAL, TFS

**Databases**  : SOQL

**Certifications** : AHM-250 Certification, SALESFORCE DEV 401

**Domain Knowledge** : Healthcare, Finance, Retail

**Tools**  : Data loader

**EDUCATIONAL QUALIFICATION:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Degree** | **University** | **Institute** | **Year** | **Percentage** |
| B. Tech. (Electronics and Communication) | N.I.T. Bhopal | N.I.T. Bhopal | 2002-2006 | 77 (Hons.) |
| XII | CBSE | Kendriya Vidyalaya MP | 2002 | 77% |
| X | CBSE | Kendriya Vidyalaya MP | 2000 | 76% |

**Projects Handled: ALIGN Technologies**

**Project Names : Align Technologies**

1. Sales cloud implementation and customization

**Roles:**

* Technical lead in Align Technologies
* Migration from SAP to Salesforce application

**Project Names : CA Technology**

1. Migration from **Legacy Mainframe case\Solution management application** to **Service cloud**
2. Migration from **Legacy Mainframe Sales Application** to **Sales cloud**
3. Migration from **Legacy Mainframe Marketing Application** to **marketing cloud**

**Roles:**

* Salesforce administrator and developer for 5000 users across 21 countries.
* Authorized 38 Apex Classes, 23 Triggers and 19 Visualforce pages.

**Responsibilities:**

* Interaction with the Product Owner / Solution Leader regarding the new requirements and understanding the business requirement
* Lightning Migration
* Health Cloud Experience
* Integrated salesforce.com with SAP BW using the salesforce.com SOAP API to upload opportunity related data to BW.
* Integrated on premise Mainframe Case\Solution management, JAVA CPQ and .net Reporting systems with Salesforce REST APIs.
* Integrated Legacy applications with the help of informatica and Email’s APIs.
* Preparing the Technical Analysis and Effort estimation for the user stories
* Customization of the Organization Profile, creation of custom objects, custom fields as per the Requirement
* Creating Workflow Rules, Tasks, Email Alerts, and Components to suit to the needs of the application.
* Involved in designing, development and testing of the given requirement using Visual Force Pages, Apex Classes, Apex Triggers and Data.com API as per the requirement
* Prepared Technical Documentation for **Integration of Salesforce with Data.com**
* Involved in Sprint Planning and Sprint Closure Meetings with Product Owner
* Implemented Batch Processing and Scheduling to generate the reports and data sync
* Involved in Writing Test Classes for Code Coverage and Unit Testing activity
* Involved in code review, Bug Fixing
* Moving the application code into Sandbox environment for CI, QA, UAT and PROD
* Involved in migrating Code Changes from Sandbox to other Environments
* Involved in preparing the deployment plan and Back-out procedure
* Resolving the production issues, if any
* Implemented **Agile – SCRUM** methodology for the development
* Involved in scrum calls and prepared sprint burn down chart
* Involved in **Team Management** and helping the team members to provide the in-time delivery
* Involved in weekly status meetings and prepared MOM (**Minutes of Meeting**)
* Client interaction regarding status updates
* Involved in the design phase of the project to discuss the feasibilities of the requirements. Involved in giving the estimates. Followed RICEF model to give the estimates.
* Involved in the configuration and customization of various entities in SFDC as part of Implementation phase of the project.
* Involved in setting up the service cloud console.
* Worked on customization of Page Layouts, Profile Settings, Workflows, and Validation Rules.
* Developed business logic using Apex coding in Classes and Triggers and also Visualforce Pages.
* Involved in Application development and worked on integrating a salesforce with mainframe systems
* Involved in Application development and worked on integrating a salesforce with mainframe systems.
* Involved in code review, Bug Fixing
* Existing workflow of salesforce.com CRM for leads capture and closure
* mainframe systems
* Involved in Application development and worked on integrating a salesforce with mainframe systems.
* Worked on customization of Page Layouts, Profile Settings, Workflows, Validation Rules and Record Types etc.
* Developed some business logic using Apex coding in Classes and Triggers and also Visualforce Pages.
* Involved in Application development and worked on integrating a survey tool with salesforce application.
* Involved in support phase of the project post go live and also for the bug analysis during support.
* Involved in writing Test Classes.
* Worked on Reports and Dashboards.
* Experienced in handling data migration and code deployment using Data loader and Eclipse respectively in SFDC environments.
* Performed System and Unit Testing.
* Deployment of code through Change Sets.
* Worked on Design, Technical Documents and involved in preparing Test Scripts
* Inspired each team member to perform and give their best
* Determined the duties and responsibilities of individuals in a team
* Analyzed the individual performance of the team and motivated them to perform even better
* Analyzing the assigned projects and distributing the tasks to the members as per their area of expertise

**Project Names : HSBC Release management**

**Role and Responsibilities:**

* Designed and developed the Custom objects, Custom tabs, Validation rules, Workflow Rules, Email Alerts, Page layouts, Components, Visual Force Pages to suit to the needs of the application.
* Salesforce administrator and developer for 5000 users across 21 countries.
* Authorized 11 Apex Classes, 12 Triggers and 15 Visualforce pages.
* Modified and Developed Visual force pages, Custom/Standard Visualforce Controllers and Apex classes for the business on various Custom Object.
* Created the Validation Rules, Approval Process, workflows, Email Alerts.
* Used Data Loader for Data Management in force.com platform.
* Developed custom Apex triggers for custom objects as part of workflow rules.
* Used Force.com Eclipse IDE plug to develop the classes and triggers.
* Own the overall release management for the salesforce.com community site, including release planning, release change control, release readiness and managing deployment to production

**Scheduling/Output Tools Used**

SalesForce.com CRM Application Platform, Apex Language, Visual Force, S-Controls, HTML, JavaScript, Custom Objects, Tabs, Page Layouts, Workflows, Approval Processes, Email, Messaging, Dashboards, Reports, Eclipse, Sandbox, Production environment, Team Foundation, Server (TFS) , Force.com Migration tool

**Mainframe Projects:**

**Bank of America:**

**Project Name : Card services and Merchant Domain**

Merchant domain supports all merchants of Bank of America. Card services provide support and solution to all card transaction held by Bank of America customers.

**IBM Global Services India**

**Project Names : EMPIRE –WELLPOINT HEALTH CHOICE**

Empire Health Choice is a maintenance project for maintaining various software modules of Empire Health choice Inc. We provide solution and support to WELLPOINT (Healthcare Domain).

**Roles and Responsibilities:**

* Responsible for development/maintenance in Credit Card system.
* Deployed project in India from US.
* Technical Team Leadership of projects
* Responsible for the evaluation of design and development of the project lifecycle.
* Created and updated system's functional and reference documentation.
* Performing in-depth system analysis for large scale enterprise-wide systems using structured approach.
* CA-7 Scheduling.
* Strong development experience in a mainframe environment.
* Calendar Maintenance.
* Maintaining base calendar.
* Working in automation by REXX and CLIST.
* Checking and moving data from one LPAR region to another by NDM..
* Transition of the project from USA to India.

PERSONAL PROFILE:

Date of Birth : 29th May 1985

Languages Known : English and Hindi.

PLACE: -- Katni, Madhya Pradesh

Date: