



# PRIYANKA CHAVHAN

## SALESFORCE CERTIFICATIONS

- **CERTIFICATIONS**
  - **Salesforce Certified Platform Developer I**
  - **Salesforce Certified Administrator.**

## PROFESSIONAL SUMMARY

- Total 4.8 Years of experience in the IT Industry.
- Result-oriented Salesforce Professional having 2.3 years of experience in Development and 2.5 years in Testing.
- Solid hands-on experience in technical and functional aspects of on-demand CRM Salesforce.com
- Solid hands-on experience in Batch Apex, Schedule Apex, Future Methods, Queueable Apex, etc.
- Hands-on experience in writing queries on data using SOQL and SOSL.
- Solid understanding of Best Practices & Governor limits.
- Solid understanding of Salesforce Security Model and its access levels.
- Hands-on experience in Customizing of Lightning Pages, Apex Triggers, Apex Classes, and Apex Test Classes.
- Hands-on experience in Configuring custom apps, objects, and fields, Master-detail fields, Lookup relationships, page layouts, and record types.
- Hands-on experience in Implementing Workflow Rules, Process Builder, Validation Rules, Formula fields, and Rollup-summary fields.
- Hands-on experience in Importing and Exporting data using Data Import Wizard, and Data Loader.

## WORK EXPERIENCE

**Cappgemini**  
**July 2023 – Sep.2023**  
**Salesforce Developer**

**Kcloud Technologies**  
**Oct. 2022 to May 2023**  
**Salesforce Developer**

**Zouka Solutions Pvt. Ltd.**  
**Sep. 2018 to Oct 2022**  
**Software Engineer**

## CONTACT

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## PROGRAMMING SKILLS

- LWC
- Apex Classes
- Asynchronous Apex
- Apex Test Classes
- Apex Triggers
- SOQL & SOSL
- Visualforce Pages
- Salesforce Flows
- Workflow Rules
- Process Builder
- Data Import and Export
- HTML
- CSS
- JavaScript
- Service Cloud
- Health cloud

## EDUCATION

### Bachelor of Engineering Computer Science & Engineering

With 8.35 CGPA  
Nagpur University  
Priyadarshini JL College of  
Engineering

## PERSONAL DETAILS

**Date of Birth: 17/05/1997**

**Languages Known:**  
**English, Hindi, Marathi**  
**Nationality: Indian**  
**Marital Status: Single**

## PROFESSIONAL EXPERIENCE HIGHLIGHTS

### AppExchange Product SMSApp

#### Project Description:

The main aim of this project is to create a AppExchange product. So that the users Can send the SMS, MMS directly from the salesforce. It also enables you the 2-way communication calling feature.

#### Responsibilities:

- Involved in the creation of Custom objects, Custom fields, and relationships between the objects
- Worked with Standard objects Accounts, Contacts.
- Involved in the creation of Login flows, page layouts, and Record types
- Worked ON CTI integration.
- Created Lightning Application using Lightning Web component.
- Worked on Salesforce Lightning Design System (SLDS), Lightning App builder.
- Enable Calling feature in SMS App. So that we can directly call to from the Salesforce ecosystem.

### Rating APP

#### Project Description:

Rating app is an internal project. The main aim of this project is to collect the feedback from the client in an interval basis so that we can improve our products quality and performance.

#### Responsibilities:

- Customize and personalize Salesforce.com based on requirements.
- Creating Objects and Validation Rules inside Salesforce.com and Mapping them to the existing functionalities and Objects.
- Implemented different Lightning Web Components.
- Maintain and developed the Custom objects, Custom fields, Custom tabs, and Validation rules.
- Work on customized email templates.
- Involved in creating action components based on client requirements.
- Involved in creating Batch Apex and Scheduling Apex classes.
- Involved in Creating of apex triggers.